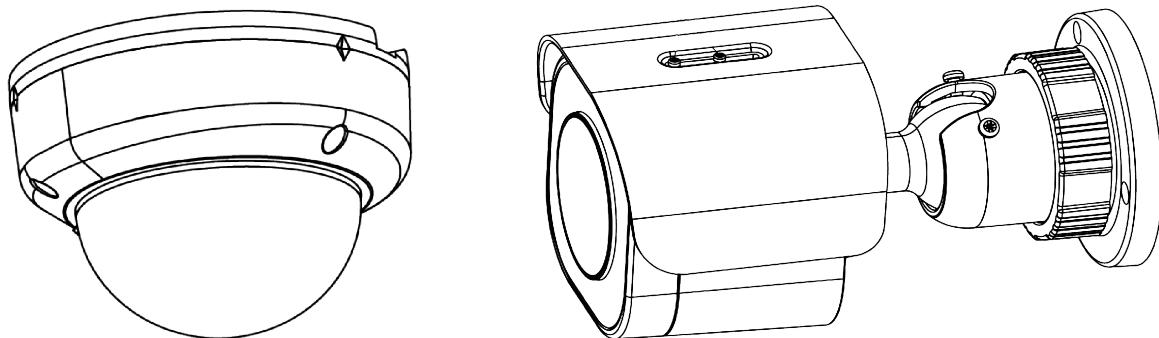


# Illustra Essentials Gen 4 Series

## Installation and Configuration Guide



## Notice

Please read this manual thoroughly and save it for future use before attempting to connect or operate this unit.

The information in this manual was current when published. The manufacturer reserves the right to revise and improve its products. All specifications are therefore subject to change without notice.

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# Overview

---

This **Illustra Essentials Gen 4 Installation and Configuration Guide** is a user manual which provides physical properties, installation, and configuration information of the cameras in Table 1 on Page 5.

**Table 1 Product codes**

Product Code	Model Name	Description
IES02-D10-OI04	Illustra Essentials Gen 4, 2MP Fixed Dome camera	Illustra Essentials Gen 4, 2MP Dome, 2.8mm, Outdoor, vandal, clear, white, TDN w/IR
IES02-D12-OI04	Illustra Essentials Gen 4, 2MP Varifocal Dome camera	Illustra Essentials Gen 4, 2MP Dome, 2.7-13.5mm, Outdoor, vandal, clear, white, TDN w/IR
IES02-B10-BI04	Illustra Essentials Gen 4, 2MP Fixed Bullet camera	Illustra Essentials Gen 4, 2MP Bullet, 2.8mm, Outdoor, vandal, white, TDN w/IR
IES02-B12-BI04	Illustra Essentials Gen 4, 2MP Varifocal Bullet camera	Illustra Essentials Gen 4, 2MP Bullet, 2.7-13.5mm, Outdoor, vandal, white, TDN w/IR

The first portion of this guide contains information pertaining specifically to the aforementioned cameras.

- For the **Illustra Essentials Gen 4 Dome cameras**, refer to **Illustra Essentials Gen 4 Dome cameras** on page 6.
- For the **Illustra Essentials Gen 4 Bullet cameras**, refer to **Illustra Essentials Gen 4 Bullet cameras** on page 13.

The second portion of this guide contains information regarding the **Illustra User Web Interface** and the web configuration of the aforementioned cameras. Refer to **Configuration** on page 27 for procedural information pertaining to camera configuration.

# Illustra Essentials Gen 4 Dome cameras

---

This chapter provides product features, installation procedures, and connection information regarding the Illustra Essentials Gen 4 Dome cameras.

## Product overview

This chapter explains the installation of the Illustra Essentials Gen 4 2MP Dome cameras. Product codes and description of the cameras are provided in Table 2 on page 6.

**Table 2 Product code and description of the Essential Gen 4 2MP Dome cameras**

Product Code	Model Name	Description
IES02-D10-OI04	Illustra Essentials Gen 4, 2MP Fixed Dome camera	Illustra Essentials Gen 4, 2MP Dome, 2.8mm, Outdoor, vandal, clear, white, TDN w/IR
IES02-D12-OI04	Illustra Essentials Gen 4, 2MP Varifocal Dome camera	Illustra Essentials Gen 4, 2MP Dome, 2.7-13.5mm, Outdoor, vandal, clear, white, TDN w/IR

## Installation

### In the box

Check everything in the packing box matches to the order form and the packing slip. In addition to this guide, items below are included in the packing box.

- 1 x Essentials Indoor / Outdoor Dome camera
- 1 x Printed Quick Guide
- 1 x Desiccant
- 1 x Torx Wrench
- 3 x Plastic Anchors
- 3 x Tapping Screws
- 1 x Mounting Guide Pattern

Contact your dealer if any item is missing.

## Installation tools

The following tools assist with installation:

- Drill
- Screw Drivers
- Wire cutters

## Quick reference

- Default IP: 192.168.1.168 (DHCP enabled)
- Default Username: admin
- Default Password: admin
- Power: 12Vdc / PoE (IEEE 802.3af Class 3)

## Checking appearance

When first unboxing, check whether if there is any visible damage to the appearance of the unit and its accessories. The protective materials used for the packaging should be able to protect the unit from most types of accidents during transportation. Remove the protective part of the unit when every item is checked in accordance with the list in Installation tools on page 7.

## Procedure 1 Disassembling the camera.

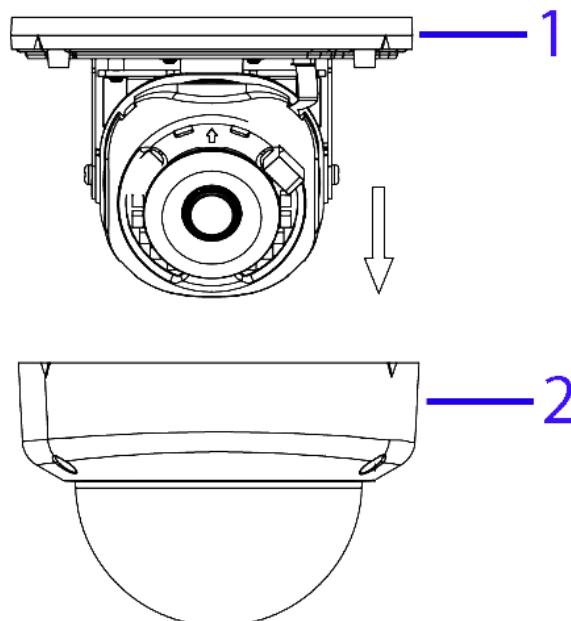
---

Step	Action
------	--------

---

- 1 Use the Torx wrench to loosen the three screws on the camera top cover (1) (Figure 3) and gently remove the cover (2) (Figure 3).

Figure 3 Removing the camera top cover

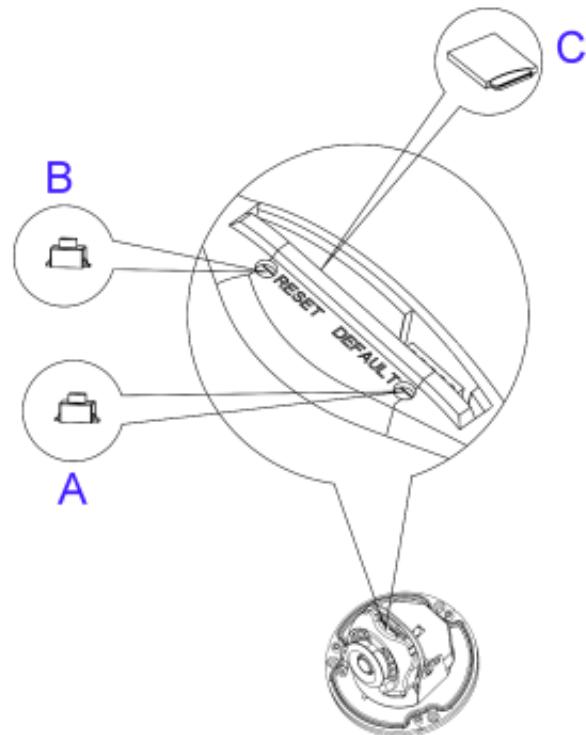


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- End -

---

## Internal Interface pictorial index



**Figure 4 Internal interface pictorial index**

**Table 5 Internal interface pictorial index descriptions**

	Name	Description
A	Reboot Button	Press and release to reboot the camera.
B	Reset Button	Press the button for 5 seconds to reset the camera.
C	Micro SD card slot	Insert a micro SD card into the slot for video recording and file storage.

## Procedure 2 Mounting the camera

### Step Action

- 1 Place the mounting template on the wall / ceiling and drill three Ø4.5mm holes.
- 2 Insert the three plastic anchors into the three holes.
- 3 Determine how the camera pigtail cable should be routed:
  - Through the cable entry on top of the camera (Figure 6)

**Note:** If required then drill a cable hole on the wall as identified on the mounting template.

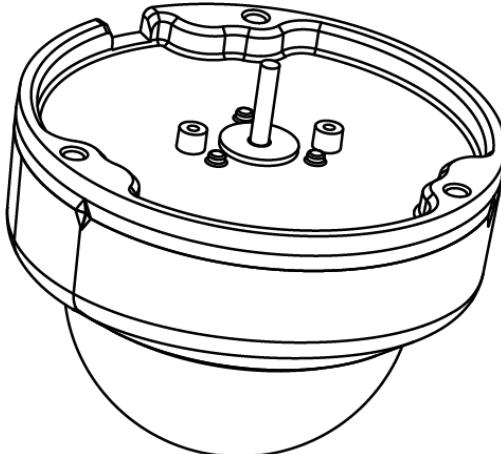
OR

- Through the cable side entry slot (Figure 7)

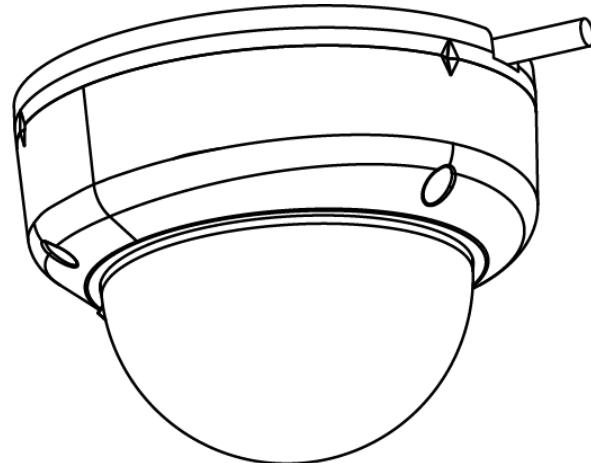
**Note:** You do not need to drill a cable hole on the wall as identified on the mounting template when using the cable side entry slot.

- 4 Route the camera pigtail cable as per one of the options in step 3 and place the camera onto the wall / ceiling and align the holes on the camera with the three holes on the wall / ceiling.

**Figure 6 Cable hole on top of the camera body**

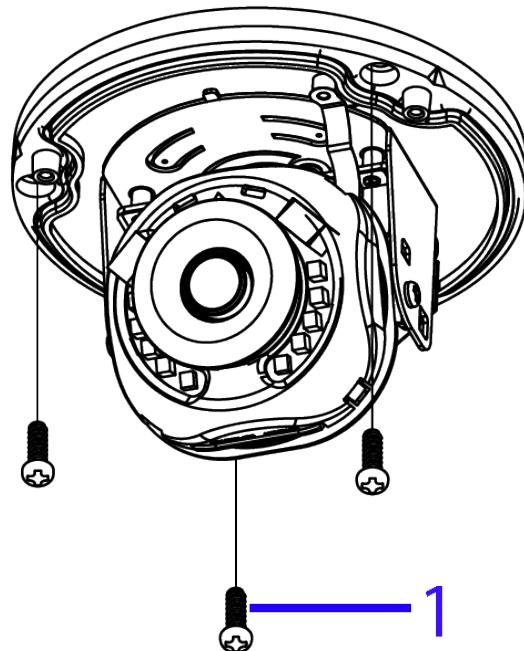


**Figure 7 Cable side entry slot**



- 5 Insert the three tapping screws (1) (Figure 8) into the three holes on the camera body and using the screw driver securely attach the camera to the wall / ceiling.

Figure 8 Inserting the three tapping screws into the camera body



---

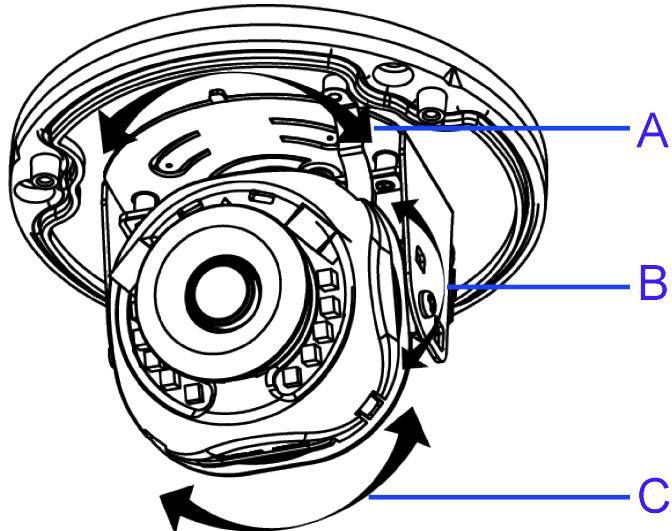
- End -

---

### Procedure 3 Adjusting the camera position

The camera has three axes to adjust the field of view for different Applications (Figure 9). While screening live view on your monitor, adjust the axes as per the information below.

Figure 9 Adjusting the camera position



- **Pan Adjustment (A – Figure 9)** Rotate the lens base until satisfied with the field of view. Please DO NOT rotate over the default limit of  $>355^\circ$ .
- **Tilt Adjustment (B – Figure 9)** Tilt the camera lens within the certain range ( $70^\circ$ ) to your desired field of view.

- **Horizontal Rotation (C – Figure 9)** Rotate the 3D assembly in the lens, DO NOT turn the assembly more than the limit ( $\pm 355^\circ$ ) as this may result in the internal cables becoming twisted, disconnected, or broken.

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- End -

---

## Procedure 4 Assembling the camera

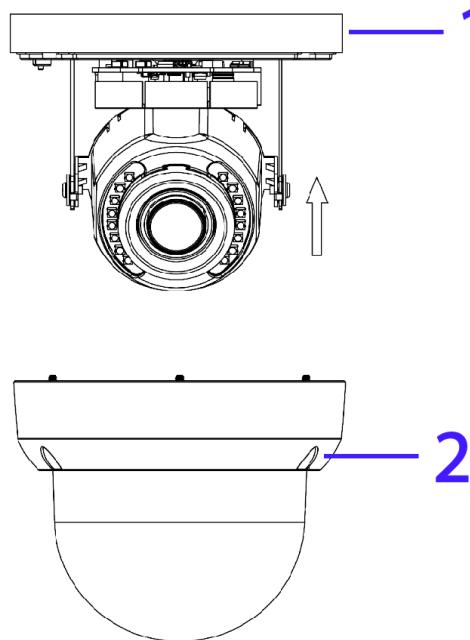
---

Step	Action
------	--------

---

- 1 Place the camera top cover (2) (Figure 10) onto the camera body (1) (Figure 10).
- 2 Use the Torx wrench to securely attach the three Torx screws located on the camera top cover (2) (Figure 10).

**Figure 10 Attaching the camera top cover**



---

- End -

---

## Procedure 5 Powering up the camera

- 12Vdc: Connect the 12Vdc cable to the DC 12V terminal.  
OR
- PoE: Connect the RJ-45 jack to a PoE compatible network device that supplies power through the Ethernet cable.

---

- End -

---

### **Warnings**

- This product is intended for professional installation, please follow local wiring regulations.
- To meet EU security immunity requirements this product should be used with an Uninterruptable Power Supply to feed the mains input of any power adaptor.
- The product should be powered by a limited power supply (LPS) sized according to the product rating label.
- The LAN symbol on the unit means this is not intended for connection to a public network or a LAN from a different building.
- Do not install where children are likely to have access.

# Illustra Essentials Gen 4 Bullet cameras

---

This chapter provides product features, installation procedures, and connection information regarding the Illustra Essentials Gen 4 Bullet cameras.

## Product overview

This chapter explains the installation of the Illustra Essentials Gen 4 2MP Bullet cameras. Product codes and description of the cameras are provided in Table 11 on page 13.

**Table 11 Product code and description of the Essentials Gen 4 Bullet cameras**

Product Code	Model Name	Description
IES02-B10-BI04	Illustra Essentials Gen 4, 2MP Fixed Bullet camera	Illustra Essentials Gen 4, 2MP Bullet, 2.8mm, Outdoor, vandal, white, TDN w/IR
IES02-B12-BI04	Illustra Essentials Gen 4, 2MP Varifocal Bullet camera	Illustra Essentials Gen 4, 2MP Bullet, 2.7-13.5mm, Outdoor, vandal, white, TDN w/IR

## Installation

### In the box

Check everything in the packing box matches to the order form and the packing slip. In addition to this guide, items below are included in the packing box.

- 1 x Essentials Outdoor IR Bullet camera
- 1 x Printed Quick Start Guide
- 1 x Torx wrench
- 3 x Plastic anchors
- 3 x Tapping screws
- 1 x Mounting template
- 1 x T6 Wrench 130mm X 30mm (Varifocal Camera)

Contact your dealer if any item is missing.

### Installation tools

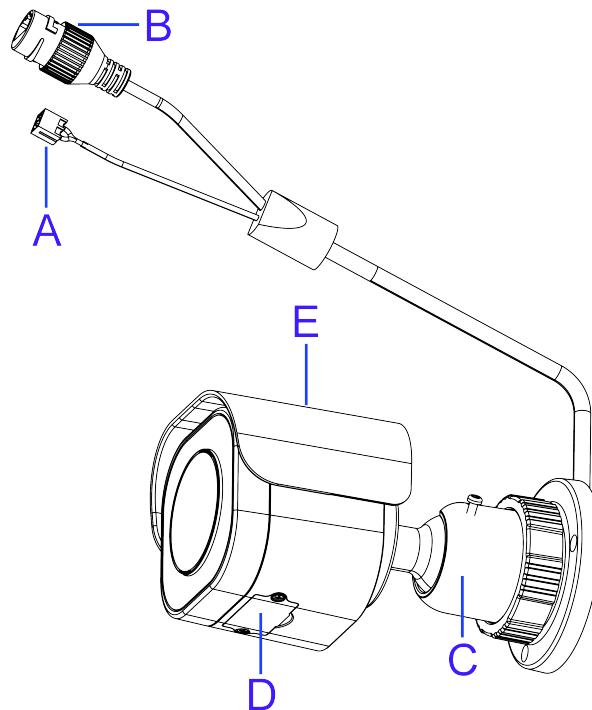
The following tools assist with installation:

- 1 x Drill
- 1 x Screwdrivers
- 1 x Wire cutters

## Quick reference

- Default IP: 192.168.1.168 (DHCP enabled)
- Default Username: admin
- Default Password: admin
- Power: PoE (IEEE 802.3af Class 3)

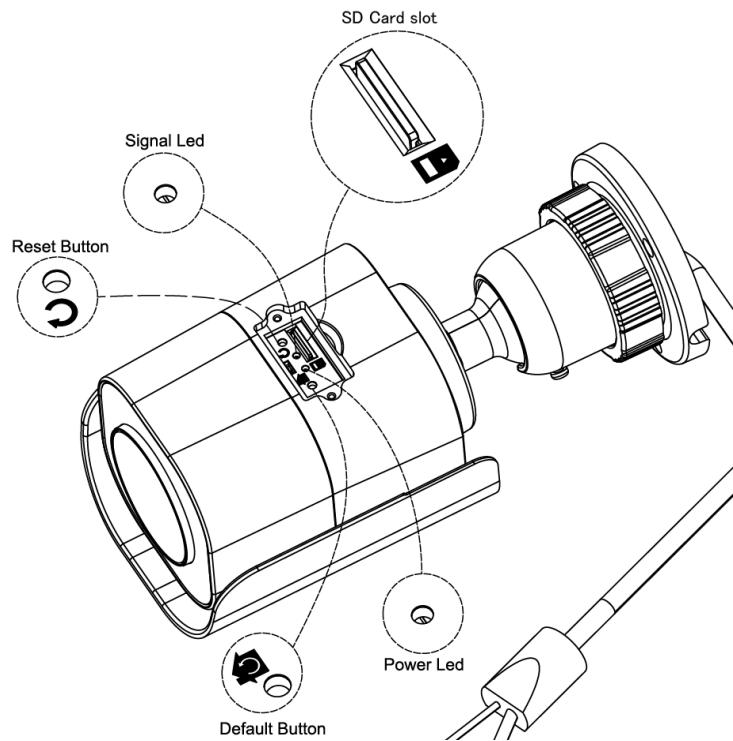
**Figure 12 Camera parts and connections**



**Table 13 Camera parts and connections descriptions**

	Name	Description
A	DC 12V Port	For powering on the camera through the DC12V power source.
B	RJ-45 Ethernet / PoE Port	Connect an Ethernet cable terminated with RJ-45 connector to the PoE RJ-45 port for both power supply and network connectivity purposes simultaneously.
C	Mounting Bracket	To mount the camera onto different environments, the mounting bracket is designed with three axes for flexible adjustment.
D	Internal Interface Cover	Use a screwdriver to loosen the 2 screws and open the cover to access the internal interfaces including the "RESET" and "DEFAULT" button, "Micro SD Card Slot", and LED's.
E	Protection Shield Hood	For minimizing the effects of rain and sunlight on image quality.

**Figure 14 Camera internal interface and descriptions**



**Table 15 Camera internal interface descriptions**

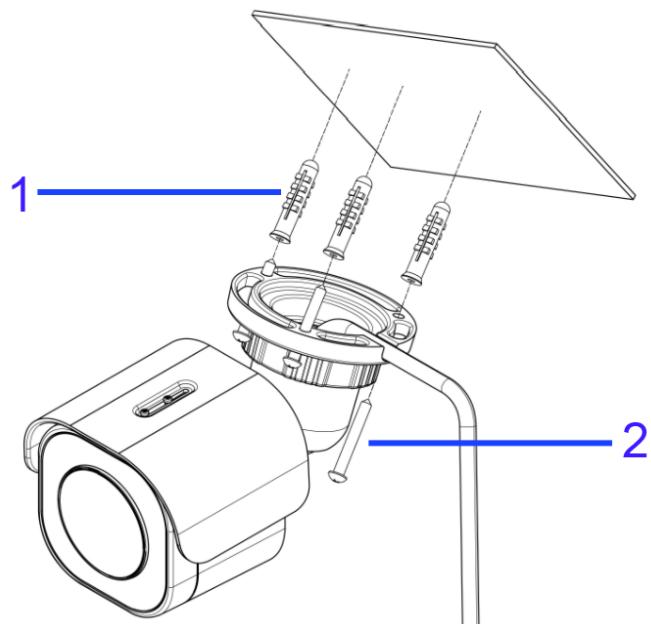
Name	Description
Reset Button	Press and release to reboot the camera
Signal LED (RED)	Indicates network data is being transmitted.
Micro SD card slot	Insert a micro SD card into the slot for recording and file storage.
Power LED (GREEN)	Indicates camera is powered on.
Default Button	Press the button for 5 seconds to restore the camera to factory defaults

## Procedure 6 Mounting the camera

### Step Action

- 1 Place the mounting template on the mounting surface and drill three 6mm (0.25") holes.
- 2 Insert the three plastic anchors (1) (Figure 16) into the three holes.
- 3 Place the camera on the mounting surface and align the three holes on the camera with the three holes on the mounting surface.
- 4 Insert the three tapping screws (2) (Figure 16) into the three holes on the camera body and using the screw driver securely attach the camera to the wall / ceiling.

**Figure 16 Plastic anchors and camera screws**



---

**- End -**

---

### **Wiring the camera**

You can run the cable through the mounting bracket or you can run the cable through the cable side entry on the mounting bracket.

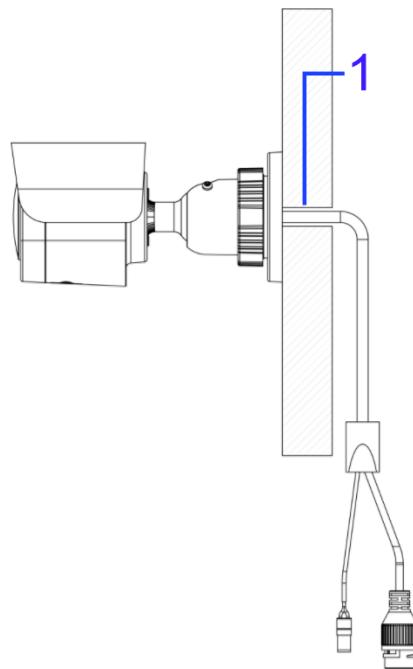
---

<b>Step</b>	<b>Action</b>
-------------	---------------

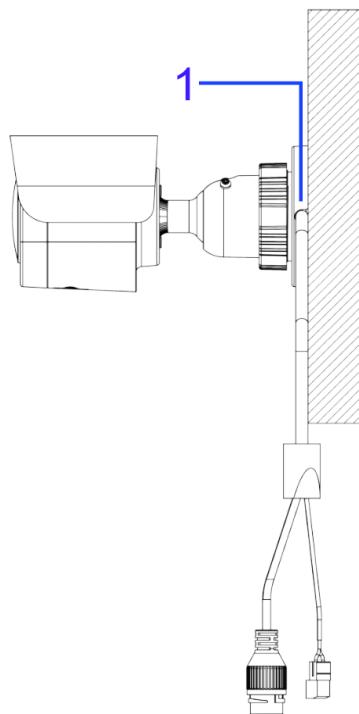
---

- 1 When mounting the camera, pass the cable through the mounting bracket and then through the:
  - hole on the mounting surface (1) (Figure 17).
  - OR
  - the cable side entry on the mounting bracket (1) (Figure 18).

**Figure 17 Mounting surface cable hole**



**Figure 18 Camera cable side entry slot**



- 2 Connect an Ethernet cable terminated with the RJ-45 connector to the PoE port and ensure that the other end of the Ethernet cable is connected with a PoE compatible network device.
- 3 If necessary, connect the DC 12V power source to the DC 12V port.

---

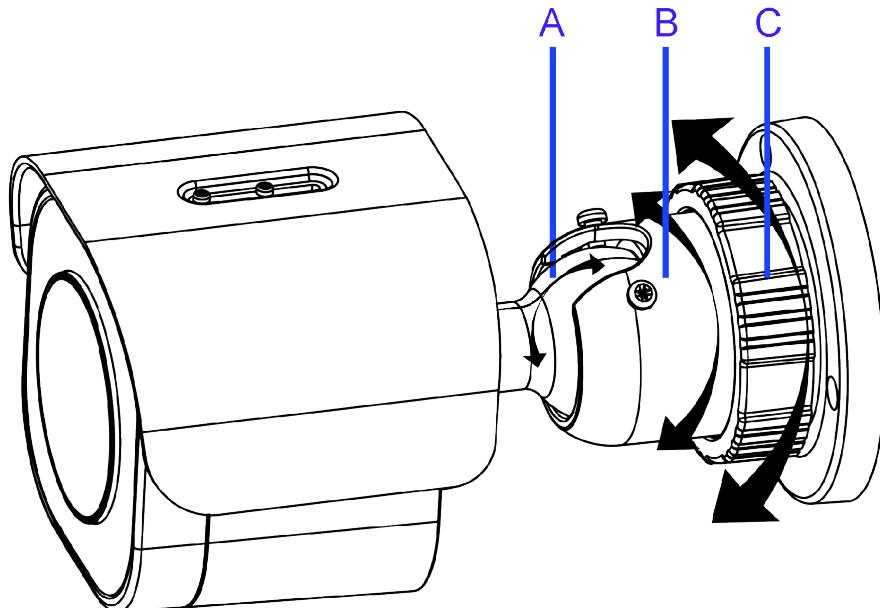
- End -

---

## Adjusting the camera position

The camera has three axes to adjust the field of view for different Applications (Figure 19). While screening live view on your monitor, adjust the axes as per the information below.

**Figure 19 Adjusting the camera position**



- **Tilt Adjustment (A - Figure 19)** Tilt this joint to adjust the camera vertically. The Tilt range is 0° – 90°.
- **Pan Adjustment (B - Figure 19)** Rotate this joint to adjust the camera horizontally. DO NOT rotate over the default limit of ± 360°.
- **Locking Ring (C - Figure 19)** Rotating the C ring counter-clockwise, the Pan & Tilt joints loosen and you can adjust for different angles. Rotating the C ring clockwise fastens the pan & tilt joints altogether.

---

- End -

---

## Adjusting the protection shield hood

The protection shield hood protects the camera from both sunlight and rain.

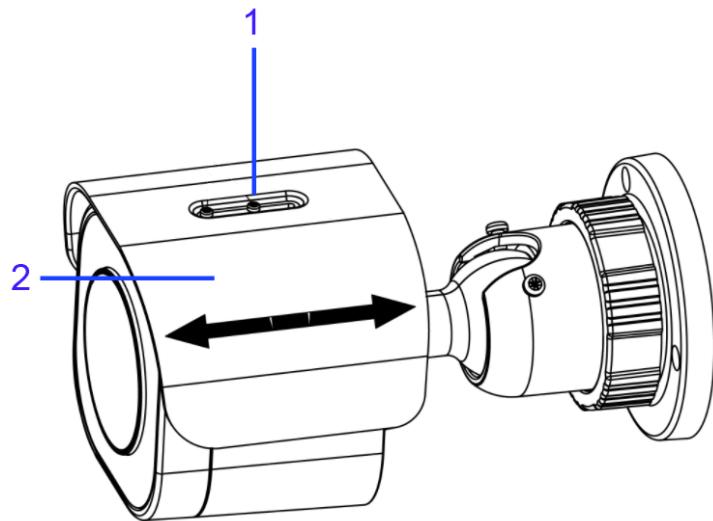
---

Step	Action
------	--------

---

- 1 Use the L-Key (1) (Figure 20) to loosen the two screws located on the protection shield hood.
- 2 Slide the protection shield (2) (Figure 20) forward or backward until the correct position is found.

**Figure 20 Adjusting the protection shield hood**



- 3 Use the L -Key and secure the two screws located on the protection shield hood.

**Note:**Be careful not to excessively adjust the hood or you may damage the camera housing.

---

**- End -**

---

# Network Topology

The Illustra Essentials Gen 4 cameras deliver video images in real-time using the internet and intranet. It is equipped with an Ethernet RJ-45 network interface.

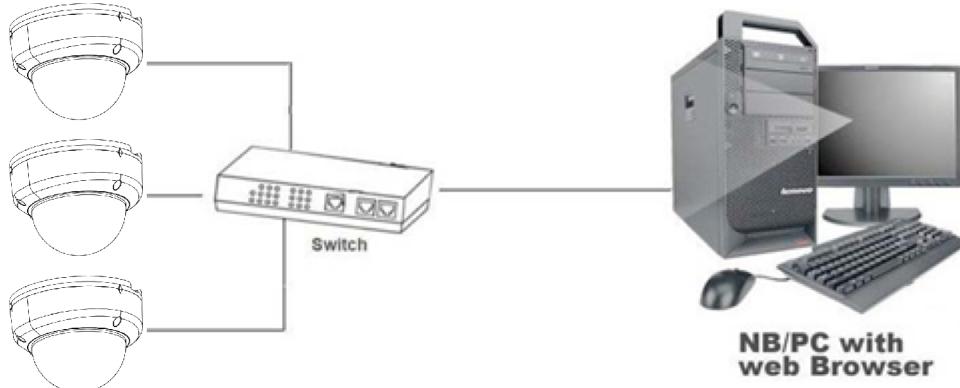
The following images illustrate the network topologies of the Dome and Bullet cameras.

## Essentials Gen 4 Dome Camera Topology

Figure 21 Dome Cameras Network Topology Type I.



Figure 22 Dome Cameras Network Topology Type II

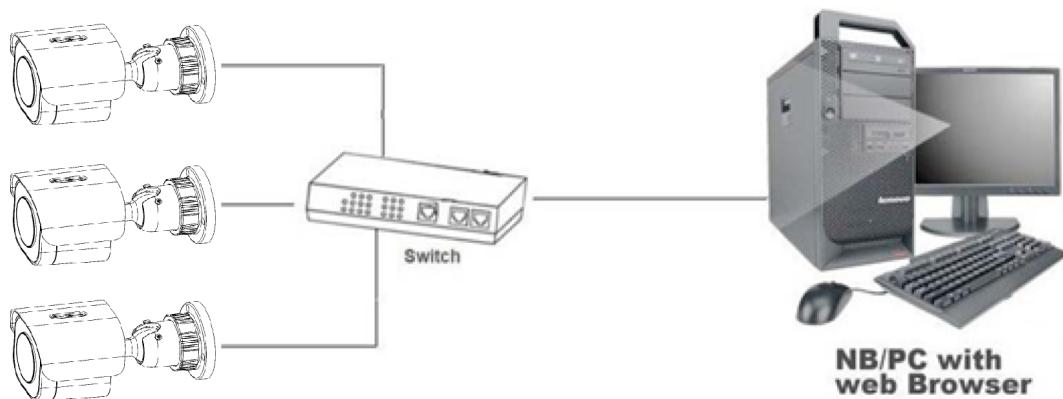


## Essentials Gen 4 Bullet Camera Topology

Figure 23 Bullet Cameras Network Topology Type I.



Figure 24 Bullet Cameras Network Topology Type II



# Network Connection

## Default IP Address

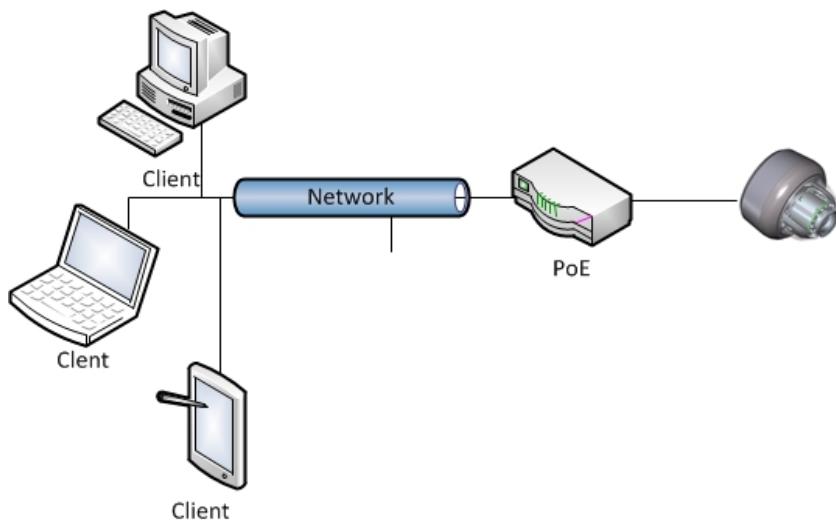
Since this is a network-based unit, an IP address must be assigned at the very first bootup. The default IP address of the unit is 192.168.1.168 and sub mask is 255.255.255.0.

However, if you have a DHCP server in your network, the unit obtains an IP address automatically from the DHCP server so that you do not need to change the IP address of the camera.

**Note:** If you assign the camera a Static IP address prior to DHCP being enabled, the camera first reboots for approximately 30 seconds and then remains accessible at its Static IP until it connects to a DHCP server.

- Connect to a PC directly: Directly connect the camera to a PC using a standard Ethernet cable. This requires POE switch or injector.
- Connecting a camera to a Local Area Network (LAN): To add the camera to an existing LAN, connect the camera to the POE hub or switch on your network.

**Figure 25 Network connection diagram**



## Default camera settings

The following table describes the default camera settings.

Network Settings	Defaults
DHCP	Enabled
Static IP Address	192.168.1.168
Default Username	admin
Default Password	admin

**Note:** At first login the user is prompted to change the default username and password.

## Procedure 7 Connecting from a computer

Step	Action
1	Ensure the camera and your computer are in the same subnet.
2	Check whether if the network is available between the unit and the computer by pinging the default IP address. <ol style="list-style-type: none"> <li>Start a command prompt.</li> <li>Type “Ping 192.168.1.168”. If the message “Reply from...” appears, it means the connection is available.</li> </ol>
3	Start Internet Explorer and enter IP address: 192.168.1.168. A login window appears. In the window, enter the default user name: admin and password: admin to log in.
- End -	

## DHCP

On initial camera startup, and after a hardware factory reset, Dynamic Host Configuration Protocol (DHCP) is enabled by default and remains enabled until the camera receives either a DHCP address or is assigned a Static IP address.

## Procedure 8 Enable DHCP

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>TCP/IP</b> tab in the <b>Basic Configuration</b> menu.
3	Select the <b>Enable DHCP</b> check box to enable DHCP and disable manual settings.
4	Select <b>Apply</b> to save the settings.

The camera searches for a DHCP server. If one is found it connects to that server. If no connection is made to a DHCP server within two minutes, the camera goes to the default IP address 192.168.1.168, but continues to search for a DHCP address.

**Note:** If you assign the camera a Static IP address prior to DHCP being enabled, the camera first reboots for approximately 30 seconds and then remains accessible at its Static IP until it connects to a DHCP server.

- End -

## Procedure 9 Disable DHCP

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>TCP/IP</b> tab in the <b>Basic Configuration</b> menu.
3	Clear the <b>Enable DHCP</b> check box to disable DHCP and allow manual settings to be entered. The default setting is ‘Enabled’.
4	If Enable DHCP has been disabled:

- a Enter the IPv4 Address in the **IPv4 Address** text box in the form xxx.xxx.xxx.xxx. The default setting is '192.168.1.168'
- b Enter the Network Mask in the **Network Mask** text box xxx.xxx.xxx.xxx. The default setting is '255.255.255.0'
- c Enter the Gateway IP address in **Gateway** text box xxx.xxx.xxx.xxx.
- d Enter the Primary DNS Server in the **Primary DNS Server** text box xxx.xxx.xxx.xxx.

5 Select **Apply** to save the settings.

---

- End -

---

## Managing cameras with the Illustra Connect tool

In addition to using the IE browser to access your camera, you can alternatively use the provided tool, Illustra Connect.

Illustra Connect is a management tool designed to manage your network cameras on the LAN. It can:

- help you find multiple network cameras
- set the IP addresses
- show connection status
- manage firmware upgrades
- bulk configuration

Refer to Configuration on page 27 for further information regarding using the Illustra Connect tool for configuring the cameras.

## Procedure 10 Connecting to the camera using Illustra Connect

---

**Note:**

Illustra Connect can only discover devices on the same subnet as its host computer. Therefore, the camera and the computer being used to configure it must be on the same subnet.

---

---

Step	Action
1	Using a computer which is connected to the same network and subnet, install the Illustra Connect software. The Illustra Connect software and the Illustra Connect manual are available to download on <a href="http://www.illustracameras.com">www.illustracameras.com</a>
2	When the installation is complete, run Illustra Connect. It searches the network and displays all compliant devices.
3	Select the camera you want to configure, locating it by its unique MAC address.
4	Right-click the camera and select Launch Web GUI Configuration. The camera Web User Interface displays.

---

- 1 Using a computer which is connected to the same network and subnet, install the Illustra Connect software.  
The Illustra Connect software and the Illustra Connect manual are available to download on [www.illustracameras.com](http://www.illustracameras.com)
- 2 When the installation is complete, run Illustra Connect.  
It searches the network and displays all compliant devices.
- 3 Select the camera you want to configure, locating it by its unique MAC address.
- 4 Right-click the camera and select Launch Web GUI Configuration. The camera Web User Interface displays.

---

- End -

---

## Procedure 11 Connecting to the camera using the static IP address

Step	Action
1	The camera attempts to obtain an IP Address from the DHCP Server. When no DHCP Server is available the camera is assigned a Static IP address of 192.168.1.168.
2	Open Microsoft Internet Explorer and enter the URL of the camera as 192.168.1.168. The camera sign in page displays.

**Note:**

The computer you use to configure the camera must have an IP address on the same subnet.

- End -

## Procedure 12 Logging on to the camera web user interface

Step	Action
1	When you select the camera, the sign in page displays. Select your preferred language from the drop-down menu.
2	Enter the username in the <b>Username</b> text box. The default username is admin.
3	Enter the password in the <b>Password</b> text box. The default password is admin.
4	Select <b>Log in</b> .

**Note:** The first time that you access the camera or after a factory reset the following two pop up windows are visible: A pop up window that requests the user to **Define a Host ID** and a pop up window that requests the user to select a **Security Type**. Please refer to the Define a Host ID section in Procedure 14 for further information on this.

5 The Live view page is visible. This displays the current view of the camera.

**Note:** When Standard security is selected and at first login the user is prompted to change the default password.

**Note:** When Enhanced security is selected and at first login the user is prompted to change the default username and password.

- End -

## Procedure 13 Enabling the correct video orientation for a wall mounted camera

Step	Action
1	Log on to the camera web user interface.
2	Select <b>Setup</b> on the camera web user interface banner to display the setup menus.
3	Select the <b>Picture Basic</b> tab from the <b>Basic Configuration</b> menu.
4	Select the required <b>Orientation</b> setting: <ul style="list-style-type: none"><li>• <b>Mirror</b></li><li>• <b>Flip</b></li></ul>
5	The video pane updates to display the new settings.

---

---

**- End -**

# Configuration

---

The following sections explain the how you can configure Illustra Essentials Gen 4 cameras using the Web User Interface.

## Security Mode Profiles for First Time Connection

The Illustra Essentials Gen 4 cameras have features that allow for operation in a Standard Security mode or in an Enhanced Security mode.

When the camera is in Enhanced Security mode, you require a complex eight character Administrator password to make changes to these protocols.

Refer to Summary of Security Modes on page 28 for further information regarding the differences between Standard and Enhanced Security modes.

## Accessing the Illustra Essentials Gen 4 Series Camera Web User Interface

Use the following procedure to access the camera Web User Interface.

### Procedure 14 Logging in to the Camera

Step	Action
1	Refer to Network Connection on page 22 for details on how to connect the camera to your network or computer.
2	When you select the camera, the sign in page displays.
3	Select your preferred language from the drop-down menu. The default language is English.
4	Enter the default username and password when prompted - Username: admin, Password: admin.
5	Click <b>Log in</b> . The camera Web User Interface displays. The first time that you access the camera, or after a factory reset, you are prompted to <b>Define a Host ID</b> and <b>Select a Security Type</b> .
	<ul style="list-style-type: none"><li>• <b>Define a Host ID:</b> The admin user must enter a 6 character code for the Host ID that includes both letters and/or numbers. This unique password can be used to access the operating system files. The HostID is not stored on the camera for security reasons and must be presented to Illustra Technical Support when remote access to the operating system is required.</li><li>• <b>Select a Security Type:</b> Standard Security or Enhanced Security.</li></ul>
6	If you select the Standard Security option, password change is mandatory.

**Note:** Password complexity is set to require a minimum of 5 characters, 'admin' can't be used.

7 If you select the Enhanced Security option, a default admin username and password change is mandatory.

**Note:** The password must meet the following requirements:

Be a minimum of eight characters long.

Have at least one character from each of the following character groups:

---

- Upper-case letters - ABCDEFGHIJKLMNOPQRSTUVWXYZ
- Lower-case letters - abcdefghijklmnopqrstuvwxyz
- Numeric characters - 0123456789
- Special characters - @ % + \ ' ! # \$ ^ ? : , ( ) { } [ ] ~ - \_ `

---

**Note:** Once the above steps are complete, the Live view page is visible. This displays the current view of the camera.

---

**- End -**

---

## Summary of Security Modes

### Standard Security:

- A default admin password change is mandatory.
- Changes to communication protocols are available to all users with appropriate privileges.
- Passwords complexity is set to require minimum of any 5 characters, 'admin' can't be used.
- Authentication method is set to basic by default.

### Enhanced Security:

- Unsecure Protocols are disabled by default until enabled by a user.
- When you select enhanced security you must change the default 'admin' username and password.
- Discovery protocols are disabled by default until enabled by a user.
- Changes in the protocols are only be available to a user with administrative privileges and require that user to reenter their password.
- Authentication method is set to Digest by default.
- HTTPS protocol is enabled by default.
- Passwords for all accounts will meet the following password complexity requirements:
  - Minimum characters: 8
  - The password cannot contain the username
  - Have at least one character from each of the following character groups:
    - Upper-case letters - ABCDEFGHIJKLMNOPQRSTUVWXYZ
    - Lower-case letters - abcdefghijklmnopqrstuvwxyz
    - Numeric characters - 0123456789
    - Special characters - @ % + \ ' ! # \$ ^ ? : , ( ) { } [ ] ~ - \_ `
  - Changing protocols require an administrator to re-enter their password

## Changing the Camera Web User Interface Language

Use the following procedure to change the language used in the camera Web User Interface.

## Procedure 15 Change the Camera Web User Interface Language

Step	Action
1	Open the camera sign in page. If you are already logged in to the Web User Interface, select Log Off to display the sign in page.
2	Select your preferred language from the drop-down menu: <ul style="list-style-type: none"><li>• English</li><li>• Arabic</li><li>• Czech</li><li>• Danish</li><li>• German</li><li>• Spanish</li><li>• French</li><li>• Hungarian</li><li>• Italian</li><li>• Japanese</li><li>• Korean</li><li>• Dutch</li><li>• Polish</li><li>• Portuguese</li><li>• Swedish</li><li>• Turkish</li><li>• Chinese Simplified</li><li>• Chinese Traditional</li><li>• Russian</li><li>• Hindi</li></ul> The default language is English.
3	Enter the Username.
4	Enter the Password.
5	Select Log in.

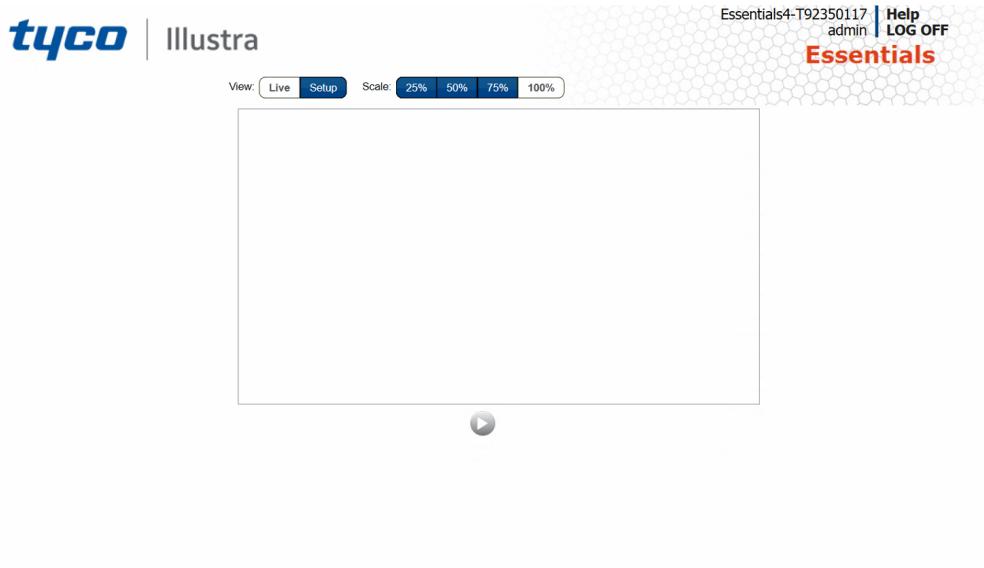
The camera web User Interface displays in the selected language.

**- End -**

## Live menu

When you log in to the Illustra Web User Interface, the **Live** menu appears, as seen in Figure 26 on page 30.

**Figure 26** Live menu page



### Displaying the Live View Page

Display the live camera view page.

#### Procedure 16 Display Live View Page

---

Step	Action
------	--------

---

- 1 Select **Live** in the Web User Interface banner. The Live view page displays.
- 2 Select a video stream from **Stream** to view.
- 3 Select a percentage from **Scale** to change the display size of the video pane:
  - 25%
  - 50%
  - 75%
  - 100%

The default setting is 100%.

---

- End -

---

## Accessing the Setup Menus from Live View

Setup menus within the Web User Interface are restricted by user account access levels. Refer to Appendix A: User Account Access on page 107 for details on the features which are available to each role.

### Procedure 17 Access Setup Menus from Live View

---

Step	Action
------	--------

---

- 1 On the **Live** menu, click the **Setup** tab.

---

**Note:** When an admin user logs in for the first time the Live menu displays. After this, on each login the Stream page on the Video menu displays.

---

**- End -**

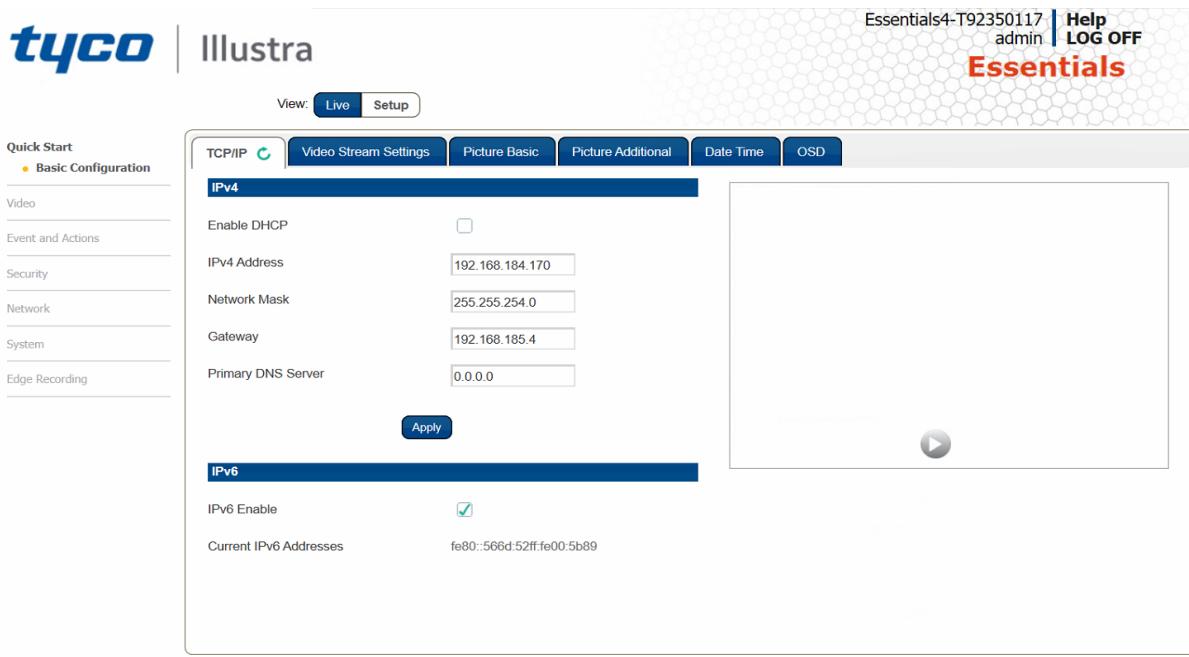
---

## Quick Start Menu

When you select the Quick Start menu, the Basic Configuration Page displays, as shown in Figure 27 on page 32.

**Note:** When an admin user logs in for the first time the Basic Configuration page displays. After this, on each login the Video > Streams page displays.

**Figure 27 Basic Configuration Menu**



## Basic Configuration

The **Basic Configuration** menu provides access to the most common features required when setting up a camera for the first time and is only available to an 'admin' user. The following tabs are displayed:

- TCP/IP
- Video Stream Settings
- Picture Basic
- Picture Additional
- Date Time
- OSD

## TCP/IP

Configure the IPv4 and IPv6 network settings on the camera.

**Note:** When you perform a factory reset or reboot the unit searches for the last known IP address. If this is not available it reverts to the default IP address of 192.168.1.168. This could result in duplicate IP addresses. Refer to Quick Start Menu on page 32 for more information.

### DHCP

On initial camera startup, and after a hardware factory reset, Dynamic Host Configuration Protocol (DHCP) is enabled by default and remains enabled until the camera receives either a DHCP address or is assigned a Static IP address.

#### Procedure 18 Enable DHCP

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>TCP/IP</b> tab in the <b>Basic Configuration</b> menu.
3	Select the <b>Enable DHCP</b> check box to enable DHCP and disable manual settings.
4	Select <b>Apply</b> to save the settings.

The camera searches for a DHCP server. If one is found it connects to that server. If no connection is made to a DHCP server within two minutes, the camera goes to the default IP address 192.168.1.168, but continues to search for a DHCP address.

**Note:** If you assign the camera a Static IP address prior to DHCP being enabled, the camera first reboots for approximately 30 seconds and then remains accessible at its Static IP until it connects to a DHCP server.

**- End -**

#### Procedure 19 Disable DHCP

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>TCP/IP</b> tab in the <b>Basic Configuration</b> menu.
3	Clear the <b>Enable DHCP</b> check box to disable DHCP and allow manual settings to be entered. The default setting is 'Enabled'.
4	If Enable DHCP has been disabled: <ol style="list-style-type: none"> <li>Enter the IPv4 Address in the <b>IPv4 Address</b> text box in the form xxx.xxx.xxx.xxx. The default setting is '192.168.1.168'</li> <li>Enter the Network Mask in the <b>Network Mask</b> text box xxx.xxx.xxx.xxx. The default setting is '255.255.255.0'</li> <li>Enter the Gateway IP address in <b>Gateway</b> text box xxx.xxx.xxx.xxx.</li> <li>Enter the Primary DNS Server in the <b>Primary DNS Server</b> text box xxx.xxx.xxx.xxx.</li> </ol>
5	Select <b>Apply</b> to save the settings.

---

- End -

---

## IPv4

Configure the IPv4 network settings for the camera.

### Procedure 20 Configure the IPv4 Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>TCP/IP</b> tab in the <b>Basic Configuration</b> menu.
3	Select the <b>Enable DHCP</b> check box to enable DHCP and disable manual settings. OR Clear <b>Enable DHCP</b> to disable DHCP and allow manual settings to be entered. The default setting is 'Enabled'.
4	If Enable DHCP has been disabled: <ol style="list-style-type: none"><li>Enter the <b>IPv4 Address</b> in the IPv4 Address text box in the form xxx.xxx.xxx.xxx. The default setting is '192.168.1.168'</li><li>Enter the <b>Network Mask</b> in the Network Mask text box xxx.xxx.xxx.xxx. The default setting is '255.255.255.0'</li><li>Enter the <b>Gateway</b> IP address in Gateway text box xxx.xxx.xxx.xxx.</li><li>Enter the <b>Primary DNS Server</b> in the Primary DNS Server text box xxx.xxx.xxx.xxx.</li></ol>
5	Select <b>Apply</b> to save the settings.

---

- End -

---

## IPv6

Enable or disable IPv6 on the camera.

### Procedure 21 Enable/Disable IPv6

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>TCP/IP</b> tab in the <b>Basic Configuration</b> menu.
3	Select the <b>IPv6 Enable</b> check box to enable IPv6 on the camera. OR Clear the <b>IPv6 Enable</b> check box to disable IPv6 on the camera. The default setting is 'Enabled'. If IPv6 is enabled the Link Local and DHCP address display beside 'Current IPv6 Addresses' if available.

---

- End -

---

## Video Stream Settings

You can configure two video streams on the camera: Stream 1, Stream 2 and Stream 3.

### Configuring the Web Video Stream

Adjust the settings for each video stream.

### Procedure 22 Configure the Video Stream settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Video Streams Settings</b> tab in the <b>Basic Configuration</b> menu.
3	Select either <b>Stream 1, 2 or 3</b> from the <b>Stream Number</b> drop-down menu.
4	Select the required <b>Codec</b> from the drop-down list: <ul style="list-style-type: none"><li>• <b>H264</b></li><li>• <b>H265</b></li><li>• <b>H264 IntelliZip</b></li><li>• <b>H265 IntelliZip</b></li><li>• <b>MJPEG</b></li></ul> The default setting is 'H264'.

**Note:** When you select H264 you can set the Profile. If you do not select either of these options then continue at step 6 below.

5	Select the required <b>Profile</b> from the drop-down list: <ul style="list-style-type: none"><li>• <b>Main</b></li><li>• <b>High</b></li></ul> The default setting is 'Main'.
6	Select the required <b>Resolution</b> from the drop-down menu. The resolutions available depend on the type of camera sensor (megapixel).

**Table 28 2MP Camera Stream Set A (all resolution, codes and frame rate combinations of Stream 1, 2 and 3 are valid)**

		Normal Mode			
		Resolution	Description	Max FPS	
				TWDR Off	TWDR
Stream 1	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30
Stream 2	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30
Stream 3	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30

**Note:** A maximum of three concurrent streams are supported by the camera. This includes shared streams.

		Corridor Mode			
		Resolution	Description	Max FPS	
				TWDR Off	TWDR
Stream 1	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
Stream 2	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
Stream 3	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30

**Note:** A maximum of three concurrent streams are supported by the camera. This includes shared streams.

**Note:** MJPEG is not a supported codec for any stream when corridor mode is enabled.

**Note:** Resolution 320x180 is not supported with Corridor mode. If any stream is set to 320x180, it will be updated to 480x270 when corridor mode is applied.

**Note:** GUI stream is dynamic depending on current stream settings. Refer to the release notes for further information.

## 7 Use the slider bar to select the **Frame Rate (fps)**.

The settings for the 2MP cameras are:

- **Stream 1 - 1** - 30 fps, default 30 fps.
- **Stream 2 - 1** - 30 fps, default is 30 fps.

- **Stream 3 - 1 - 30 fps**, default is 30 fps.

---

**Note:** FPS varies depending on other features - refer to the Essentials Gen 4 Release Notes for further information.

---

- 8 If H264 or H265 has been selected in step 4 then you can adjust the **GOP Length [1-60]**. Use the slider bar to select the **GOP Length [1-60]**.

The default setting is 30.

---

**Note:** If H264 IntelliZip or H265 IntelliZip has been selected in step 4 then you can adjust the IntelliZip Max GOP Length [1-180]. Use the slider bar to select the IntelliZip Max GOP Length [1-180]. The default setting is 62.

---

- 9 If MJPEG has been selected, MJPEG Quality is enabled. Use the slider bar to select the **MJPEG Quality**.

The default setting is 50.

OR

- 10 If H264 or H265 has been selected in step 4, Rate Control is enabled. Select the required **Rate Control** by selecting the radio buttons:

- **VBR (Variable Bit Rate)**
- **CBR (Constant Bit Rate)**
- **CVBR (Constrained Variable Bit Rate)**

The default setting is 'CVBR'.

- a If you select VBR, VBR Quality is enabled. Select the required **VBR Quality** from the drop-down menu. The default setting is High.

- **Highest**
- **High**
- **Medium**
- **Low**
- **Lowest**

OR

- b If you select CBR, CBR Bit Rate is enabled. Use the slider bar to select the **CBR Bit Rate**. The default setting is 4000.

OR

- c If you select CVBR, Max Bit Rate is enabled. Use the slider bar to select the **Max Bit Rate**. The default setting is 8000.

---

- End -

---

## Picture Basic

Adjust Picture Rotation, Focus / Zoom and Exposure displayed in the video pane.

### Picture Rotation

Configure the orientation and corridor mode settings. Both settings are optional.

### Procedure 23 Configure Orientation Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Basic</b> tab from the <b>Basic Configuration</b> menu.
3	Select the required <b>Orientation</b> setting: <ul style="list-style-type: none"> <li>• <b>Mirror</b></li> <li>• <b>Flip</b></li> </ul> Mirror and Flip settings are selected by default. The video pane updates to display the new settings.
<p><b>Note:</b>When wall mounting the camera you should select Flip and Mirror to correct the lens orientation.</p>	

**- End -**

### Corridor Mode

Provides a better perspective when viewing a long corridor.

### Procedure 24 Configure Corridor Mode Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Basic</b> tab from the <b>Basic Configuration</b> menu.
3	Select the <b>Play</b> button to start the video stream if it is not already active.
4	Select the required Corridor Mode setting: <ul style="list-style-type: none"> <li>• None</li> <li>• -90°</li> <li>• +90°</li> </ul>

**Note:**Resolution 320x180 is not supported with Corridor mode. If any stream is set to 320x180, it will be updated to 480x270 when corridor mode is applied.

**- End -**

## Focus / Zoom

You can configure the focus and zoom using the Web User Interface. You can use the plus and minus arrows to fine tune the image. The Zoom slider bar is used to manually zoom in and out to manually configure to picture. The table below describes the features supported by each camera.

**Table 29 Lens features supported for the Outdoor Dome**

	Varifocal Dome	Varifocal Bullet
<b>Motorized Focus</b>	X	X
<b>Motorized Zoom</b>	X	X
<b>Lens Calibration</b>	X	X
<b>Auto One Touch</b>	X	X

## Procedure 25 Adjust Camera Focus / Zoom

---

### Step Action

---

- 1 Select **Setup** on the Web User Interface banner to display the setup menus.
- 2 Select the **Picture Basic** tab from the **Basic Configuration** menu.
- 3 Select  to start the video stream if it is not already active.
- 4 Use the arrows to manually configure the focus and the slider bar to adjust zoom settings until the image is clear. The video pane updates to display the new settings.

---

**- End -**

---

## Procedure 26 Adjust Camera Focus using OneTouch Autofocus

- 1 Select **Setup** on the Web User Interface banner to display the setup menus.
- 2 Select the **Picture Basic** tab from the **Basic Configuration** menu.
- 3 Select  to start the video stream if it is not already active.
- 4 In the **Focus/Zoom** section, click the **One Touch** button. The camera refocuses to the zoom level selected for the image.  
The video pane updates to display the new settings.

---

**Note:** The user can create a ROI focus point for the camera to use during the one touch procedure - use the pencil icon and highlight the desired ROI.

---

---

**- End -**

---

## Exposure

Configure the exposure settings for the camera.

## Procedure 27 Configure Exposure Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Settings</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active.
4	Select the <b>Exposure Mode</b> from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Auto</b></li> <li>• <b>Manual</b></li> <li>• <b>Shutter Priority</b></li> </ul>
5	Select the <b>Exposure Method</b> from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Full Picture Weighted</b></li> <li>• <b>Upper</b></li> <li>• <b>Lower</b></li> <li>• <b>Center Weighted</b></li> <li>• <b>Spot</b></li> <li>• <b>Left</b></li> <li>• <b>Right</b></li> </ul> <p>The default setting is center weighted.</p>
6	Select the <b>Min Exposure (sec)</b> from the drop-down menu. The default setting is 1/10000s.
7	Select the <b>Max Exposure (sec)</b> from the drop-down menu. The default setting is 1/7.5s.
8	Select the <b>Exposure Offset (F-stops)</b> from the drop-down menu. The default setting is 1/8s.
9	Select the <b>Exposure Offset (F-Stops)</b> from the drop-down menu. The default setting is 0.
10	Select the <b>Max Gain (db)</b> from the drop-down menu. The default setting is 45db.
11	Select <b>Exposure (sec)</b> from the drop down.
12	The Default is 1/30.
13	Select <b>Manual Gain</b> from the drop down.
14	The Default is 0db.
15	Select the <b>Frequency</b> radio button for either <b>50Hz</b> or <b>60Hz</b> . The default setting is 60Hz.
16	Select or clear the check box for <b>Flickerless Mode</b> . This feature is not selected by default. <ul style="list-style-type: none"> <li>• When you select <b>Flickerless Mode</b>, the minimum and maximum exposure times are locked to 1/100 and 1/50 respectively (PAL) or 1/120 and 1/60 respectively (NTSC). This applies to all cameras referenced in this guide.</li> </ul>

---

- End -

---

## Procedure 28 Restore Exposure Defaults

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Settings</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active.
4	Select <b>Exposure Defaults</b> to restore the default settings.

---

- End -

---

## Picture Additional

Configure Wide Dynamic Range, Day Night Mode, and Picture Adjustments including Brightness, Contrast, White Balance, Saturation and Sharpness which displays in the video pane.

### Wide Dynamic Range

Wide Dynamic Range (WDR) is a feature that supports the viewing of high contrast scenes that include both bright and low light areas in the same field of view (FOV).

WDR Level allows you to adjust the WDR level to favor a underexposed or overexposed image. By selecting the lower end of the control, the image is underexposed which provides more detail in areas of bright but less details in areas of darkness. Selecting the higher end of the control, the image is overexposed which provides more detail in the dark areas but less details in the bright areas.

A typical use for this feature would be viewing a scene with both indoor and outdoor lighting conditions simultaneously, for example, in a warehouse area with an open bay door.

### Digital Wide Dynamic

Digital wide dynamic range, enhancing detail in darker areas.

## Procedure 29 Disable/Enable Wide Dynamic Range (WDR)

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select the required WDR from the drop-down list: <ul style="list-style-type: none"><li>• <b>True WDR</b>: Two shutter wide dynamic range, to compensate for bright and dark areas in the scene.</li><li>• <b>Digital WDR</b>: Digital wide dynamic range, enhancing detail in darker areas.</li></ul> The default setting is Off.
4	When you select <b>DigitalWDR</b> in step 3 then you can select the WDR level.
5	Select the WDR level from the drop-down menu.

---

- End -

---

### Day Night Mode

IR/DayNight Mode utilizes a series of specific camera functions to dramatically enhance low light performance.

When needed, the True TDN mechanism removes an IR Cut Filter (IRCF) from in front of the images allowing the camera to see in black and white (BW) and utilize additional near-infrared energy found in many lighting sources like halogen, moonlight, etc.

This, along with slowing down another function, the shutter speed, significantly improves low light performance rendering clear images where none could be viewed previously.

### IR Illuminator

When the camera is in B/W mode it can utilize or see near-IR illumination; something the human eye cannot do. This can be extremely powerful when the dome is paired with 850~950nm IR illuminators. With this combination a scene can be well lit with IR light that the dome can see but people cannot. This is great for areas where externally lighting is not allowed or there is a need for covert security.

### Procedure 30 Enable / Disable IR Illuminator

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> from the <b>Basic Configuration</b> menu.
3	Select the <b>Enable IR Illuminator</b> check box to enable IR Illuminator. OR Clear the <b>Enable IR Illuminator</b> check box to disable IR Illuminator.
	The default setting is 'Enabled'.

- End -

### Day Night Mode

The dome provides a black-and-white (B/W) mode to improve camera performance when the light level falls below certain thresholds. This allows clear images to be obtained under low-light conditions.

### Procedure 31 Configure Day Night Mode

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> from the <b>Basic Configuration</b> menu.
3	Select a <b>Day Night Mode</b> setting from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Auto Low</b> - camera will adjust between BW and Color depending on light levels.</li> <li>• <b>Auto Mid</b> - camera give a good balance of Color and BW depending on the scene.</li> <li>• <b>Auto High</b> - increases the chance of switching to BW mode as light levels drop.</li> <li>• <b>Manual</b> - a slider bar will display, the user can adjust the setting to suit the environment.</li> </ul>

- **Forced Color** - enable full-time color mode.
- **Forced B&W** - enable full-time black and white mode.

The default setting is 'Auto Mid'.

---

- End -

---

### Picture Adjustment

Adjust brightness, contrast and saturation of the image displayed on the video pane.

### Procedure 32 Adjust the Brightness, Contrast and Saturation

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active. The video pane will display the current camera view.
4	Use the slider bars to adjust: <ul style="list-style-type: none"><li>• <b>Brightness</b></li><li>• <b>Contrast</b></li><li>• <b>Saturation</b></li><li>• <b>Hue</b></li><li>• <b>Sharpness</b></li></ul> The values range from 1% to 100%. The video pane updates to display the new settings.

---

- End -

---

### Procedure 33 Restore Picture Balance Defaults

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Settings</b> tab from the <b>Basic Configuration</b> menu.
3	Select <b>Defaults</b> to restore the default settings. The default values are: <ul style="list-style-type: none"><li>• <b>Brightness</b>: 50%</li><li>• <b>Contrast</b>: 50%</li><li>• <b>Saturation</b>: 50%</li><li>• <b>Sharpness</b>: 50%</li><li>• <b>Hue</b>: 50%</li></ul>

---

- End -

---

### White Balance

White balance, the ability to keep whites looking white, is normally compensated for automatically using the default Auto White Balance setting.

Manual White Balance is available when specific color temperature settings want to be set and preserved. This can be done using the red and blue slider adjustments set for optimal viewing.

### Procedure 34 Configure Auto White Balance

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active. The video pane displays the current camera view.
4	Select the required <b>White Balance</b> from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Auto Normal</b>: Suitable for a normal range of lighting conditions</li> <li>• <b>Manual</b>: Adjustable red and blue balance</li> <li>• <b>Auto Wide</b>: Suitable for a wider than normal range of lighting conditions</li> </ul>

- End -

### Procedure 35 Manually Select White Balance

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active. The video pane displays the current camera view.
4	Select <b>Manual</b> from the White Balance drop-down menu. The Red and Blue slider bars display.
5	Use the slider bars to adjust the <b>Red</b> and <b>Blue</b> balance. The live video pane updates to display the new settings. The red and blue values range from 1% to 100%. If you change the configuration to <b>Manual</b> , the slider bar reads the real-time setting of the FOV.

- End -

## Date / Time

Change the camera name and set the date and time.

### Camera Name

The camera name displays on the Web User Interface banner and the on-screen display for the camera. This name also displays when using Illustra Connect or ONVIF.

### Procedure 36 Change the Camera Name

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner.
2	Select the <b>Date/Time</b> tab in the <b>Basic Configuration</b> menu.
3	Enter the name of the camera in the <b>Camera Friendly Name</b> text box.

- End -

### Date / Time

Set the date and time on the camera.

### Procedure 37 Configuring the Date and Time

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Date/Time</b> from the <b>Basic Configuration</b> menu.
3	Select the <b>Time 24-hour</b> check box to enable the 24-hour clock. Or Deselect the <b>Time 24-hour</b> check box to enable the 12-hour clock. The default setting is '24-hour'.
4	Select the <b>Date Display Format</b> from the drop-down menu: <ul style="list-style-type: none"><li>• <b>DD/MM/YYYY</b></li><li>• <b>MM/DD/YYYY</b></li><li>• <b>YYYY/MM/DD</b></li></ul> The default setting is 'DD/MM/YYYY'.
5	Select the <b>Time Zone</b> from the drop-down menu. The default setting is (GMT) GMT+0.
6	Select the <b>Set Time</b> setting by selecting the radio buttons: <ul style="list-style-type: none"><li>• <b>Manually</b></li><li>• <b>via NTP</b></li></ul> The default setting is 'Manually'.
7	If you select Manually in step 5: <ol style="list-style-type: none"><li>a Select the Date (<b>DD/MM/YYYY</b>) using the drop-down menus.</li><li>b Select the Time (<b>HH:MM:SS</b>) using the drop-down menus.</li></ol>
8	If you select via NTP in step 5:

a Enter the **NTP Server Name** in the text box.

---

- End -

---

#### On-Screen Display (OSD)

Within OSD you can set enable or disable camera name and time display.

#### Procedure 38 Display or Hide the Camera Name OSD

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>OSD</b> tab in the <b>Basic Configuration</b> menu.
3	In the <b>Camera Name</b> section, select the <b>Enable</b> check box to display the camera name in the OSD.  OR  In the <b>Camera Name</b> section, clear the <b>Enable</b> check box to hide the camera name in the OSD.  The default setting is 'Disabled'.
4	In the <b>Camera Name</b> section, select the <b>Location</b> drop-down menu to select where the camera name is displayed on screen.

---

- End -

---

#### Procedure 39 Display or Hide the Camera Time OSD

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>OSD</b> tab in the <b>Basic Configuration</b> menu.
3	In the <b>Date Time</b> section, select the <b>Enable</b> check box to display the camera name in the OSD.  OR  In the <b>Date Time</b> section, clear the <b>Enable</b> check box to hide the camera name in the OSD.  The default setting is 'Disabled'.
4	In the <b>Date Time</b> section, select the <b>Format</b> drop-down menu to select if the date or time or both should be visible on screen.  The default setting is 'Time'.

---

- End -

---

#### Procedure 40 Display or Hide the User Defined OSD

Step	Action
1	Select Setup on the Web User Interface banner to display the setup menus.
2	Select the <b>OSD</b> tab in the <b>Basic Configuration</b> menu.
3	In the <b>User Defined</b> section, select the <b>Enable</b> check box to display the camera name in the OSD.

OR

In the **User Defined** section, clear the **Enable** check box to hide the camera name in the OSD.

The default setting is 'Disabled'.

- 4 Select a **Location** from the drop-down menu.
- 5 Enter a name in the **Name** field.

The OSD User Defined fields must comply with the following validation criteria:

- 0 - 24 characters
- Cannot begin or end with:
  - . (dot)
  - - (hyphen)
  - \_ (underscore)
  - \ (backslash)
  - " (quotes)

---

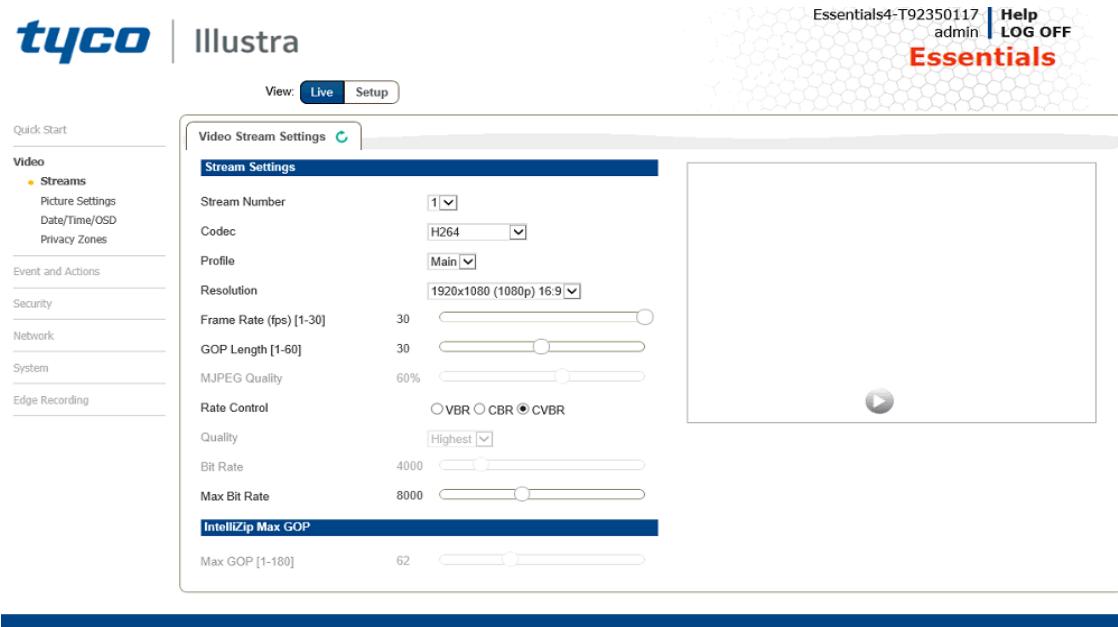
**- End -**

---

## Video Menu

When you select the **Video** menu, the **Streams** page displays, as seen in Figure 30 on page 49.

**Figure 30 Video Menu**



The **Video** Menu provides access to the following camera settings and functions:

- Streams
- Picture Settings
- Date / Time / OSD
- Privacy Zones

## Streams

You can configure up to two independent video streams on the camera: Stream 1, Stream 2 and Stream 3.

### Alarm Video

### Edge Recording

Camera can directly record specific events (MD) directly to Micro SD card. User can chose either Stream 1, 2 or 3 to be recorded. When setting up motion detection on the camera, all streams can be used. Alarm Video is configured in the Edge Recording > Record Settings menu.

### Integration with other Illustra API Clients

You can configure the three video streams through the Web User Interface, as detailed here, or through the Illustra API interface. Changes made to the streams through either method are applied and the video displays according to the configuration.

Opening the Web User Interface live video allows the stream to be shared with the Illustra API and will minimize the impact on camera resources.

### Configuring the Video Stream

Adjust the settings for each video stream.

### Procedure 41 Configure the Video Stream settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Video Streams Settings</b> tab in the <b>Basic Configuration</b> menu.
3	Select either <b>Stream1, 2 or 3</b> from the <b>Stream Number</b> drop-down menu.
4	Select the required <b>Codec</b> from the drop-down list: <ul style="list-style-type: none"> <li>• <b>H264</b></li> <li>• <b>H265</b></li> <li>• <b>H264 IntelliZip</b></li> <li>• <b>H265 IntelliZip</b></li> <li>• <b>MJPEG</b></li> </ul> The default setting is 'H264'.
<p><b>Note:</b> When you select H264 or H264 IntelliZip you can set the Profile. If you do not select either of these options then continue at step 6 below.</p>	
5	Select the required <b>Profile</b> from the drop-down list: <ul style="list-style-type: none"> <li>• <b>Main</b></li> <li>• <b>High</b></li> </ul> The default setting is 'Main'.
6	Select the required <b>Resolution</b> from the drop-down menu. The resolutions available depend on the type of camera sensor (megapixel).

**Table 31 2MP Camera Stream Set A (all resolution, codes and frame rate combinations of Stream 1 and 2 are valid)**

		Normal Mode			
		Resolution	Description	Max FPS	
				TWDR Off	TWDR
Stream 1	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30
Stream 2	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30
Stream 3	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30

**Note:** A maximum of three concurrent streams are supported by the camera. This includes shared streams.

		Corridor Mode			
		Resolution	Description	Max FPS	
				TWDR Off	TWDR
Stream 1	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
Stream 2	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
Stream 3	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30

**Note:** A maximum of three concurrent streams are supported by the camera. This includes shared streams.

**Note:** MJPEG is not a supported codec for any stream when corridor mode is enabled.

**Note:** Resolution 320x180 is not supported with Corridor mode. If any stream is set to 320x180, it will be updated to 480x270 when corridor mode is applied.

**Note:** GUI stream is dynamic depending on current stream settings. Refer to the release notes for further information.

7 Use the slider bar to select the **Frame Rate (fps)**.

The settings for the 2MP cameras are:

- **Stream 1 - 1** - 30 fps, default 30 fps.
- **Stream 2 - 1** - 30 fps, default is 30 fps.

- **Stream 3 - 1 - 30 fps**, default is 30 fps.

---

**Note:** FPS varies depending on other features - refer to the Essentials Gen 4 Release Notes for further information.

---

- 8 If H264 or H265 has been selected in step 4 then you can adjust the **GOP Length [1-60]**. Use the slider bar to select the **GOP Length [1-60]**.

The default setting is 30.

---

**Note:** If H264 IntelliZip or H265 IntelliZip has been selected in step 4 then you can adjust the IntelliZip Max GOP Length [1-180]. Use the slider bar to select the IntelliZip Max GOP Length [1-180]. The default setting is 62.

---

- 9 If MJPEG has been selected, MJPEG Quality is enabled. Use the slider bar to select the **MJPEG Quality**.

The default setting is 50.

OR

- 10 If H264, H265, H264 IntelliZip or H265 IntelliZip has been selected in step 4, Rate Control is enabled. Select the required **Rate Control** by selecting the radio buttons:

- **VBR (Variable Bit Rate)**
- **CBR (Constant Bit Rate)**
- **CVBR (Constrained Variable Bit Rate)**

The default setting is 'CVBR'.

- a If you select VBR, VBR Quality is enabled. Select the required **VBR Quality** from the drop-down menu. The default setting is High.

- **Highest**
- **High**
- **Medium**
- **Low**
- **Lowest**

OR

- b If you select CBR, CBR Bit Rate is enabled. Use the slider bar to select the **CBR Bit Rate**. The default setting is 4000.

OR

- c If you select CVBR, Max Bit Rate is enabled. Use the slider bar to select the **Max Bit Rate**. The default setting is 8000.

---

- End -

---

## Procedure 42 Configuring IntelliZip Max GOP

This feature only applies to H264+ IntelliZip or H265+ IntelliZip coded.

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Streams</b> tab in the <b>Video</b> menu.
3	Use the slider bar to select the <b>Max GOP</b> range. Range available is 1-180.
<b>- End -</b>	

## Picture Settings

### Picture Basic

Adjust the Picture Rotation, Focus / Zoom, Exposure and White Balance settings.

### Picture Rotation

Configure the orientation and corridor mode settings. Both settings are optional.

### Lens Calibration

Use the lens calibration process to recover focus and zoom.

## Procedure 43 Configure Orientation Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Basic</b> tab from the <b>Video</b> menu.
3	Select the required <b>Orientation</b> setting: <ul style="list-style-type: none"> <li>• <b>Mirror</b></li> <li>• <b>Flip</b></li> </ul> Mirror and Flip settings are not selected by default. The video pane updates to display the new settings.
<p><b>Note:</b>When wall mounting the camera you should select Flip to correct the lens orientation.</p>	
<b>- End -</b>	

### Focus/Zoom

The Focus is manually configured on initial setup. The **One Touch** button can be used to automatically focus the area of view. The plus and minus arrows are used to manually fine tune the image. The Zoom slider bar is used to manually zoom in and out to manually configure to picture. The table below describes the features supported by each camera.

**Table 32 Lens features supported for the Outdoor Dome and Bullet cameras**

	<b>Varifocal Dome</b>	<b>Varifocal Bullet</b>
<b>Motorized Focus</b>	X	X
<b>Motorized Zoom</b>	X	X
<b>Lens Calibration</b>	X	X
<b>Auto One Touch</b>	X	X

#### **Procedure 44 Adjust Camera Focus / Zoom**

<b>Step</b>	<b>Action</b>
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Basic</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active.
4	Use the arrows to manually configure the focus and the slider bar to adjust zoom settings until the image is clear. The video pane updates to display the new settings.
<b>- End -</b>	

#### **Procedure 45 Adjust Camera Focus using OneTouch Autofocus**

<b>Step</b>	<b>Action</b>
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Basic</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active.
4	In the <b>Focus/Zoom</b> section, click the <b>One Touch</b> button. The camera refocuses to the zoom level selected for the image.  The video pane updates to display the new settings.
<b>- End -</b>	

**Note:** The user can create a ROI focus point for the camera to use during the one touch procedure - use the pencil icon and highlight the desired ROI.

## Exposure

Configure the exposure settings for the camera.

### Procedure 46 Configure Exposure Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Settings</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active.
4	Select the <b>Exposure Mode</b> from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Auto</b></li> <li>• <b>Manual</b></li> <li>• <b>Shutter Priority</b></li> </ul>
5	Select the <b>Exposure Method</b> from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Full Picture Weighted</b></li> <li>• <b>Upper</b></li> <li>• <b>Lower</b></li> <li>• <b>Center Weighted</b></li> <li>• <b>Spot</b></li> <li>• <b>Left</b></li> <li>• <b>Right</b></li> </ul> <p>The default setting is center weighted.</p>
6	Select the <b>Min Exposure (sec)</b> from the drop-down menu. The default setting is 1/10000s.
7	Select the <b>Max Exposure (sec)</b> from the drop-down menu. The default setting is 1/7.5s.
8	Select the <b>Exposure Offset (F-stops)</b> from the drop-down menu. The default setting is 1/8s.
9	Select the <b>Exposure Offset (F-Stops)</b> from the drop-down menu. The default setting is 0.
10	Select the <b>Max Gain (db)</b> from the drop-down menu. The default setting is 45db.
11	Select <b>Exposure (sec)</b> from the drop down.
12	The Default is 1/30.
13	Select <b>Manual Gain</b> from the drop down.
14	The Default is 0db.
15	Select the <b>Frequency</b> radio button for either <b>50Hz</b> or <b>60Hz</b> . The default setting is 60Hz.
16	Select or clear the check box for <b>Flickerless Mode</b> . This feature is not selected by default.

- When you select **Flickerless Mode**, the minimum and maximum exposure times are locked to 1/100 and 1/50 respectively (PAL) or 1/120 and 1/60 respectively (NTSC). This applies to all cameras referenced in this guide.

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- End -

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## Procedure 47 Restore Exposure Defaults

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Settings</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active.
4	Select <b>Exposure Defaults</b> to restore the default settings.

---

- End -

---

## Picture Additional

Configure Wide Dynamic Range, Day Night Mode, and Picture Adjustments including Brightness, Contrast, White Balance, Saturation and Sharpness which displays in the video pane.

### Wide Dynamic Range

Wide Dynamic Range (WDR) is a feature that supports the viewing of high contrast scenes that include both bright and low light areas in the same field of view (FOV).

WDR Level allows you to adjust the WDR level to favor a underexposed or overexposed image. By selecting the lower end of the control, the image is underexposed which provides more detail in areas of bright but less details in areas of darkness. Selecting the higher end of the control, the image is overexposed which provides more detail in the dark areas but less details in the bright areas.

A typical use for this feature would be viewing a scene with both indoor and outdoor lighting conditions simultaneously, for example, in a warehouse area with an open bay door.

### Digital Wide Dynamic

Digital wide dynamic range, enhancing detail in darker areas.

## Procedure 48 Disable/Enable Wide Dynamic Range (WDR)

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select the required WDR from the drop-down list: <ul style="list-style-type: none"> <li>• <b>True WDR</b>: Two shutter wide dynamic range, to compensate for bright and dark areas in the scene.</li> <li>• <b>Digital WDR</b>: Digital wide dynamic range, enhancing detail in darker areas.</li> </ul> The default setting is Off.
4	When you select <b>DigitalWDR</b> in step 3 then you can select the WDR level.

- 5 Select the WDR level from the drop-down menu.

---

- End -

---

### Day Night Mode

IR/DayNight Mode utilizes a series of specific camera functions to dramatically enhance low light performance.

When needed, the True TDN mechanism removes an IR Cut Filter (IRCF) from in front of the images allowing the camera to see in black and white (BW) and utilize additional near-infrared energy found in many lighting sources like halogen, moonlight, etc.

This, along with slowing down another function, the shutter speed, significantly improves low light performance rendering clear images where none could be viewed previously.

### IR Illuminator

When the camera is in B/W mode it can utilize or see near-IR illumination; something the human eye cannot do. This can be extremely powerful when the dome is paired with 850~950nm IR illuminators. With this combination a scene can be well lit with IR light that the dome can see but people cannot. This is great for areas where externally lighting is not allowed or there is a need for covert security.

### Procedure 49 Enable / Disable IR Illuminator

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> from the <b>Basic Configuration</b> menu.
3	Select the <b>Enable IR Illuminator</b> check box to enable IR Illuminator. OR Clear the <b>Enable IR Illuminator</b> check box to disable IR Illuminator.
	The default setting is 'Enabled'.

---

- End -

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### Day Night Mode

The dome provides a black-and-white (B/W) mode to improve camera performance when the light level falls below certain thresholds. This allows clear images to be obtained under low-light conditions.

### Procedure 50 Configure Day Night Mode

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> from the <b>Basic Configuration</b> menu.
3	Select a <b>Day Night Mode</b> setting from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Auto Low</b> - camera will adjust between BW and Color depending on light levels.</li> <li>• <b>Auto Mid</b> - camera give a good balance of Color and BW depending on the scene.</li> </ul>

- **Auto High** - increases the chance of switching to BW mode as light levels drop.
- **Manual** - a slider bar will display, the user can adjust the setting to suit the environment.
- **Forced Color** - enable full-time color mode.
- **Forced B&W** - enable full-time black and white mode.

The default setting is 'Auto Mid'.

---

- End -

---

### Picture Adjustment

Adjust brightness, contrast and saturation of the image displayed on the video pane.

### Procedure 51 Adjust the Brightness, Contrast and Saturation

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active. The video pane will display the current camera view.
4	Use the slider bars to adjust: <ul style="list-style-type: none"> <li>• <b>Brightness</b></li> <li>• <b>Contrast</b></li> <li>• <b>Saturation</b></li> <li>• <b>Hue</b></li> <li>• <b>Sharpness</b></li> </ul> The values range from 1% to 100%. The video pane updates to display the new settings.

---

- End -

---

### Procedure 52 Restore Picture Balance Defaults

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Settings</b> tab from the <b>Basic Configuration</b> menu.
3	Select <b>Defaults</b> to restore the default settings. The default values are: <ul style="list-style-type: none"> <li>• <b>Brightness</b>: 50%</li> <li>• <b>Contrast</b>: 50%</li> <li>• <b>Saturation</b>: 50%</li> <li>• <b>Sharpness</b>: 50%</li> <li>• <b>Hue</b>: 50%</li> </ul>

---

- End -

---

### White Balance

White balance, the ability to keep whites looking white, is normally compensated for automatically using the default Auto White Balance setting.

Manual White Balance is available when specific color temperature settings want to be set and preserved. This can be done using the red and blue slider adjustments set for optimal viewing.

### Procedure 53 Configure Auto White Balance

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active. The video pane displays the current camera view.
4	Select the required <b>White Balance</b> from the drop-down menu: <ul style="list-style-type: none"> <li>• <b>Auto Normal</b> Suitable for a normal range of lighting conditions</li> <li>• <b>Manual</b>: Adjustable red and blue balance</li> <li>• <b>Auto Wide</b>: Suitable for a wider than normal range of lighting conditions</li> </ul>

- End -

### Procedure 54 Manually Select White Balance

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Picture Additional</b> tab from the <b>Basic Configuration</b> menu.
3	Select  to start the video stream if it is not already active. The video pane displays the current camera view.
4	Select <b>Manual</b> from the White Balance drop-down menu. The Red and Blue slider bars display.
5	Use the slider bars to adjust the <b>Red</b> and <b>Blue</b> balance. The live video pane updates to display the new settings. The red and blue values range from 1% to 100%. If you change the configuration to <b>Manual</b> , the slider bar reads the real-time setting of the FOV.

- End -

### Lens Calibration

Use the lens calibration process to recover focus and zoom after motor stalling has occurred. Motor step stalling is rare but it can occur during shipping or through mishandling of the camera. If the One Touch focus at Wide or Tele is not working through the zoom range, the camera requires lens calibration. The lens calibration tool uses infinity focus curves to align the camera lens and correct problems focusing at Wide or Tele.

You can run a lens calibration from the **Lens Calibration** tab.

## Procedure 55 Run a Lens Calibration

Step	Action
1	Select <b>Setup</b> on the Web Interface Banner to display the setup menus.
2	Select <b>Picture Settings</b> from the <b>Video</b> menu.
3	Select the <b>Lens Calibration</b> tab.
4	Select <b>Start Calibration</b> and wait for the camera lens initialization to complete.
5	To confirm the success of the lens calibration, select the <b>Picture Basic</b> tab from the <b>Picture Settings</b> menu and verify that the image is in focus through the zoom range. Use the OneTouch button to automatically focus the area of view highlighted in the yellow box displayed in the video pane.

- End -

## Date / Time

Change the camera name and set the date and time.

### Camera Name

The camera name displays on the Web User Interface banner and the on-screen display for the camera. This name also displays when using Illustra Connect or ONVIF.

## Procedure 56 Change the Camera Name

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner.
2	Select the <b>Date/Time</b> tab in the <b>Basic Configuration</b> menu.
3	Enter the name of the camera in the <b>Camera Friendly Name</b> text box.

- End -

### Date / Time

Set the date and time on the camera.

## Procedure 57 Configuring the Date and Time

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Date/Time</b> from the <b>Basic Configuration</b> menu.
3	Select the <b>Time 24-hour</b> check box to enable the 24-hour clock. Or Deselect the <b>Time 24-hour</b> check box to enable the 12-hour clock. The default setting is '24-hour'.
4	Select the <b>Date Display Format</b> from the drop-down menu: <ul style="list-style-type: none"><li>• <b>DD/MM/YYYY</b></li></ul>

- **MM/DD/YYYY**

- **YYYY/MM/DD**

The default setting is 'DD/MM/YYYY'.

5 Select the **Time Zone** from the drop-down menu.

The default setting is (GMT) GMT+0.

6 Select the **Set Time** setting by selecting the radio buttons:

- **Manually**

- **via NTP**

The default setting is 'Manually'.

7 If you select Manually in step 5:

a Select the Date (**DD/MM/YYYY**) using the drop-down menus.

b Select the Time (**HH:MM:SS**) using the drop-down menus.

8 If you select via NTP in step 5:

a Enter the **NTP Server Name** in the text box.

---

- End -

---

#### On-Screen Display (OSD)

Within OSD you can set enable or disable camera name and time display.

#### Procedure 58 Display or Hide the Camera Name OSD

---

Step	Action
------	--------

---

1 Select **Setup** on the Web User Interface banner to display the setup menus.

2 Select the **OSD** tab in the **Basic Configuration** menu.

3 In the **Camera Name** section, select the **Enable** check box to display the camera name in the OSD.

OR

In the **Camera Name** section, clear the **Enable** check box to hide the camera name in the OSD.

The default setting is 'Disabled'.

4 In the **Camera Name** section, select the **Location** drop-down menu to select where the camera name is displayed on screen.

---

- End -

---

#### Procedure 59 Display or Hide the Camera Time OSD

---

Step	Action
------	--------

---

1 Select **Setup** on the Web User Interface banner to display the setup menus.

2 Select the **OSD** tab in the **Basic Configuration** menu.

3 In the **Date Time** section, select the **Enable** check box to display the camera name in the OSD.

OR

In the **Date Time** section, clear the **Enable** check box to hide the camera name in the OSD. The default setting is 'Disabled'.

4 In the **Date Time** section, select the **Format** drop-down menu to select if the date or time or both should be visible on screen.

The default setting is 'Time'.

---

- End -

---

## Procedure 60 Display or Hide the User Defined OSD

Step	Action
1	Select Setup on the Web User Interface banner to display the setup menus.
2	Select the <b>OSD</b> tab in the <b>Basic Configuration</b> menu.
3	In the <b>User Defined</b> section, select the <b>Enable</b> check box to display the camera name in the OSD.
	OR
	In the <b>User Defined</b> section, clear the <b>Enable</b> check box to hide the camera name in the OSD.
	The default setting is 'Disabled'.
4	Select a <b>Location</b> from the drop-down menu.
5	Enter a name in the <b>Name</b> field.
	The OSD User Defined fields must comply with the following validation criteria:
	<ul style="list-style-type: none"> <li>• 0 - 24 characters</li> <li>• Cannot begin or end with:           <ul style="list-style-type: none"> <li>• . (dot)</li> <li>• - (hyphen)</li> <li>• _ (underscore)</li> <li>• \ (backslash)</li> <li>• " (quotes)</li> </ul> </li> </ul>

---

- End -

---

## Privacy Zones

Privacy Zones are "masked" sections of the camera's viewing area. These masks prevent operators of the surveillance system who do not have access to the camera password from viewing these designated zones. Each zone has four sides, and the zones may overlap to form irregular shapes.

The apparent size of the Privacy Zone adjusts automatically as the zoom level is adjusted. Privacy Zones are useful for high security areas. For example, you might establish a privacy Zone around a safe's combination, but still view people approaching or opening the safe.

Up to 8 rectangular privacy zones can be used on the camera.

### Enabling or Disabling a Privacy Zone

Select a privacy zone to hide or display on the camera.

## Procedure 61 Enable/Disable a Privacy Zone

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Privacy Zones</b> from the <b>Video</b> menu. The <b>Privacy Zones</b> tab displays.
3	Select  to start the video stream if it is not already active. The video pane displays the current camera view.
4	Select the <b>Enabled</b> check box to enable the privacy zone feature. OR Clear the <b>Enabled</b> check box to disable the privacy zone feature.
<b>Note:</b> Disabling zones will not delete configured zones, it hides them from Live video.	

- End -

### Defining a Privacy Zone

Create a privacy zone on the camera.

## Procedure 62 Define a Privacy Zone

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Privacy Zones</b> from the <b>Video</b> menu.
3	Select  to start the video stream if it is not already active. The video pane displays the current camera view.
4	Enable Privacy zones as per procedure 59.
5	Select the desired colour for the Zone overlay.
6	Click on the edit pencil button. Click and drag on the camera picture to define an area for the privacy zone.
7	Release the mouse button. The selected privacy area will turn yellow.
8	Select <b>Add</b> to save the current privacy zone.
9	To reselect an alternative area for the privacy zone select <b>Cancel</b> and repeat from step 4.

- End -

### Deleting a Privacy Zone

Delete a privacy zone from the camera.

## Procedure 63 Delete a Privacy Zone

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.

- 2 Select **Privacy Zones** from the **Video** menu.  
The Privacy zones tab displays.
- 3 Select  for the privacy zone that you want to delete.
- 4 Select **Delete** to delete the selected privacy zones.
- 5 You are prompted to confirm the deletion.
- 6 Select **OK** to confirm the deletion.  
OR  
Select **Cancel**.

---

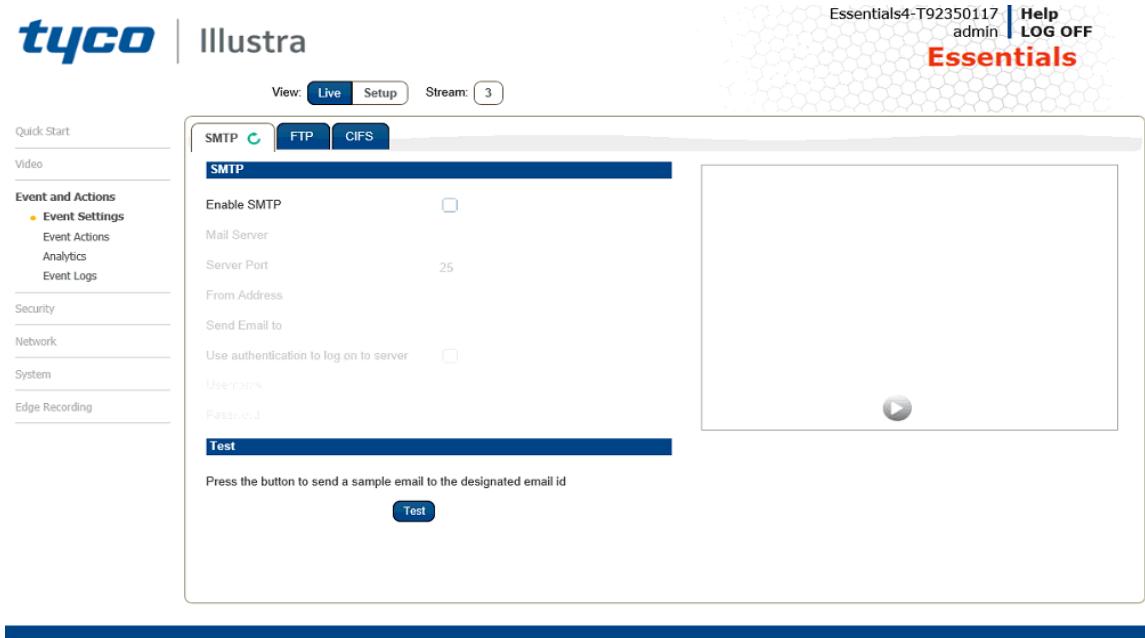
**- End -**

---

## Events and Actions Menu

When you select the Events and Actions menu the Event Settings page displays, as seen in Figure 33 on page 66.

**Figure 33 Events and Actions Menu**



The Event Menu provides access to the following camera settings and functions:

- Event Settings
- Event Actions
- Analytics
- Events Logs

## Event Settings

Configure the SMTP, CIFS and FTP details required when setting Event Actions for analytic alerts.

### SMTP

Configure the SMTP settings to allow e-mail alerts to be sent from the camera when an analytic alert is triggered. SMTP settings must be configured to enable email alerts when using analytics.

## Procedure 64 Configure SMTP Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Settings</b> from the <b>Events and Actions</b> menu.
3	Select the <b>SMTP</b> tab.
4	Select the <b>Enable SMTP</b> check box to enable SMTP. Fields on the tab become available for entry of information. OR Clear the <b>Enable SMTP</b> check box to disable SMTP. The default setting is 'Disabled'.
<hr/> <b>Note:</b> When in Enhanced Security mode, enabling SMTP requires the admin account password.	
5	Enter the IP Address of the mail server in the <b>Mail Server</b> text box.
6	Enter the server port in the <b>Server Port</b> text box. The default setting is '25'.
7	Enter the from email address in the <b>From Address</b> text box.
8	Enter the email address to send email alerts to in the <b>Send Email to</b> text box.
9	Select the <b>Use authentication to log on to server</b> check box to allow authentication details to be entered. OR Clear the <b>Use authentication to log on to server</b> to disable authentication. The default setting is 'Disabled'.
10	If 'Use authentication to log on to server' check box has been selected: a Enter the username for the SMTP account in the <b>Username</b> text box. b Enter the password for the SMTP account in the <b>Password</b> text box.

---

- End -

---

## Procedure 65 Test the SMTP Settings

Step	Action
11	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
12	Select <b>Event Settings</b> from the <b>Events and Actions</b> menu.
13	Select the <b>SMTP</b> tab.
14	Select <b>Test</b> . A sample text file is sent to the specified SMTP destination to confirm that SMTP settings are correct.

---

- End -

---

## FTP

Configure the FTP settings for the FTP server. This is required to send video files from triggered analytic alerts. FTP must be configured to enable FTP video alerts when using analytics. You can configure FTP settings through the **Network** menu.

### Procedure 66 Configure FTP Server Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Settings</b> from the <b>Events and Actions</b> menu.
3	Select the <b>FTP</b> tab.
4	Select the <b>Enable FTP</b> check box to enable FTP. OR Clear the <b>Enable FTP</b> check box to disable FTP. The default setting is 'Enabled'.  <b>Note:</b> When in Enhanced Security mode, enabling FTP requires the admin account password.
5	Enter the IP address of the FTP Server in the <b>FTP Server</b> text box.
6	Enter the FTP Port in the <b>FTP Port</b> text box.
7	Enter the FTP username in the <b>Username</b> text box.
8	Enter the FTP password in the <b>Password</b> text box.
9	Enter the FTP upload path in the <b>Upload Path</b> text box.
<b>Note:</b> Refer Test the SMTP Settings on page 67 to confirm that the FTP settings are working as expected.	
<b>- End -</b>	

## File Transfer Rate

You can limit the File Transfer Rate and assign a max transfer rate to manage the amount of FTP bandwidth used.

### Procedure 67 Configure the FTP Transfer Rate

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Settings</b> from the <b>Events and Actions</b> menu.
3	Select the <b>FTP</b> tab.
4	Select the <b>Limit Transfer Rate</b> check box to limited the FTP transfer rate. OR Deselect the <b>Limit Tranfer Rate</b> check box to disable limited FTP transfer. The default setting is 'Enabled'.

5 Enter the Max Transfer Rate in the **Max Transfer Rate (Kbps)** textbox.

---

- End -

---

### Test FTP Settings

Test the FTP settings that have been configured in Procedure 72 Configure FTP Server Settings.

### Procedure 68 Test the FTP Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Settings</b> from the <b>Events and Actions</b> menu.
3	Select the <b>FTP</b> tab.
4	Select <b>Test</b> . A sample text file is sent to the specified FTP destination to confirm that FTP settings are correct.

---

- End -

---

### CIFS

The CIFS feature permits files generated from the camera such as alarm related video to be directed to network attached file storage via the Common Internet File System protocol. This supplements existing distribution methods such as FTP, SFTP and email.

### Procedure 69 Configure CIFS Server Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>CIFS</b> from the <b>Network</b> menu.
3	Select the <b>Enable</b> check box to enable CIFS. OR Deselect the <b>Enable</b> check box to disable CIFS. The default setting is 'Disabled'.
	<b>Note:</b> When in Enhanced Security mode, enabling CIFS requires the admin account password.
4	Enter the network path in the <b>Network Path</b> text box.  <b>Note:</b> When entering the network path the following format should be used '//<IP Address>/<folder name>'
5	Enter the domain name in the <b>Domain Name</b> in the text box.
6	Enter the username in the <b>Username</b> text box.
7	Enter the password h in the <b>Password</b> text box.

---

- End -

---

## Event Actions

The camera can be commanded to carry out a specified operation when an analytic alert is triggered which are defined using event actions. Up to 5 event actions can be configured on the camera.

The event action can be used to configure any combination of the following actions:

- Record a clip to micro SD Card.
- Send an external alarm via email that includes alarm detail, where to retrieve the AVI video file and one JPEG picture of the event if recording MJPEG to micro SD Card. If MJPEG is not being recorded on micro SD Card, then no JPEG picture is sent.
- Send an AVI video file to a pre-configured external FTP server. The video file contains pre and post alarm video buffer.

---

**Note:** A micro SD Card must be inserted to enable recording and so that the camera can send FTP, CIFS and SMTP events. SMTP e-mails are sent without inserting a micro SD card but do not include snapshot images of the event trigger.

---

### Creating an Event Action

Configure an event action which can be triggered by an analytic alert.

### Procedure 70 Create an Event Action

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Actions</b> from the <b>Events and Actions</b> menu.
3	Select an entry on the event actions list and enter an event action name in the <b>Name</b> text box.
4	Select the <b>Record</b> check box to enable the Record Settings.
5	Select the <b>Email</b> check box to send an e-mail to the email address configured in the Configure SMTP Settings procedure.
6	Select the <b>FTP</b> check box to send a video file to the FTP details configured in the Configure FTP Server Settings procedure.

---

#### Note:

1. If you select Record, the AVI clip is saved to the micro SD card and it has to be removed from the camera to view the video file.
2. AVI clips can only be sent through FTP if a micro SD card has been installed and FTP has been selected.
3. The selected pre and post event duration buffer is included in any video clips sent through FTP.

---

---

- End -

---

### Editing a Event Action

Modify the details of an existing event action.

## Procedure 71 Edit an Event Action

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Actions</b> from the Events and Actions menu.
3	Select an entry on the event actions list, you can edit the following: <ul style="list-style-type: none"> <li>• <b>Name</b></li> <li>• <b>Record</b> - Enable/Disable</li> <li>• <b>Email</b> - Enable/Disable</li> <li>• <b>FTP</b> - Enable/Disable</li> <li>• <b>CIFS</b> - Enable/Disable</li> </ul>
<b>- End -</b>	

## Analytics

Analytics is a feature which detects and tracks objects in video. Analytics supported are Region of Interest, Motion Detection and Blur Detection.

### Region of Interest (ROI)

A region of interest is a defined area of the camera view which is considered to be higher priority than areas of non-interest. For example, in secure environments, areas of potential activity could be a specific door or window. They are specified by drawing a rectangular overlay on the video stream. The overlay is highlighted in green and an OSD is displayed outlining the size % for the x and y axis. Up to five regions of interest can be configured, all of which can be enabled / disabled.

## Procedure 72 Configure a Region of Interest

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Analytics</b> from the <b>Events and Actions</b> menu. The <b>ROI</b> tab displays.
3	Use the drawing tools to draw the region of interest overlay on the video stream.
4	Enter the name of the region of interest in the <b>Name</b> text box.
5	Select the <b>Enabled</b> check box to enable the region of interest. OR Clear the <b>Enabled</b> check box to disable the region of interest.
6	Click <b>Add</b> . The region of interest is configured.
<b>- End -</b>	

## Procedure 73 Delete a Region of Interest

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Analytics</b> from the <b>Events and Actions</b> menu.

The **ROI** tab is displayed.

- 3 Select  to delete the corresponding region of interest.

---

- End -

---

## Motion Detection

Motion detection enables you to define a region of interest in the camera's field of view which can be used to trigger an Event Action. Multiple areas of interest can be selected in the field of view but only one Event Action may be triggered.

### Motion Detection Best Practices

To ensure you get the highest quality results when using Motion Detection on the camera it is recommended that you adhere to the following:

- An object exhibiting motion needs to be at least 8x8 pixels in size to be detected.
- The color of the object (in gray scale) should be approximately 10-15% different than the background.
- Exclude the Time Stamp region from motion detection, because the time stamp changes constantly and could register as motion.
- Try not to point cameras into sunlight, because high brightness prevents detection of movement of bright objects such as a person with a white shirt.
- Avoid areas with persistent motion, such as trees, blinking lights, or spinning signs, by using an appropriate region of interest.

### Motion Detection Configuration Pane

The regions of interest within the camera's field of view are defined using the Motion Detection Configuration Pane. The regions of interest are set by drawing/highlighting an area on the pane. This is done by using the drawing tools on the Motion Detection Configuration Pane.

### Creating a Motion Detection Alert

Create a motion detection alert on the camera.

The Motion Detection Alert feature supports up to three profiles in a Field of View (FOV). You can configure each profile with an individual sensitivity level and an event action.

---

**Note:**

---

- 1 If the motion detection video stream is changed after the region of interest has been drawn it is necessary to re-draw a new region.
- 2 If the stream settings are modified the motion detection is disabled and it is necessary to enable motion detection again if required.

## Procedure 74 Create a Motion Detection Alert

---

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Analytics</b> from the <b>Events and Actions</b> menu.
3	Select the <b>Motion Detection</b> tab.
4	Select the <b>Enable motion detection</b> check box to enable Motion Detection on the camera.

---

OR

Clear the **Enable motion detection** check box to disable Motion Detection on the camera.

- 5 Select the zone for detection in the **Motion zone** drop-down list.
- 6 Select the **Enable motion zone** check box to enable the zone for motion detection.
- 7 Select **Edit** in the **Region configuration** field.

---

**Note:** The user can configure three separate rules each with a different region, sensitivity and fault actions.

---

- 8 Use the drawing tools on the Motion Detection Configuration Pane to draw the region of interest on the pane. Multiple selections can be made.
- 9 Select the sensitivity from the **Sensitivity** drop-down menu:
  - **High**
  - **Medium**
  - **Low**
- 10 Select the fault action from the **Action** drop-down menu.  
This fault action activates when motion is detected in the selected region of interest.
- 11 Select **Apply** to save the changes.

---

**- End -**

---

#### Enable or Disable a Motion Detection Alert

Motion detection can be turned on and turned off when required.

#### Procedure 75 Enable or Disable a Motion Detection Alert

---

<b>Step</b>	<b>Action</b>
-------------	---------------

---

- 1 Select **Setup** on the Web User Interface banner to display the setup menus.
- 2 Select **Analytics** from the **Events and Actions** menu.
- 3 Select the **Motion Detection** tab.  
The Motion Detection Configuration pane displays.
- 4 Select the **Enable motion detection** checkbox to enable Motion Detection on the camera.  
OR  
Clear the **Enable motion detection** checkbox to disable Motion Detection on the camera.
- 5 Select **Apply** to save.

---

**- End -**

---

#### Blur Detection

The camera generates an alarm and then takes the action you specified during configuration when the Blur Detection feature is enabled and the camera detects incidents that make the video image blur, such as: redirection, blocking, or defocusing.

When you enable Blur detection, it has a polling period of roughly 1 minute.

A Blur Detection start fault is raised when blur has been detected at 60 successive polling periods of 1 second (up to 1 minute).

## Procedure 76 Enable Blur Detection

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Analytics</b> from the <b>Events and Actions</b> menu.
3	Select the <b>Blur Detection</b> tab. The Blur Detection Configuration pane displays.
4	Select the <b>Enable Blur Detection</b> checkbox to enable blur detection on the camera.
5	Select <b>Apply</b> to save.

- End -

## Event Logs

### Event Log

When events are triggered the resulting alarms are displayed in the Event Log with the following information:

- **No.** - details the event index.
- **Event** - this is listed as 'Motion'.
- **Date created** - the time and date when the motion detection was triggered.
- **Event Stop** - indicates the date and time when the event stopped.
- **Component** - internal software component that raised the fault for a motion detection alert. This is listed as ANALYTICS.
- **Severity** - indicates how serious the fault is. Motion detection alerts list as 'Warning'.
- **Detail** - extra information that supplements the motion detection alert.
- **Delete** - remove the motion detection alert notification from the fault table.

## Procedure 77 Display Event Log

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Logs</b> from the <b>Events and Actions</b> menu. The Event Log tab displays. Triggered motion detection alerts display.
- End -	

## Procedure 78 Delete Current Events

- 1 Select **Setup** on the Web User Interface banner to display the setup menus.
- 2 Select **Event Logs** from the **Events and Actions** menu. The Event Log tab displays.
- 3 Select the corresponding **Delete** check box to mark the motion detection alert for deletion.  
OR  
Clear the corresponding **Delete** check box to keep the motion detection alert.

---

**Note:** You can select the **Select All** check box to mark all motion detection alerts displayed in the list for deletion.

---

- 4 Select **Delete** to delete the selected motion detection alerts.  
You are prompted to confirm the deletion.
- 5 Select **OK** to confirm the deletion.  
OR  
Select **Cancel**.

---

**- End -**

---

## Security

When you select the **Security** menu, the **Security Status** page appears, as seen in Figure 34 on page 76.

**Figure 34 Security menu**

Service	Enabled	Protocol	Camera Port	Edit
HTTP	<input checked="" type="radio"/>	TCP	80	<a href="#">Edit</a>
HTTPS	<input checked="" type="radio"/>	TCP	443	<a href="#">Edit</a>
RTSP	<input checked="" type="radio"/>	TCP	554	<a href="#">Edit</a>
FTP	<input type="radio"/>	TCP	21	<a href="#">Edit</a>
SFTP	<input type="radio"/>	TCP	-	<a href="#">Edit</a>
SMTP	<input type="radio"/>	TCP	25	<a href="#">Edit</a>
DynDNS	<input type="radio"/>	UDP	53	<a href="#">Edit</a>
NTP	<input type="radio"/>	UDP	123	<a href="#">Edit</a>
SNMP V3	<input type="radio"/>	UDP	162	<a href="#">Edit</a>
SNMP V1/2	<input type="radio"/>	UDP	162	<a href="#">Edit</a>
uPnP	<input checked="" type="radio"/>	UDP	1900	<a href="#">Edit</a>
SSH	<input type="radio"/>	TCP	22	<a href="#">Edit</a>
ONVIF Discovery	<input checked="" type="radio"/>	UDP	3702	<a href="#">Edit</a>

The Event Menu provides access to the following camera settings and functions:

- Security Status
- Users
- HTTP/HTTPS
- IEEE 802.1x
- Firewall
- Remote Access
- Session Timeout

## Security Status

This section explains how to configure security features for the camera and modify the communication protocols that are used.

## Enhanced Security

When you first log in to the Web User Interface, an overlay over the Live menu tab appears prompting you to choose either Standard or Enhanced Security mode. For more information regarding the requirements for Enhanced Security mode, refer to Summary of Security Modes on page 28.

Admin users can change the Security Mode of the camera from Standard Security to Enhanced Security.

### Procedure 79 Enable Enhanced Security

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Security Status</b> from the <b>Security</b> menu.
3	Select the <b>Security Overview</b> tab.
4	Check the <b>Enable Enhanced Security</b> check box and then the <b>Apply</b> button to enable enhanced security. A prompt appears asking you for your current password and the new password for the Enhanced Security feature. Your password must adhere to the minimum requirements for an Enhanced Security password as seen below.
	OR
	Clear the <b>Enable Enhanced Security</b> check box to disable enhanced security.
	Enhanced Security is disabled by default.
	The Security Warning dialog appears.
5	Enter the current password in the <b>Current Password</b> text box.
6	Enter the New Username in the <b>New Username</b> text box.
7	Enter the new password in the <b>New Password</b> text box. The password for enhanced security must meet the following requirements: <ul style="list-style-type: none"><li>• Be a minimum of eight characters long</li><li>• Have at least one character from each of the following character groups:<ul style="list-style-type: none"><li>Upper-case letters</li><li>Lower-case letters</li><li>Numeric characters</li><li>Special characters</li></ul></li></ul>
8	Re-enter the new password in the <b>Confirm Password</b> text box.
9	Click <b>Apply</b> .

- End -

## Procedure 80 Disable Enhanced Security Mode

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Security Status</b> from the <b>Security</b> menu.
3	Select the <b>Security Overview</b> tab.
	<b>Note:</b> When in Enhanced Security mode, changing the security mode requires the admin account password.
4	Click <b>Apply</b> .
	<b>- End -</b>

## Security Status

This section summarizes the communication protocols that are used and their status. The following communication protocols can be enabled: HTTP, FTP, Dyn DNS, SMTP, HTTPS, SNMP V1/2, SNMP V3, uPNP, and SFTP.

### Security Overview

## Procedure 81 Enable/Disable Communication Protocols

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Security Status</b> from the <b>Security</b> menu.
3	Select the <b>Security Overview</b> tab.
4	Select the <b>Edit</b> button to configure the <b>Protocol</b> .
	<b>Note:</b> When in Enhanced Security, enabling/disabling individual protocols requires the admin account password.

## Users

In this section you are able to add a user, change a user password and a delete user account. There are three levels of access: admin, operator and user.

Refer to Appendix A: User Account Access on page 107 for details on the features which are available to each role.

**Note:** The default Username is **admin** and the default Password is **admin**. To maintain security the password on the admin account is required to be changed on first log in.

### View Current User Accounts

View a list of the current user accounts assigned to the camera.

## Procedure 82 View User Accounts

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Users</b> from the <b>Security</b> menu. The current user accounts assigned to the camera display.
<b>- End -</b>	

### Add User

Add a new user account to allow access to the camera.

## Procedure 83 Add a User

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Users</b> from the <b>Security</b> menu.
3	Select the <b>Add User</b> tab.
4	Enter a User Name in the <b>Name</b> text box. The username must start with a letter and can be followed by any alphanumeric values (a-z, A-Z, 0-9) and the following special characters, underscore(_), dash(-), or dot(.)
5	Select a <b>Role</b> : <ul style="list-style-type: none"> <li>• admin</li> <li>• operator</li> <li>• user</li> </ul> Refer to Appendix A: User Account Access for details on the features which are available to each role.
6	Enter a password in the <b>Password</b> text box. The password for Standard Security must start with an alphanumeric character and is case sensitive, it can contain alphanumeric characters with a length of between 5 and 32 characters. The password for enhanced security must meet the following requirements: <ul style="list-style-type: none"> <li>• Be a minimum of eight characters long.</li> <li>• The password cannot contain the username.</li> <li>• Have at least one character from each of the following character groups: <ul style="list-style-type: none"> <li>• Upper-case letters - ABCDEFGHIJKLMNOPQRSTUVWXYZ</li> <li>• Lower-case letters - abcdefghijklmnopqrstuvwxyz</li> <li>• Numeric characters - 0123456789</li> <li>• Special characters - @ % + \ ' ! # \$ ^ ? : , ( ) { } [ ] ~ - _ `</li> </ul> </li> </ul>
7	Enter the same password in the <b>Confirm Password</b> text box.
8	Select <b>Apply</b> to save the settings. The new user account appears in the Users list on the <b>Users</b> tab.

---

- End -

---

## Changing the User Accounts Password

Change the password of an existing user account.

### Procedure 84 Change User Password

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Users</b> from the <b>Security</b> menu.
3	Select the <b>Change Password</b> tab.
4	Select the user account from the <b>Name</b> drop-down menu.
5	Enter the current password for the user account in the <b>Current Password</b> text box.
6	Enter the new password for the user account in the <b>New Password</b> text box. The password is case sensitive and can contain alphanumeric characters with a length of between 5 and 32 characters.
7	Enter the same new password in the <b>Confirm New Password</b> text box.
8	Select <b>Apply</b> to save the settings.

---

- End -

---

## Delete a User Account

Delete a user account from the camera.

**Note:** The default 'admin' account cannot be deleted.

### Procedure 85 Delete a User Account

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Users</b> from the <b>Security</b> menu. The Users tab displays.
3	Select  to delete the corresponding user account. You will be prompted to confirm the deletion.
4	Select <b>OK</b> to delete. OR
5	Select <b>Cancel</b> .

---

- End -

---

## HTTP / HTTPS

User can select the option to use HTTP, HTTPS or both. The camera automatically creates an SSL certificate file to use for HTTPS. It is possible to upload a custom SSL certificate if validation is

required.

## Procedure 86 Specify HTTP Method

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>HTTP/HTTPS</b> from the <b>Security</b> menu.
3	Select the <b>HTTP Method</b> using the radio buttons <ul style="list-style-type: none"> <li>• <b>HTTP</b></li> <li>• <b>HTTPS</b></li> <li>• <b>Both</b></li> </ul>
<b>- End -</b>	

## Procedure 87 Add a HTTPS Certificate

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>HTTP/HTTPS</b> from the <b>Security</b> menu.
3	Click on the <b>Upload</b> button and navigate to the certificate location.
4	Select the file and select <b>Open</b> .
<b>Note:</b> The camera only accepts .pem format certificates. The certificate must have the server certificate and private key combined and the private key must not be password protected.	

After the certificate has been uploaded the camera must be rebooted to take affect.

**- End -**

### Delete a HTTPS Certificate

If you delete the existing certificate it will be replaced by a temporary substitute. The current browser session will be lost and you will be required to log back in to the camera Web User Interface.

## Procedure 88 Delete a HTTPS Certificate

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>HTTP/HTTPS</b> from the <b>Security</b> menu.
3	Select <b>Delete</b> .
	The camera displays a “Restarting HTTPS Service” page with a progress bar showing the deletion progress.
4	When complete, the camera returns to the log in page.
<b>- End -</b>	

## IEEE 802.1x

The IEEE 802.1x security feature provides port based network access control i.e. securing corporate networks from the attachment of unauthorized devices.

Authentication is carried out through use of the Extensible Authentication Protocol or EAP. Both PEAP and TLS methods are supported.

### Procedure 89 Configure IEEE 802.1x Security

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>IEEE 802.1x</b> from the <b>Security</b> menu. The <b>EAP Settings</b> tab displays.
3	Select the <b>Enable IEEE802.1x</b> check box to enable IEEE802.1x security . OR
4	Clear the <b>Enable IEEE802.1x</b> check box to disable IEEE802.1x security.
5	Select the <b>EAPOL Version</b> from the drop-down menu.
6	Select the <b>EAP Method</b> using the radio buttons.
7	Enter the EAP identity name in the <b>EAP Identify</b> textbox.
8	Select <b>Upload</b> to navigate to the <b>CA Certificate</b> location. The Choose file dialog displays.
9	Navigate to the location where the certificate has been saved. Select the file and select <b>Open</b> .
10	Select <b>Upload</b> . The upload process starts.
11	If <b>PEAP</b> is selected: a Enter the required <b>PEAP Password</b> . OR If <b>TLS</b> is selected - a Select <b>Upload</b> to navigate to the <b>Client Certificate</b> location. The Choose file dialog will be displayed. b Navigate to the location where the certificate has been saved. c Select the file and select <b>Open</b> . d Select <b>Upload</b> . The upload process starts. e Enter the required <b>Private Key Password</b> .

- End -

## Firewall

Configure the Basic Filtering and Address Filtering for the firewall.

### Basic Filtering

Enable or disable basic filtering for the camera this includes:

- ICMP (Internet Control Message Protocol) Blocking
- RP (Reverse Path) Filtering

### Procedure 90 Enable/Disable Basic Filtering

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Firewall</b> from the <b>Security</b> menu. The <b>Basic Filtering</b> tab displays.
3	Select the <b>ICMP Blocking</b> check box to enable ICMP blocking. OR Clear the <b>ICMP Blocking</b> check box to disable ICMP blocking. The default setting is 'Disabled'.
4	Select the <b>RP Filtering</b> check box to enable the RP filtering. OR Deselect the <b>RP Filtering</b> check box to disable. The default setting is 'Disabled'.

- End -

### Address Filtering

Configure the IP or MAC addresses which are denied access to the camera.

### Procedure 91 Enable/Disable and configure Address Filtering

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Firewall</b> from the <b>Security</b> menu.
3	Select the <b>Address Filtering</b> tab.
4	Select <b>Off</b> to disable address filtering completely. OR Select <b>Allow</b> to allow address filtering for specified addresses OR Select <b>Deny</b> to deny address filtering for specific addresses. The default setting is 'Off'.
5	If address filtering has been set to <b>Allow</b> or <b>Deny</b> : <ol style="list-style-type: none"> <li>Enter an IP or MAC Address to allow / deny in the <b>IP or MAC Address</b> text box in the following format xxx.xxx.xxx.xxx.</li> </ol> <p><b>Note:</b> CIDR (Classless Inter-Domain Routing) is supported when using address filtering. If using a CIDR address use the following format xxx.xxx.xxx.xxx/xx.</p> <ol style="list-style-type: none"> <li>Select <b>Add</b>.</li> </ol>
6	Select <b>Apply</b> to save the settings.

---

- End -

---

## Editing an Address Filter

Edit an existing address filter.

### Procedure 92 Edit an Address Filter

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Firewall</b> from the <b>Security</b> menu.
3	Select the <b>Address Filtering</b> tab.
4	Edit the IP or MAC Address in the <b>IP or MAC Address</b> text box.
5	Select <b>Add</b> to save the changes.

---

- End -

---

## Deleting an Address Filter

Delete an existing address filter.

### Procedure 93 Delete an Address Filter

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Firewall</b> from the <b>Security</b> menu.
3	Select the <b>Address Filtering</b> tab.
4	Select  to delete the corresponding address filter.

---

- End -

---

## Remote Access

### SSH Enable

Enables Secure Shell access into the camera, if remote access is permitted by the camera network. This will also enable Tyco Security Products Level 3 Technical Support to diagnose any problems on the camera.

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**Note:** It is recommended to keep SSH Enable disabled. This function should only be enabled this when it is requested by Tyco Security Products Level 3 Technical Support.

---

### Procedure 94 Configure SSH

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Remote Access</b> from the <b>Security</b> menu. The <b>Remote Access</b> tab displays.

3 Select the **SSH Enable** check box to enable SSH.

OR

Deselect **SSH Enable** check box to disable SSH.

The default setting is 'Disabled'.

---

- End -

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## ONVIF

The Web User Interface allows ONVIF functionality to be managed at a high level. ONVIF Discovery Mode and User Authentication can be enabled or disabled.

- ONVIF Discovery Mode allows enabling or disabling discovery of the camera via ONVIF.
- ONVIF User Authentication allows the camera to accept ONVIF commands from all users or only authenticated users. Enabling User Authentication ensures the camera will only execute commands from authenticated users.

The separation of Discovery Mode and User Authentication allows the camera to be set up in a configuration that suits requirements for the network and users. The preferred discovery method for the camera is Illustra Connect, and this utilizes ONVIF discovery. It is therefore recommended that ONVIF Discovery Mode is always enabled.

### ONVIF Discovery Mode

Enable or disable ONVIF discovery on the camera.

#### Procedure 95 Enable/Disable ONVIF Discovery Mode

---

Step	Action
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1 Select **Setup** on the Web User Interface banner to display the setup menus.

2 Select **Remote Access** from the **Security** menu.

The Remote Access tab displays.

3 Select the **ONVIF Discovery Mode** check box to enable ONVIF Discovery Mode.

OR

Deselect **ONVIF Discovery Mode** check box to disable ONVIF Discovery Mode.

The default setting is 'Enabled'.

---

- End -

---

### ONVIF User Authentication

To utilize ONVIF User Authentication, there must be at least one admin level user in the ONVIF service.

---

**Note:** When in Enhanced Security mode, editing ONVIF User Authentication requires the admin account password.

---

#### Procedure 96 Enable/Disable ONVIF User Authentication

---

Step	Action
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1 Select **Setup** on the Web User Interface banner to display the setup menus.

2 Select **Remote Access** from the **Security** menu.

The Remote Access tab displays.

3 Select the **ONVIF User Authentication** check box to enable ONVIF User Authentication.  
OR  
Deselect **ONVIF User Authentication** check box to disable ONVIF User Authentication.  
The default setting is 'Enabled'.

---

**- End -**

### UPnP Discovery

Enable or disable UPnP Discovery on the camera.

### Procedure 97 Enable/Disable UPnP Discovery

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Remote Access</b> from the <b>Security</b> menu. The Remote Access tab displays.
3	Select the <b>UPnP Discovery</b> check box to enable UPnP Discovery. OR Deselect <b>UPnP Discovery</b> check box to disable UPnP Discovery. The default setting is 'Enabled'.

**- End -**

### Session Timeout

Session timeout specifies the number of minutes that a web session can remain idle before it is automatically terminated.

### Procedure 98 Set a Session Timeout time

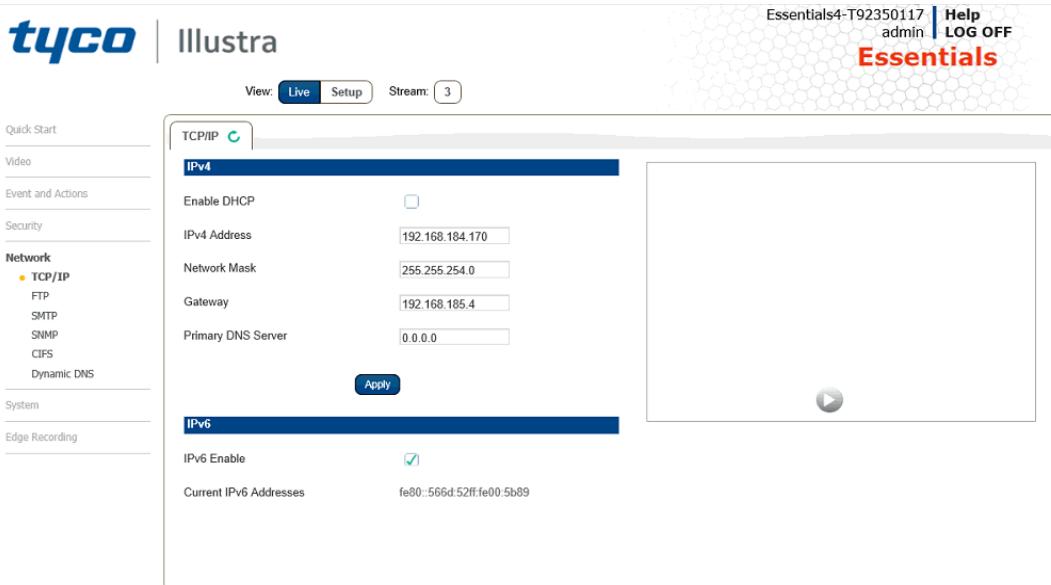
Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Session Timeout</b> from the <b>Security</b> menu. The Session Timeout tab displays.
3	Use the slider bar to select the <b>Session Timeout (mins)</b> . The default setting is 15 minutes.

**- End -**

## Network Menu

When you select the **Network** menu, the **TCP/IP** page displays, as seen in Figure 35 on page 87.

**Figure 35 Network Menu**



The Network Menu provides access to the following camera settings and functions:

- TCP/IP
- FTP
- SMTP
- SNMP
- CIFS
- Dynamic DNS

## TCP/IP

Configure the IPv4 and IPv6 settings on the camera.

### IPv4

Configure the IPv4 settings for the camera.

**Note:** When you perform a factory reset or reboot the unit searches for the last known IP address. If this is not available it reverts to the default IP address of 192.168.1.168. This could result in duplicate IP addresses. Refer to Network Menu on page 87 for more information.

## Procedure 99 Configure the IPv4 Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>TCP/IP</b> from the <b>Network</b> menu.
3	Select the <b>Enable DHCP</b> check box to enable DHCP and disable manual settings. OR Deselect <b>Enable DHCP</b> to disable DHCP and allow manual settings to be entered. The default setting is 'Disabled'.
4	If Enable DHCP has been disabled: <ol style="list-style-type: none"> <li>Enter the <b>IPv4 Address</b> in the IPv4 Address text box in the form xxx.xxx.xxx.xxx. The default setting is '192.168.1.168'</li> <li>Enter the <b>Network Mask</b> in the Network Mask text box xxx.xxx.xxx.xxx. The default setting is '255.255.255.0'</li> <li>Enter the <b>Gateway</b> IP address in Gateway text box xxx.xxx.xxx.xxx.</li> <li>Enter the <b>Primary DNS Server</b> in the Primary DNS Server text box xxx.xxx.xxx.xxx.</li> </ol>
5	Select <b>Apply</b> to save the settings.

- End -

## IPv6

Enable IPv6 on the camera.

## Procedure 100 Enable/Disable IPv6

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>TCP/IP</b> from the <b>Network</b> menu.
3	Select the <b>IPv6 Enable</b> check box to enable IPv6 on the camera. OR Deselect the <b>IPv6 Enable</b> check box to disable IPv6 on the camera. The default setting is 'Enabled'. If IPv6 is enabled the Link Local and DHCP address displays beside 'Current IPv6 Addresses' if available.

- End -

## FTP

Configure the FTP settings for the FTP server. This is required to send video files from triggered analytic alerts. FTP must be configured to enable FTP video alerts when using analytics.

**Note:**FTP settings can also be configured in the **Network** menu.

## Procedure 101 Configure FTP Server Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>FTP</b> from the <b>Network</b> menu.
3	Select the <b>Enable</b> check box to enable FTP.  OR  Deselect the <b>Enable</b> check box to disable FTP.  The default setting is 'Enabled'.  <b>Note:</b> When in Enhanced Security mode, enabling FTP requires the admin account password.
4	If required, select the <b>Secure FTP</b> checkbox.  The default setting is 'Disabled'.
5	Enter the IP address of the FTP Server in the <b>FTP Server</b> text box.
6	Enter the FTP port in the <b>FTP Port</b> text box.  The default setting is 21.
7	Enter the FTP username in the <b>Username</b> text box.
8	Enter the FTP password in the <b>Password</b> text box.
9	Enter the FTP upload path in the <b>Upload Path</b> text box.  <b>Note:</b> When entering the upload path the following format should be used '://<name of ftp directory>/<folder>'

- End -

## File Transfer Rate

You can limit the File Transfer Rate and assign a max transfer rate assigned to manage the amount of FTP bandwidth used.

## Procedure 102 Configure the FTP Transfer Rate

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>FTP</b> from the <b>Network</b> menu.
3	Select the <b>FTP</b> tab.
4	Select the <b>Limit Transfer Rate</b> check box to limit the FTP transfer rate.  OR  Clear the <b>Limit Transfer Rate</b> check box to disable limited FTP transfer.  The default setting is 'Enabled'.
5	Enter the Max Transfer Rate in the <b>Max Transfer Rate (Kbps)</b> textbox.  The default setting is 50.

---

- End -

---

## Test FTP Settings

Test the FTP settings that have been configured correctly.

### Procedure 103 Test the FTP Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>FTP</b> from the <b>Network</b> menu.
3	Select <b>Test</b> . A sample text file will be sent to the specified FTP destination to confirm that FTP settings are correct.

---

- End -

---

## SMTP

Configure the SMTP settings to allow e-mail alerts to be sent from the camera when an analytic alert is triggered.

**Note:** SMTP settings must be configured to enable email alerts when using analytics.

### Procedure 104 Configure SMTP Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>SMTP</b> from the <b>Network</b> menu. The <b>SMTP</b> tab displays.
3	Check the <b>Enable SMTP</b> check box to enable SMTP. Text boxes on the tab become available for entry.  <b>Note:</b> When in Enhanced Security mode, enabling SMTP requires the admin account password.
4	Enter the IP Address of the mail server in the <b>Mail Server</b> text box.
5	Enter the server port in the <b>Server Port</b> text box. The default setting is '25'.
6	Enter the from email address in the <b>From Address</b> text box.
7	Enter the email address to send email alerts to in the <b>Send Email to</b> text box.
8	Select the <b>Use authentication to log on to server</b> check box to allow authentication details to be entered.  OR Clear the <b>Use authentication to log on to server</b> to disable authentication. The default setting is 'Disabled'.
9	If 'Use authentication to log on to server' check box has been selected:

- a Enter the username for the SMTP account in the **Username** text box.
- b Enter the password for the SMTP account in the **Password** text box.

10 Select **Apply** to save the settings.

---

- End -

---

## Procedure 105 Test the SMTP Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Event Settings</b> from the <b>Events and Actions</b> menu.
3	Select the <b>SMTP</b> tab.
4	Select <b>Test</b> . A sample text file is sent to the specified SMTP destination to confirm that SMTP settings are correct.

---

- End -

---

## SNMP

The camera introduces support for the Simple Network Management Protocol making it easier to manage on an IP network.

The SNMP support includes support for V2 and V3. Using V2 means no authentication is required to access the data and results are unencrypted. V3 offers enhanced encryption and authentication security features.

## Procedure 106 Configure SNMP Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>SNMP</b> from the <b>Network</b> menu.
3	Enter a location reference in the <b>Location</b> text box.
4	Enter an SNMP managing contact reference in the <b>Contact</b> text box.
5	If using <b>V2</b> : <ol style="list-style-type: none"><li>a Select the <b>Enable V2</b> checkbox.</li><li>b Enter the authorized ID for reading SNMP data in the <b>Read Community</b> text box.</li><li>c Enter the <b>Trap Community</b>.</li><li>d Enter the <b>Trap Address</b>.</li><li>e Select <b>Apply</b>.</li></ol> OR If using <b>V3</b> : <ol style="list-style-type: none"><li>a Select the <b>Enable V3</b> checkbox.</li><li>b Enter the <b>Read User</b>.</li><li>c Select the <b>Security Level</b> from the drop down menu:<ul style="list-style-type: none"><li>- <b>noauth</b>: No authentication / no encryption.</li></ul></li></ol>

- **auth**: Authentication / no encryption. A user password is required. It is symmetrically encrypted using either MD5 or SHA.

- **priv**: Authentication / encryption. A user password is required as is symmetrically encrypted using either MD5 or SHA. A data encryption password is required as is symmetrically encrypted using either DES or AES.

- d Select the **Authentication Type** using the radio buttons.
- e Enter the Authentication Password
- f Select the **EncryptionType** using the radio buttons.
- g Enter the **Encryption** Password
- h Select **Apply**.

---

- End -

---

## CIFS

The CIFS feature permits files generated from the camera such as alarm related video to be directed to network attached file storage via the Common Internet File System protocol. This supplements existing distribution methods such as FTP, SFTP and email.

### Procedure 107 Configure CIFS Server Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>CIFS</b> from the <b>Network</b> menu.
3	Select the <b>Enable</b> check box to enable CIFS. OR Deselect the <b>Enable</b> check box to disable CIFS. The default setting is 'Disabled'.
	<b>Note:</b> When in Enhanced Security mode, enabling CIFS requires the admin account password.
4	Enter the network path in the <b>Network Path</b> text box.  <b>Note:</b> When entering the network path the following format should be used '//<IP Address>/<folder name>'
5	Enter the domain name in the <b>Domain Name</b> in the text box.
6	Enter the username in the <b>Username</b> text box.
7	Enter the password in the <b>Password</b> text box.

---

- End -

---

## Heartbeat

### Procedure 108 Enable/Disable Heartbeat

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>SNMP</b> from the <b>Network</b> menu.
3	Select the <b>Heartbeat</b> tab.
4	Select the <b>Enable Heartbeat</b> check box to enable Heartbeat. OR Deselect the <b>Enable Heartbeat</b> check box to disable Heartbeat. The default setting is 'Disabled'.

- End -

### Procedure 109 Enable select Heartbeat intervals

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>SNMP</b> from the <b>Network</b> menu.
3	Select the <b>Heartbeat</b> tab.
4	Select the <b>Enable Heartbeat</b> check box to enable Heartbeat.
5	Use the slider bar to select the <b>Heartbeat Interval (secs)</b> .
6	The default setting is '60' seconds. The seconds range from 5 to 500.

- End -

## Dynamic DNS

Dynamic DNS is supported for updating, in real time a changing IP address on the Internet to provide a persistent domain name for a resource that may change location on the network. RFC 2136 Dynamic Updates in the Domain Name System. In this situation the camera talks only to the DHCP server and the DHCP server is responsible for updating the DNS server. The camera sends its hostname to the DHCP server when requesting a new lease and the DHCP server updates the DNS records accordingly. This is suitable for an intranet style configuration where there is an internal DHCP and DNS service and the user wants only to access their camera within their own network.

By default, when making a DHCP request the camera transmits its hostname as part of the DHCP request. This option is not user configurable. The cameras hostname matches the configurable parameter "camera name" on the Web User Interface. Any DHCP request contains the cameras hostname for use of the DHCP server to forward to an appropriate DNS server.

### Dynamic DNS

Configure the Dynamic DNS settings for the camera.

## Procedure 110 Configure Dynamic DNS

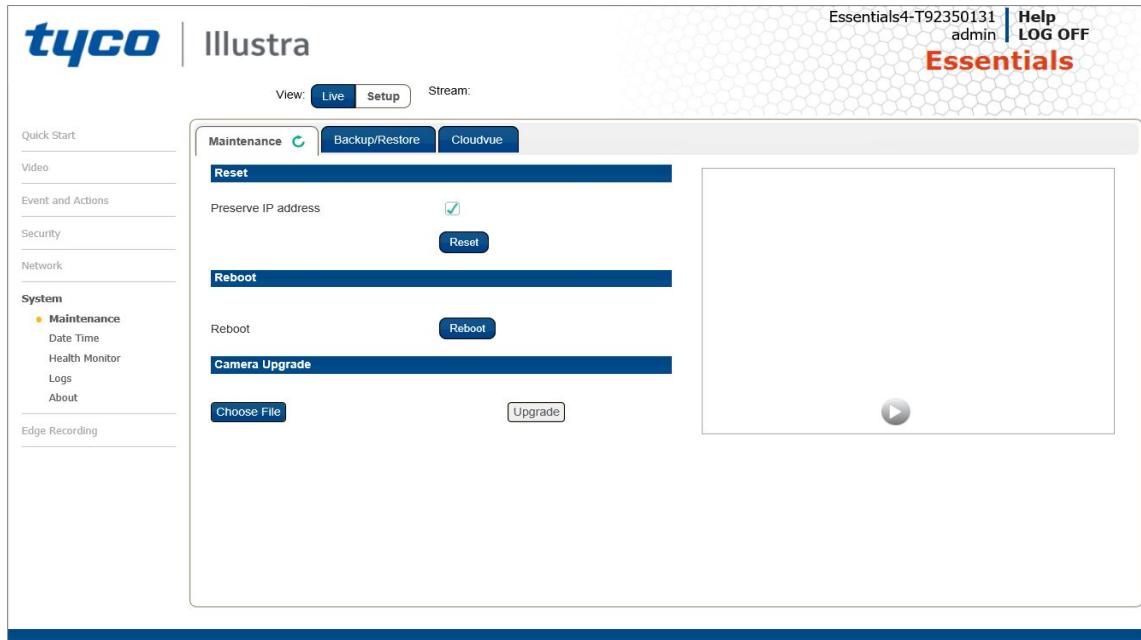
Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Dynamic DNS</b> from the <b>Network</b> menu.
3	Select the <b>Service Enable</b> check box to enable Dynamic DNS. OR Deselect <b>Service Enable</b> check box to disable Dynamic DNS. The default setting is 'Disabled'.
4	If Service Enable has been enabled: <ol style="list-style-type: none"><li>Enter the Camera Alias in the text box.</li><li>Select a Service Provider from the drop-down list:<ul style="list-style-type: none"><li>• <b>dyndns.org</b></li><li>• <b>easydns.com</b></li><li>• <b>no-ip.com</b></li><li>• <b>zerigo.com</b></li><li>• <b>dynsip.org</b></li><li>• <b>tzo.com</b></li></ul></li><li>Enter a <b>Username</b> in the text box.</li><li>Enter a <b>Password</b> in the text box.</li><li>Enter <b>Service Data</b> in the text box.</li></ol>
5	Select <b>Apply</b> to save the settings.

- End -

# System

When you open the **System** menu, the **Maintenance** page appears, as seen in Figure 36 on page 95.

**Figure 36 System Menu**



The System Menu provides access to the following camera settings and functions:

- Maintenance
- Date Time
- Health Monitor
- Logs
- About

## Maintenance

The Maintenance menu allows you to restore the camera settings to factory default, reboot the camera and apply a firmware upgrade.

### Reset

To perform a physical reset of the camera, refer to the chapter regarding your camera model in this guide.

---

**Note:** Network settings can be retained if required.

---

## Procedure 111 Resetting the Camera

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Maintenance</b> from the <b>System</b> menu.
3	Select the <b>Preserve IP address</b> check box to retain the current network settings during the camera reset.  OR  Deselect the <b>Preserve IP address</b> check box to restore the default networking settings. The default setting is 'Enabled'.
4	Select <b>Reset</b> .  You will be prompted to confirm the camera reset. <ul style="list-style-type: none"> <li>• Select <b>OK</b> to confirm. The Web User Interface will display a "Camera Resetting" page with a progress bar showing the reboot progress.</li> <li>• When the camera is restarted it will take 2 - 3 minutes until it is online and ready to be accessed and controlled.</li> </ul> OR  Select <b>Cancel</b> .
5	The Log in page displays.

- End -

## Reboot

To perform a physical reset of the camera, refer to the chapter regarding your camera model in this guide.

## Procedure 112 Reboot the Camera

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Maintenance</b> from the <b>System</b> menu.
3	Select <b>Reboot</b> .  You will be prompted to confirm the camera reboot.
4	Select <b>OK</b> to confirm.  The Web User Interface will display a "Camera Rebooting" page with a progress bar showing the reboot progress.  When the camera is restarted it will take 2 - 3 minutes until it is online and ready to be accessed and controlled.
5	OR  Select <b>Cancel</b> .
	The Log in page displays.

- End -

## Camera Firmware Upgrade

The camera can be upgraded using firmware provided by Illustra. Alternatively, the camera can also be upgraded using Illustra Connect. Refer to the Illustra Connect User Guide for further information.

---

**Note:** All existing camera settings are maintained when the firmware is upgraded.

---



### Caution

---

You should only use firmware that has been provided by Illustra. Using any other firmware may cause a malfunction and damage the camera.

#### Procedure 113 Upgrade Camera Firmware

---

##### Step Action

---

- 1 Select **Setup** on the Web User Interface banner to display the setup menus.
- 2 Select **Maintenance** from the **System** menu.
- 3 Select **Choose File**.  
The Choose file to Upload dialog displays.
- 4 Navigate to the location where the firmware file has been saved.
- 5 Select the firmware file then select the **Open** button.
- 6 Select **Upgrade**.  
The file transfer will begin. Do not disconnect power to the camera during the upgrade process. The camera restarts automatically after the updates have been completed, this can take from 1 to 10 minutes. The Log in page displays.

---

- End -

---

## Backup/Restore

Backup camera data and restore from a previously saved data file. The data file can be saved to a specified location and used to restore the camera configuration.

---

**Note:** A saved backup data file created on a camera is camera specific and cannot be used to restore the settings on a different camera.

---

#### Procedure 114 Backup Camera Data

---

##### Step Action

---

- 1 Select **Setup** on the Web User Interface banner to display the setup menus.
- 2 Select **Maintenance** from the **System** menu.
- 3 Select the **Backup/Restore** tab.
- 4 Select **Backup**. You are prompted to save the backup file.
- 5 Select **Save**.

---

- End -

---

## Procedure 115 Restore Camera from Backup

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Maintenance</b> from the <b>System</b> menu.
3	Select the <b>Backup/Restore</b> tab.
4	Select <b>Choose File</b> .
	The Choose file to Upload dialog displays.
5	Navigate to the location where the firmware file has been saved.
6	Select the firmware file then select the <b>Open</b> button.
7	Select <b>Upload</b> .
	The file transfer begins. Do not disconnect power to the camera during the upgrade process. The camera restarts automatically after the updates have been completed, this can take from 1 to 10 minutes. The Log in page displays.

- End -

## CloudVue

The CloudVue feature implements Illustra Cameras to CloudVue (C2C) from CloudVue to provide a secure, scalable, cloud-based storage solution. Before you enable this feature, you need to install the mobile application. You can download the app from either the iOS App Store or the Google Play Store and then you can complete the registration using the app.

## Procedure 116 Enabling CloudVue integration

**Note:** If a CloudVue server is not setup when enabling the CloudVue feature then the camera may become inaccessible.

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Maintenance</b> from the <b>System</b> menu.
3	Select the <b>CloudVue</b> tab.
4	Select <b>Apply</b> .
5	Enter an administrator password to validate the request. <ul style="list-style-type: none"> <li>If the camera detects an Internet connection, it continues with the CloudVue integration request. If an Internet connection is not detected an error displays and the request is rejected.</li> </ul>

**Note:** If an Internet connection is detected, a factory reset begins. This clears all previous user defined configurations including user management settings.

The camera boots in CloudVue mode and is only accessible using HTTPS.

The password changes to a string of characters determined by the CloudVue.

6	Refer to CloudVue documentation and follow the procedure to add a camera to regain access.
---	--

---

- End -

---

## Procedure 117 Resetting the camera to normal operation

**Note:** There are two procedures for resetting the camera, please select one.

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Maintenance</b> from the <b>System</b> menu.
3	Select the <b>Maintenance</b> tab. This page displays two types of factory reset: a <b>Factory Reset</b> : Resets the camera and boots the camera in Illustra mode. b <b>Cloudvue Reset</b> : Resets the camera and boots the camera in Cloudvue mode.
4	If you do not have the credentials to perform a reset, you can perform a factory reset on the hardware itself by using the hardware reset button as detailed in the Product Overview of each camera.

---

- End -

---

## Date / Time

Set the date and time on the camera.

---

**Note:**

Date and Time can also be configured in the **Quick Start** menu.

## Procedure 118 Configuring the Date and Time

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Date/Time</b> from the <b>Basic Configuration</b> menu.
3	Select the <b>Time 24-hour</b> check box to enable the 24-hour clock. Or Deselect the <b>Time 24-hour</b> check box to enable the 12-hour clock. The default setting is '24-hour'.
4	Select the <b>Date Display Format</b> from the drop-down menu: <ul style="list-style-type: none"><li>• <b>DD/MM/YYYY</b></li><li>• <b>MM/DD/YYYY</b></li><li>• <b>YYYY/MM/DD</b></li></ul> The default setting is 'DD/MM/YYYY'.
5	Select the <b>Time Zone</b> from the drop-down menu. The default setting is (GMT) GMT+0.
6	Select the <b>Set Time</b> setting by selecting the radio buttons:

- **Manually**

- **via NTP**

The default setting is 'Manually'.

7 If you select Manually in step 5:

a Select the Date (**DD/MM/YYYY**) using the drop-down menus.

b Select the Time (**HH:MM:SS**) using the drop-down menus.

8 If you select via NTP in step 5:

a Enter the **NTP Server Name** in the text box.

---

- End -

---

## Health Monitor

The Health Monitor function provides visibility on the health status of popular device parameters. Each parameter can be enabled or disabled. The refresh frequency of the health monitor can be determined by selecting a duration from the Reporting Period drop-down menu.

### Procedure 119 Configure Health Monitor Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select the <b>Health Monitor</b> from the <b>System</b> menu.
3	Select the <b>Recording Period</b> from the drop-down menu.
4	Select the corresponding check box to enable health monitoring on a parameter. OR Clear the corresponding check box to disable health monitoring on a parameter.
	The default setting for all parameters is Enabled.

---

- End -

---

## Logs

Information is provided on system logs created by the camera.

### System Log

The system log gives the most recent messages from the unix/var/log/messages file. Information will include the following:

- Messages about system behavior such as process startup/shutdown.
- Warnings about recoverable problems that processes encounter.
- Error messages where processes encounter problems they cannot fix; note that this does not mean that the process will not continue to work, only that it encountered an issue it could do nothing about.

## Procedure 120 Display System Log

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Logs</b> from the <b>System</b> menu. The System Log tab displays.
3	Select <b>Refresh</b> to refresh the log for the most up-to-date information.
<b>- End -</b>	

## Procedure 121 System Log Filter

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>Logs</b> from the <b>System</b> menu. The System Log tab displays.
3	Enter the number of lines of the log file you would like to view in the <b>Lines</b> text box.
4	Enter the word or phrase that you would like to search for in the <b>Filter</b> text box.
5	Select <b>Refresh</b> to refresh the log for the most up-to-date information.
<b>- End -</b>	

## About

The About menu provides the following camera information:

- Camera Name
- Model
- Product Code
- Manufacturing Date
- Serial Number
- MAC Address
- Firmware Version
- Hardware Version
- iAPI Version

## Procedure 122 Display Model Information

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>About</b> from the <b>System</b> menu. The model tab displays.
<b>- End -</b>	

### Procedure 123 Edit Camera Name

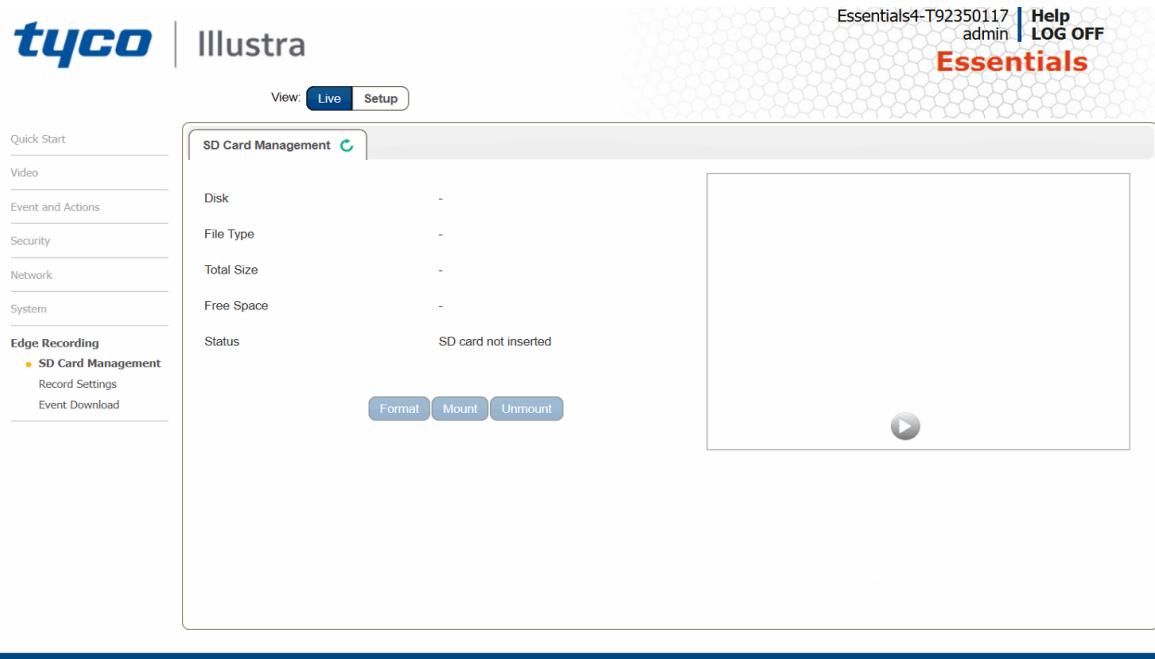
Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>About</b> from the <b>System</b> menu. The model tab displays.
3	Edit the name in the <b>Camera Name</b> textbox.

- End -

## Edge Recording

When you select the **Edge Recording** menu, the **Micro SD Card Management** page appears, as seen in Figure 37 on page 103.

**Figure 37 Edge Recording Menu**



The Edge Recording Menu provides access to the following camera settings and functions:

- Micro SD Card Management
- Record Settings
- Event Download

## Micro SD Card Management

Edge recording provides the ability to save recorded video to a Micro SD Card. Video can be configured to be recorded based on an event. Without a Micro SD Card current faults notifications displayed on camera if an alarm is triggered. Using a Micro SD Card enables the following:

- Current faults notifications displayed on camera if an alarm is triggered.
- Video and screen shot are saved to the SD card.
- SMTP notifications can be sent.
- FTP uploads of video can be sent.

## Inserting the Micro SD Card

When inserting a Micro SD Card it is essential that the camera is rebooted. The Micro SD Card should be mounted and unmounted through the Web User Interface. If you receive a 'Device is Busy' model you should wait and try again in a few minutes. If this does not work then it may be necessary to disable Motion Detection, FTP or any other process which may be using the Micro SD Card.

---

**Note:** Refer to the Quick Reference Guide supplied with the product for details on how to remove the housing assembly and gain access to the camera.

---

### Procedure 124 Insert the Micro SD Card by powering down the Camera

Step	Action
1	Turn off the camera by disconnecting the power supply.
2	Insert the Micro SD card into the camera.
3	Reconnect the power supply and power up the camera.
<b>- End -</b>	

### Procedure 125 Mount the Micro SD Card through the Web User Interface to reboot the Camera

Step	Action
1	Insert the Micro SD card into the camera.
2	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
3	Select <b>SD Card Management</b> menu from the <b>Edge Recording</b> menu.
4	Select <b>Mount</b> .
<b>- End -</b>	

## Removing the Micro SD Card

If at any stage you need to remove the Micro SD card from the camera one of the following two procedures should be used:

- Remove the Micro SD Card by powering down the camera - Use this procedure if you do not have access to the Web User Interface and are unable to unmount the Micro SD card before removal.
- Unmount the Micro SD Card for Removal - Use this procedure when you are unable to access the power supply to the camera.

---

**Note:** Refer to the Quick Reference Guide supplied with the product for details on how to remove the housing assembly and gain access to the camera.

---

### Procedure 126 Remove the Micro SD Card by powering down the Camera

1	Turn off the camera by disconnecting the power supply.
2	Remove the Micro SD card from the camera.

---

**Note:** AVI clips are not available on the camera until the Micro SD card has been inserted and the camera rebooted.

---

- 3 Reconnect the power supply and power up the camera.

---

- End -

---

### Procedure 127 Unmount the Micro SD Card for Removal

Step	Action
1	Select <b>Setup</b> on the Web User Interface banner to display the setup menus.
2	Select <b>SD Card Management</b> menu from the <b>Edge Recording</b> menu.
3	Select <b>Unmount</b> . You are prompted to confirm the unmounting.
4	Select <b>OK</b> to confirm. OR
5	Select <b>Cancel</b> . Remove the Micro SD card from the camera. MP4 clips are not available on the camera until the Micro SD card has been inserted and mounted.

---

- End -

---

## Record Settings

Select which video stream to use for alarm video and configure pre and post event durations for the playable video clip. The camera can record video generated from MD, face detection and events.

### Procedure 128 Configure Record Settings

Step	Action
1	Select <b>Setup</b> on the Web User Interface Banner to display the setup menus.
2	Select <b>Record Settings</b> from the <b>Edge Recording</b> menu.
3	Select <b>Enable Record</b> to allow the camera to create a playable video clip. OR Deselect <b>Enable Record</b> to disable the feature.
4	If <b>Enable Record</b> has been enabled: <ol style="list-style-type: none"><li>a Select the required video stream from the Video drop-down menu. Refer to Procedure 5-1 Configure the Video Stream Settings.</li><li>b Select the Post Event (secs) in seconds from the drop-down menu. Values range from 0 to 10. The default setting is 5 seconds.</li></ol>
5	Select <b>Apply</b> to save.

---

- End -

---

## Event Download

If an event action has record mode enabled, when triggered, the associated video is logged in the event download table where it can later be downloaded from an Micro SD Card using the specified upload protocol.

---

**Note:** An event action must have record mode enabled to be logged and downloaded. This is configured in **Event Actions** under the **Events and Actions** menu.

---

## Appendix A: User Account Access

---

Camera Menu	Sub Menu	Tab	Admin	Operator	User
<b>Live View</b>	Live View		X	X	X
<b>Quick Start</b>	Basic Configuration	TCP/IP	X		
		Video Stream Settings	X	X	
		Picture Basic	X	X	
		Picture Additional	X	X	
		Date Time	X		
		OSD	X	X	
<b>Video</b>	Streams	Video Stream Settings	X	X	
	Picture Settings	Picture Basic	X	X	
		Picture Additional	X	X	
		Lens Calibration	X		
	Date/Time/OSD	Date Time	X		
		OSD	X	X	
	Privacy Zones	Privacy Zones	X	X	
<b>Events and Actions</b>	Event Settings	SMTP	X		
		FTP	X		
	Event Actions	Event Actions	X		
	Analytics	ROI	X		
		Motion Detection	X		
		Blur Detection	X		
	Event Logs	Event Log	X		
<b>Security</b>	Security Status	Security Overview	X		
	Users	User	X		
		Add User	X		
		Change Password	X	X	X
	HTTP/HTTPS	HTTP/HTTPS	X		
	IEEE 802.1x	EAP Settings	X		

Camera Menu	Sub Menu	Tab	Admin	Operator	User
	Firewall	Basic Filtering	X		
		Address Filtering	X		
	Remote Access	Remote Access	X		
	Session Timeout	Session Timeout	X		
<b>Network</b>	TCP/IP	TCP/IP	X		
	FTP	FTP	X		
	SMTP	SMTP	X		
	SNMP	SNMP	X		
	Dynamic DNS	Dynamic DNS	X		
<b>System</b>	Maintenance	Maintenance	X		
		Backup / Restore	X		
	Date Time	Date Time	X		
	Health Monitor	Health Monitor	X		
	Logs	System Log	X		
	About	Model	X	X	X
<b>Edge Recording</b>	SD Card Management	SD Card Management	X		
	Record Settings	Record Settings	X		
	Event Download	Event Download	X		

## Appendix B: Using Media Player to View RTSP Streaming

---

**Note:** This appendix is provided for user instruction only. Tyco Security Products does not support or is not responsible for any error caused during the use of third party software used for RTSP playback.

---

### Procedure 129 Viewing RTSP Stream through Media Player

---

Step	Action
------	--------

---

You can use Media Player to view live video in real time from the camera.

- 1 Select **Media** then **Open Network Stream**.
- 2 Enter the IP address of the camera stream in the **Network URL** text box in the following format to view Stream 1, 2 and 3:
  - **Stream 1:** rtsp://cameraip:554/videoStreamId=1
  - **Stream 2:** rtsp://cameraip:554/videoStreamId=2
  - **Stream 3:** rtsp://cameraip:554/videoStreamId=3For example: rtsp://192.168.1.168:554/videoStreamId=1
- 3 Select **Play**. The live video stream displays.

---

- End -

---

## Appendix C: Stream Tables

### Essentials Gen 4 - 2MP, Streaming Combinations

Table 38 on page 110 provide information for the stream resolutions and supported FPS of the Essentials Gen 4 2MP cameras herein.

**Table 38 2MP Camera Stream Set A (all resolution, codes and frame rate combinations of Stream 1, 2 and 3 are valid)**

		Normal Mode			
		Resolution	Description	Max FPS	
				TWDR Off	TWDR
Stream 1	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30
Stream 2	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30
Stream 3	h.264, h.265, h.264 IntelliZip h.265 IntelliZip MJPEG	1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
		320 x 180	16:9	30	30

**Note:** A maximum of three concurrent streams are supported by the camera. This includes shared streams.

**Table 39 2MP Camera Stream Set A (all resolution, codes and frame rate combinations of Stream 1, 2 and 3 are valid)**

		Corridor Mode			
		Resolution	Description	Max FPS	
				TWDR Off	TWDR
Stream 1	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
Stream 2	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1920 x 1080	(1080p) 16:9	30	30
		1600 x 900	(HD+) 16:9	30	30
		1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30
Stream 3	h.264, h.265, h.264 IntelliZip h.265 IntelliZip	1280 x 720	(720p) 16:9	30	30
		1024 x 576	(PAL+) 16:9	30	30
		960 x 540	16:9	30	30
		800 x 480	16:9	30	30
		640 x 360	(mHD) 16:9	30	30
		480 x 270	16:9	30	30

**Note:**A maximum of three concurrent streams are supported by the camera. This includes shared streams.

**Note:**MJPEG is not a supported codec for any stream when corridor mode is enabled.

**Note:**Resolution 320x180 is not supported with Corridor mode. If any stream is set to 320x180, it will be updated to 480x270 when corridor mode is applied.

**Note:**GUI stream is dynamic depending on current stream settings. Refer to the release notes for further information.

## Appendix D: Camera Defaults

---

The below table details the defaults for the Illustra Connect Web User Interface.

**Table 40 Camera Defaults**

Tab	Item	Default			
TCP/IP					
	Enable DHCP	ON			
	IPv4 Address	192.168.1.168			
	Network Mask	255.255.255.0			
	Gateway	Unspecified			
	Primary DNS	Unspecified			
	IPv6 Enable	ON			
	Current IPv6 Address	Unspecified			
Video Stream Settings					
	Stream Number	1	2	3	
	Codec	H264	H264	H264	
	Profile	Main	Main	Main	
	2MP Resolution	1920x1080	1920x1080	640x360	
	2MP Frame Rate (fps)	30	30	30	
	2MP GOP Length [1-150]	30	30	30	
	MJPEG Quality	N/A	N/A	N/A	
	Rate Control	CVBR	CVBR	CVBR	
	VBR Quality	N/A	N/A	N/A	
	CVBR Max Bit Rate 2MP	8000	8000	8000	
	CBR Bit Rate 2MP	3000	3000	3000	
Picture Basic					

Tab	Item	Default			
	Mirror	OFF			
	Flip	OFF			
	Focus	Unspecified			
	Zoom	Unspecified			
	Exposure Method	Center Weighted			
	Exposure Offset (F-stops)	0			
	Min Exposure (sec)	1/10000			
	Max Exposure (sec)	1/8			
	Max Gain (dB)	45dB			
	Iris Level	1			
	Frequency	60Hz			
	Flickerless	OFF			
Picture Additional					
	Enable WDR	OFF			
	Enable IR Illuminator	ON			
	Day Night Mode	Auto Mid			
	Brightness	50%			
	Contrast	50%			
	Saturation	50%			
	Sharpness	50%			
	White Balance Mode	Auto Wide			
	Red	Scene dependent			
	Blue	Scene dependent			
Date/Time/OSD					
	Camera Friendly Name	Essential4 - SERIALNUMBER			

Tab	Item	Default			
	Camera Time	Unspecified			
	Time 24-hour	ON			
	Date Display Format	YYYY/MM/DD			
	Time Zone	(GMT) GMT +0			
	Set Time	Manually			
	Date(DD/MM/YY)	Unspecified			
	Time(HH:MM:SS)	Unspecified			
	Text size	Normal			
	OSD Name	OFF			
	OSD Time	OFF			
	OSD User defined	Unspecified			
Privacy Zones					
	Name	Unspecified			
SMTP					
	Mail Server	Unspecified			
	Server Port	25			
	From Address	Unspecified			
	Send Email To	Unspecified			
	Use authentication to log on to server	OFF			
FTP					
	Enable FTP	ON			
	FTP Server	Unspecified			
	FTP Port	21			
	Username	Unspecified			
	Password	Unspecified			

Tab	Item	Default			
	Upload Path	Unspecified			
	Limit Transfer Rate	ON			
	Max Transfer Rate (Kbps)	50			
CIFS					
	Enable	ON			
	Network Path	Unspecified			
	Domain Name	Unspecified			
	Username	Unspecified			
	Password	Unspecified			
Event Actions					
	Fault action 1	Unspecified			
	Fault action 2	Unspecified			
	Fault action 3	Unspecified			
	Fault action 4	Unspecified			
	Fault action 5	Unspecified			
ROI					
	Table	Unspecified			
	Action	Unspecified			
Motion Detection					
	Enable Motion Detection	OFF			
	Sensitivity	HIGH			
	Action	Unspecified			
Blur Detection					
	Enable Blur Detection	OFF			

Tab	Item	Default			
Event Log		Unspecified			
Security					
	Security Status	Standard			
	Enhanced Security	Disabled			
	Authenticate Video	Enabled			
	Authentication	Basic			
Users					
	Logon Name	Admin			
	Role	Admin			
Add User					
	Name	Unspecified			
	Role	Unspecified			
	Password	Unspecified			
	Confirm Password	Unspecified			
Change Password					
	Name	Unspecified			
	Current Password	Unspecified			
	New Password	Unspecified			
	Confirm New Password	Unspecified			
HTTP/HTTPS					
	HTTP Method	BOTH			
	Select Certificate File	Unspecified			
EAP Settings					
	Enable IEEE802.1x	OFF			
	EAPOL Version	1			

Tab	Item	Default			
	EAP Method	PEAP			
	EAP Identity	Unspecified			
	CA Certificate	Unspecified			
	Password	Unspecified			
	Client Certificate	Unspecified			
	Private Key Password	Unspecified			
Basic Filtering					
	ICMP Blocking	OFF			
	Rp Filtering	OFF			
	SYN Cookie Verification	OFF			
Address Filtering					
	Filtering	OFF			
	IP or MAC Address	Unspecified			
Remote Access					
	SSH Enable	OFF			
	ONVIF Discovery Mode	ON			
	ONVIF User Authentication	ON			
	UPnP Discovery	ON			
Session Timeout					
	Session Timeout (mins)	15			
Dynamic DNS					
	Service Enable	OFF			
	Camera Alias	Unspecified			
	Service Provider	dyndns.org			

Tab	Item	Default			
	Username	Unspecified			
	Password	Unspecified			
	Service Data	Unspecified			
Maintenance					
	Preserve IP Address	ON			
	Select Firmware Image File	Unspecified			
Date Time					
	Camera Time				
	Time 24-hour	ON			
	Date Display Format	YYYY/MM/DD			
	Time Zone	Unspecified			
	Set Time	Unspecified			
	NTP Server Name	Unspecified			
Backup/Restore					
	Select Saved Data File	Unspecified			
Health Monitor					
	Reporting Period (seconds)	60			
	Health Monitor Table	Unspecified			
System Log					
	Lines (From The End Of The Log File)	Unspecified			
	Filter (Only Lines Containing Text)	Unspecified			
Model					
	Camera Name	Factory configuration			
	Model	Factory configuration			

Tab	Item	Default			
	Product Code	Factory configuration			
	Manufacturing Date	Factory configuration			
	Serial Number	Factory configuration			
	MAC Address	Factory configuration			
	Firmware Version	Factory configuration			
	Hardware Version	Factory configuration			
SD Card Management					
	Disk	Unspecified			
	File Type	Unspecified			
	Total Size	Unspecified			
	Free Space	Unspecified			
	Status	Unspecified			
Record Settings					
	Enable Even Recording	OFF			
	Record Source	Stream 1			
	Pre Event (secs)	10			
	Post Event (secs)	10			
Event Download					
	File Name Table	Unspecified			

## Appendix E: Technical Specifications

The table below lists technical specifications of the Illustra Essentials Gen 4 2MP Dome cameras.

General Features		
Model Type	2MP Fixed Dome camera	2MP VF Dome camera
Model No.	IES02-D10-OI04	IES02-D12-OI04
Camera Body Color	RAL 9003 - Signal White	RAL 9003 - Signal White
Vandal Resistant Rating	IK10	IK10
Mechanical Features		
Dimensions	Ø110 x 82 mm(Ø4.33in x 3.29in)	Ø124 x 113mm(Ø4.88in x 4.45in)
Weight	0.53kg (1.16 lb.)	0.65kg (1.43 lb.)
Pan Rotation Angle	355°	355°
Tilt Angle	70°	70°
Z-axis Rotation	355°	355°
Housing Material	Aluminum Alloy (ADC 12)	Aluminum Alloy (ADC 12)
Bubble	PC (S3000UR)	PC (S3000UR)
Other Housing Material	PC (141R) Silicon (TSE2183U)	PC (141R) Silicon (TSE2183U)
Video Processor		
ROM/Flash Size	256 Mbytes	256 Mbytes
RAM Size	512 Mbytes	512 Mbytes
RTC Hold Up Time	24 hours	24 hours
Image Sensor		
Format	1/2.8" CMOS	1/2.8" CMOS
Capture Method	Rolling	Rolling
Scan Method	Progressive	Progressive
Lens		
Design Type	2 glasses, 3 plastics	6 groups, 9 elements

Aperture Range	f 1.8	f 1.4 – 2.8
Focal Length Range	f 2.8mm	f 2.7-13.5mm
Focal Means	Fixed	Motorized
Focal Type	Fixed	Varifocal
Focus Type	Fixed	Motorized
Auto Focus	N/A	One-Touch / Manual
IR Correction	Optical corrected	Optical corrected
Day/Night	True D/N with ICR	True D/N with ICR
Horizontal Angle of View	112°	105° (Wide); 30° (Tele)
Vertical Angle of View	60°	75° (Wide); 22° (Tele)
Format	1 / 2.7"	1 / 2.7"
<b>Illuminator</b>		
Wavelength	850 mm	850 mm
IR Distance	25m range IR	30m range IR
Smart IR	Yes	Yes
Adaptive IR	N/A	N/A
<b>Power Supply</b>		
Power Requirement	Power over Ethernet (PoE) IEEE 802.3af Type 1 Class 3 DC 12V	Power over Ethernet (PoE) IEEE 802.3af Type 1 Class 3 DC 12V
Current Draw Amps	PoE = 0.15A DC 12V = 0.6A	PoE = 0.2A DC 12V = 0.82A
Wattage	PoE = 7.2W DC 12V = 7.3W	PoE = 9.7W DC 12V = 9.9W
Line Frequency Range	N/A	N/A
12V DC range	-10% +10%	-10% +10%
<b>Video Codecs</b>		
Frame Rate Range	1 to 30 fps	1 to 30 fps
Maximum Resolution and Rate	1920 x 1080 @ 30 fps	1920 x 1080 @ 30 fps

<b>Video Imaging</b>		
Dynamic Range Method	Digital WDR, True WDR	Digital WDR, True WDR
<b>I/O Interfaces</b>		
Micro SD Card	Micro SD & SDXC slot up to 256GB; Class 10 or higher; Card not included	Micro SD & SDXC slot up to 256GB; Class 10 or higher; Card not included
Alarm Inputs	N/A	N/A
Auxiliary Outputs	N/A	N/A
Video Output	N/A	N/A
IP Connector	RJ-45	RJ-45
LED Indicators	Power (Red), Network communication (Green)	Power (Red), Network communication (Green)
Reset Buttons	Reboot Return to defaults	Reboot Return to defaults
<b>Environmental</b>		
Operating Temperature Range	-30° to +55°C (-22° to +131°F)	-30° to +55°C (-22° to +131°F)
Start-up Temperature Range	-20° to +55°C (-4° to +131°F)	-20° to +55°C (-4° to +131°F)
Water/Dust Intrusion	IP67	IP67
<b>Client Interfaces</b>		
Browsers supported	IE 9 or above, Firefox, Safari, Chrome	IE 9 or above, Firefox, Safari, Chrome
<b>Networking</b>		
Languages supported	English (default), Arabic, Czech, Danish, German, Spanish, French, Hungarian, Italian, Korean, Japanese, Netherlands, Polish, Portuguese, Swedish, Turkish, Chinese Traditional, Chinese Simplified, Russian, Hindi.	English (default), Arabic, Czech, Danish, German, Spanish, French, Hungarian, Italian, Korean, Japanese, Netherlands, Polish, Portuguese, Swedish, Turkish, Chinese Traditional, Chinese Simplified, Russian, Hindi.
Ethernet	10/100 Base-T	10/100 Base-T
Supported Protocols	TCP/IP, IPv4, IPv6, TCP, UDP, HTTP, FTP, DHCP, WS-Discovery, DNS, DDNS, RTP, TLS, Unicast, NTP, SMTP, WSSecurity, IEEE 802.1x, PEAP, SSH, CIFS, HTTPS, SSL, SOAP, WSAddressing, SNMP, UPnP, RTSP, LLDP	TCP/IP, IPv4, IPv6, TCP, UDP, HTTP, FTP, DHCP, WS-Discovery, DNS, DDNS, RTP, TLS, Unicast, NTP, SMTP, WSSecurity, IEEE 802.1x, PEAP, SSH, CIFS, HTTPS, SSL, SOAP, WSAddressing, SNMP, UPnP, RTSP, LLDP
Base Protocol	TCP/IP - RFC4614	TCP/IP - RFC4614

Internet Layer Addressing	IPv4 - RFC791 IPv6 - RFC2460	IPv4 - RFC791 IPv6 - RFC2460
Transport Layer	TCP - RFC973 UDP - RFC768	TCP - RFC973 UDP - RFC768
Data Transmission	HTTP/HTTPS - RFC2616 FTP - RFC959	HTTP/HTTPS - RFC2616 FTP - RFC959
Network Address Configuration	DHCP - RFC2131 Zeroconf - RFC3927 Static IP address LLDP	DHCP - RFC2131 Zeroconf - RFC3927 Static IP address LLDP
Time Synchronization	NTP - RFC1305 IETF NTP Working Group i minute poll rate	NTP - RFC1305 IETF NTP Working Group i minute poll rate
E-mail	SMTP - RFC5321 Authenticated SMTP - RFC4954	SMTP - RFC5321 Authenticated SMTP - RFC4954
Authentication and Security	IEEE.802.1x - TLS/PEAP HTTPS (HTTP over TLS) - RFC2818 WS-Security Multi-level password protection IP address filtering HTTPS encryption User access log	IEEE.802.1x - TLS/PEAP HTTPS (HTTP over TLS) - RFC2818 WS-Security Multi-level password protection IP address filtering HTTPS encryption User access log
Streaming	RTP - RFC3550 RTSP - RFC2326 Unicast Streaming	RTP - RFC3550 RTSP - RFC2326 Unicast Streaming
Firmware Upgrade	Browser/illustra Connect/ONVIF	Browser/illustra Connect/ONVIF

The table below lists technical specifications of the Illustra Essentials Gen 4 2MP Bullet cameras.

General Features		
Model Type	2MP Fixed Bullet camera	2MP VF Bullet camera
Model No.	IES02-B10-BI04	IES02-B12-BI04
Camera Body Color	RAL 9003 - Signal White	RAL 9003 - Signal White
Vandal Resistant Rating	Front: IK07 Body: IK08	Front: IK07 Body: IK08
Mechanical Features		
Dimensions	77x84x147mm(3.03in x 3.3in x 5.78in)	77x84x176mm(3.03in x 3.3in x 6.92in)
Weight	0.49kg (1.08 lb)	0.58kg (1.28lb)
Pan Rotation Angle	360°	360°
Tilt Angle	90°	90°
Z-axis Rotation	N/A	N/A
Housing Material	PC (L-1250Z)	PC (L-1250Z)
Bracket Material	PC (L-1250Z)	PC (L-1250Z)
Other Housing Material	PC (S-3000UR) (L-1225Z) Silicon (TSE2183U) (KE-951U)	PC (S-3000UR) (L-1225Z) Silicon (TSE2183U) (KE-951U)
Video Processor		
ROM/Flash Size	256 Mbytes	256 Mbytes
RAM Size	512 Mbytes	512 Mbytes
RTC Hold Up Time	24 hours	24 hours
Image Sensor		
Format	1/2.8" CMOS	1/2.8" CMOS
Capture Method	Rolling	Rolling
Scan Method	Progressive	Progressive
Lens		
Design Type	2 glasses, 3 plastics	6 groups, 9 elements
Mount	14mm	14mm
Aperture Range	F 1.8	F 1.4 – 2.8
Focal Length Range	F 2.8mm	F 2.7-13.5mm

Focal Means	Fixed	Motorized
Focal Type	Fixed	Varifocal
Focus Type	Fixed	Motorized
Auto Focus	N/A	One-Touch / Manual
IR Correction	Optical corrected	Optical corrected
Day/Night	True D/N with ICR	True D/N with ICR
Horizontal Angle of View	112°	105° (Wide); 30° (Tele)
Vertical Angle of View	60°	75° (Wide); 22° (Tele)
Format	1 / 2.7	1 / 2.7
<b>Illuminator</b>		
Wavelength	850 mm	850 mm
IR Distance	30m range IR	30m range IR
Smart IR	Yes	Yes
Adaptive IR	N/A	N/A
<b>Power Supply</b>		
Power Requirement	Power over Ethernet (PoE) IEEE 802.3af Type 1 Class 3 DC 12V	Power over Ethernet (PoE) IEEE 802.3af Type 1 Class 3 DC 12V
Current Draw Amps	PoE = 0.17A DC 12V = 0.69A	PoE = 0.2A DC 12V = 0.82A
Wattage	PoE = 8.2W DC 12V = 8.3A	PoE = 9.7W DC 12V = 9.9A
Line Frequency Range	N/A	N/A
12V DC range	-10% + 10%	-10% + 10%
<b>Video Codecs</b>		
Frame Rate Range	1 to 30 fps	1 to 30 fps
Maximum Resolution and Rate	1920 x 1080 @ 30 fps	1920 x 1080 @ 30 fps
<b>Video Imaging</b>		
Dynamic Range Method	Digital WDR, True WDR	Digital WDR, True WDR
<b>I/O Interfaces</b>		
Micro SD Card	Micro SD & SDXC slot up to 256GB;	Micro SD & SDXC slot up to 256GB; Class 10 or

	Class 10 or higher; Card not included	higher; Card not included
Alarm Inputs	N/A	N/A
Auxiliary Outputs	N/A	N/A
Video Output	N/A	N/A
IP Connector	RJ-45	RJ-45
LED Indicators	Network, Green LED, Orange LED	Network, Green LED, Orange LED
Reset Buttons	Reboot Return to defaults	Reboot Return to defaults
<b>Environmental</b>		
Operating Temperature Range	-30° to +55°C (-22° to +131°F)	-30° to +55°C (-22° to +131°F)
Start-up Temperature Range	-20° to +55°C (-4° to +131°F)	-20° to +55°C (-4° to +131°F)
Water/Dust Intrusion	IP67	IP67
<b>Client Interfaces</b>		
Browsers supported	IE 9 or above, Firefox, Safari, Chrome	IE 9 or above, Firefox, Safari, Chrome
<b>Networking</b>		
Languages supported	English (default), Arabic, Czech, Danish, German, Spanish, French, Hungarian, Italian, Korean, Japanese, Netherlands, Polish, Portuguese, Swedish, Turkish, Chinese Traditional, Chinese Simplified, Russian, Hindi.	English (default), Arabic, Czech, Danish, German, Spanish, French, Hungarian, Italian, Korean, Japanese, Netherlands, Polish, Portuguese, Swedish, Turkish, Chinese Traditional, Chinese Simplified, Russian, Hindi.
Ethernet	10/100 Base-T	10/100 Base-T
Supported Protocols	TCP/IP, IPv4, IPv6, TCP, UDP, HTTP, FTP, DHCP, WS-Discovery, DNS, DDNS, RTP, TLS, Unicast, NTP, SMTP, WSSecurity, IEEE 802.1x, PEAP, SSH, HTTPS, SSL, SOAP, WSAddressing, SNMP, UPnP, RTSP, LLDP	TCP/IP, IPv4, IPv6, TCP, UDP, HTTP, FTP, DHCP, WS-Discovery, DNS, DDNS, RTP, TLS, Unicast, NTP, SMTP, WSSecurity, IEEE 802.1x, PEAP, SSH, HTTPS, SSL, SOAP, WSAddressing, SNMP, UPnP, RTSP, LLDP
Base Protocol	TCP/IP - RFC4614	TCP/IP - RFC4614
Internet Layer Addressing	IPv4 - RFC791 IPv6 - RFC2460	IPv4 - RFC791 IPv6 - RFC2460
Transport Layer	TCP - RFC973 UDP - RFC768	TCP - RFC973 UDP - RFC768
Data Transmission	HTTP/HTTPS - RFC2616 FTP - RFC959	HTTP/HTTPS - RFC2616 FTP - RFC959

Network Address Configuration	DHCP - RFC2131 Zeroconf - RFC3927 Static IP address LLDP	DHCP - RFC2131 Zeroconf - RFC3927 Static IP address LLDP
Time Synchronization	NTP - RFC1305 IETF NTP Working Group i minute poll rate	NTP - RFC1305 IETF NTP Working Group i minute poll rate
E-mail	SMTP - RFC5321 Authenticated SMTP - RFC4954	SMTP - RFC5321 Authenticated SMTP - RFC4954
Authentication and Security	IEEE.802.1x - TLS/PEAP HTTPS (HTTP over TLS) - RFC2818 WS-Security Multi-level password protection IP address filtering HTTPS encryption User access log	IEEE.802.1x - TLS/PEAP HTTPS (HTTP over TLS) - RFC2818 WS-Security Multi-level password protection IP address filtering HTTPS encryption User access log
Streaming	RTP - RFC3550 RTSP - RFC2326 Unicast Streaming	RTP - RFC3550 RTSP - RFC2326 Unicast Streaming
Firmware Upgrade	Browser/illustra Connect/ONVIF	Browser/illustra Connect/ONVIF

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**7. Limited Warranty; Disclaimer.** JCI warrants that (i) for a period of thirty (30) days from delivery initial delivery to you (the "Warranty Period"), the Software will operate in substantial conformity with its Documentation; and (ii) it shall use screening software to scan the Software prior to delivery for viruses, Trojan horses, and other malicious code. If, during the Warranty Period, you notify JCI of any non-compliance with the foregoing warranties, JCI will, in its discretion: (a) use commercially reasonable efforts to provide the programming services necessary to correct any verifiable non-compliance with the foregoing warranties; or (b) replace any non-conforming Software; or if neither of foregoing options is reasonably available to JCI, (c) terminate this Agreement in whole or in part, and refund to You the fees, if any, paid for the non-conforming Software (less depreciation calculated on a three (3)-year straight-line basis commencing on the date of initial delivery to you). JCI shall not be liable for failures caused by third party hardware and software (including your own systems), misuse of the Software, or your negligence or willful misconduct. EXCEPT AS PROVIDED IN THIS SECTION, THE SOFTWARE IS PROVIDED ON AN "AS AVAILABLE," "AS IS" BASIS. TO THE MAXIMUM EXTENT PERMITTED BY LAW, JCI AND ITS AFFILIATES, AND THEIR RESPECTIVE SUPPLIERS AND VENDORS DISCLAIM ALL OTHER WARRANTIES WITH RESPECT TO THE SOFTWARE, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, TITLE, MERCHANTABILITY, QUIET ENJOYMENT, QUALITY OF INFORMATION, AND FITNESS FOR A PARTICULAR PURPOSE. JCI AND ITS AFFILIATES AND THEIR RESPECTIVE SUPPLIERS AND VENDORS DO NOT WARRANT THAT THE SOFTWARE WILL MEET YOUR REQUIREMENTS, OR THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT DEFECTS IN THE SOFTWARE WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY JCI OR ANY OF ITS PERSONNEL OR AGENTS SHALL CREATE ANY ADDITIONAL JCI WARRANTIES OR IN ANY WAY INCREASE THE SCOPE OF JCI'S OBLIGATIONS HEREUNDER.

**8. Indemnities.** JCI will indemnify, defend, and hold you harmless from any claim, demand, action, proceeding, judgment, or liability arising out of a claim by a third-party that your use of the Software in conformance with the terms of this Agreement infringes a United States patent, copyright, or trade secret of that third party. The foregoing indemnification obligation of JCI is contingent upon you promptly notifying JCI in writing of such claim, permitting JCI sole authority to control the defense or settlement of such claim, and providing JCI reasonable assistance in connection therewith. If a claim of infringement under this Section occurs, or if JCI determines a claim is likely to occur, JCI will have the right, in its sole discretion, to either: (i) procure for you the right or license to continue to use the Software free of the infringement claim; or (ii) modify the Software to make it non-infringing, without loss of material functionality. If either of these remedies is not reasonably available to JCI, JCI may, in its sole discretion, immediately terminate this Agreement and return the license fees paid by you for the Software, prorated on a three (3)-year straight-line basis commencing on the date of initial delivery to you. Notwithstanding the foregoing, JCI shall have no obligation with respect to any claim

of infringement that is based upon or arises out of (the "Excluded Claims"): (i) the use or combination of the Software with any third party hardware, software, products, data or other materials, including your own systems and data; (ii) modification or alteration of the Software by anyone other than JCI; (iii) your use of the Software in excess of the rights granted in this Agreement; or (iv) any Third Party Software. The provisions of this Section state the sole and exclusive obligations and liability of JCI and its JCIs and suppliers for any claim of intellectual property infringement arising out of or relating to the Software and/or this Agreement and are in lieu of any implied warranties of non-infringement, all of which are expressly disclaimed. Section 9 shall remain unaffected. You will, subject to your culpability, indemnify, defend, and hold JCI harmless from any claim, demand, action, proceeding, judgment, or liability from a third-party claim arising out of an Excluded Claim. JCI must promptly notify you in writing of any such claim, permit you sole authority to control the defense or settlement of the claim, and provide you reasonable assistance in connection therewith.

**9. Limitation of Liability.** TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL JCI AND ITS AFFILIATES AND THEIR RESPECTIVE SUPPLIERS AND VENDORS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR INDIRECT DAMAGES, WHICH SHALL INCLUDE, WITHOUT LIMITATION, DAMAGES FOR PERSONAL INJURY, LOST PROFITS, LOST DATA AND BUSINESS INTERRUPTION, ARISING OUT OF THE USE OR INABILITY TO USE THE SOFTWARE, EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY CASE, THE ENTIRE AGGREGATE LIABILITY OF JCI AND ITS AFFILIATES AND THEIR RESPECTIVE SUPPLIERS AND VENDORS UNDER THIS AGREEMENT FOR ALL DAMAGES, LOSSES, AND CAUSES OF ACTION (WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE) SHALL BE LIMITED TO FEES PAID BY YOU FOR THE SOFTWARE, IF ANY, DURING THE THREE (3) MONTHS IMMEDIATELY PRECEDING THE FIRST EVENT GIVING RISE TO LIABILITY.

**10. Confidentiality.** You acknowledge that the ideas, methods, techniques, and expressions thereof contained in the Software (collectively, "JCI Confidential Information") constitute confidential and proprietary information of JCI, the unauthorized use or disclosure of which would be damaging to JCI. You agree to hold the Software and JCI Confidential Information in strictest confidence, disclosing information only to permitted individual employees who are required to have access in order to perform under this Agreement and to use such information only for the purposes authorized by this Agreement. You are responsible for and agree to take all reasonable precautions, by instruction, agreement or otherwise, to ensure that your employees who are required to have access to such information in order to perform under this Agreement, are informed that the Software and JCI Confidential Information are confidential proprietary information belonging to JCI and to ensure that they make no unauthorized use or disclosure of such information. You may disclose JCI Confidential Information if you are required to do so pursuant to a governmental agency, a court of law or to any other competent authority so long as you provide JCI with written notice of such request prior to such disclosure and cooperate with JCI to obtain a protective order. Prior to disposing of any media reflecting or on which is stored or placed any Software, you will ensure any Software contained on the media has been securely erased or otherwise destroyed. You recognize and agree a remedy at law for damages will not be adequate to fully compensate JCI for the breach of Sections 1, 2, or 10. Therefore, JCI will be entitled to temporary injunctive relief against you without the necessity of proving actual damages and without posting bond or other security. Injunctive relief will in no way limit any other remedies JCI may have as a result of breach by You of the foregoing Sections or any other provision of this Agreement.

**11. Data Collection and Use.** You acknowledge and agree that the Software and/or hardware used in connection with the Software may collect data resulting from or otherwise relating to your use of the Software and/or hardware ("Data") for purposes of providing you with service/product recommendations, benchmarking, energy monitoring, and maintenance and support. JCI shall be the exclusive owner of all Data. JCI shall have the right to de-identify your Data so that it does not identify you directly or by inference (the "De-Identified Data"). JCI shall have the right and ability to

use the De-Identified Data for its business purposes, including improvement of the Software, research, product development, product improvement and provision of products and services to JCI's other customers (collectively, "JCI's Business Purposes". In the event JCI does not own or is unable to own the De-Identified Data as a result of applicable law, or contractual commitments or obligations, you grant JCI a non-exclusive, perpetual, irrevocable, fully-paid-up, royalty free license to use, copy, distribute, and otherwise exploit statistical and other data derived from your use of the De-Identified Data for JCI's Business Purposes.

**12. Feedback.** You may provide suggestions, comments, or other feedback (collectively, "Feedback") to JCI with respect to its products and services, including the Software. Feedback is voluntary and JCI is not required to hold it in confidence. JCI may use Feedback for any purpose without obligation of any kind. To the extent a license is required under your intellectual property rights to make use of the Feedback, you grant JCI an irrevocable, non-exclusive, perpetual, world-wide, royalty-free license to use the Feedback in connection with JCI's business, including enhancement of the Software, and the provision of products and services to JCI's customers.

**13. Governing Law and Jurisdiction.**

**13.1 Governing Law.** This Agreement is governed by and construed in accordance with the laws of the State of Wisconsin, as applied to agreements entered into and wholly performed within Wisconsin between Wisconsin residents. In the event the foregoing sentence is determined by a court of competent jurisdiction to not be enforceable or applicable to an action or proceeding brought by either party relating to or under this Agreement, the parties agree to the application of the laws of the country in which you entered into this Agreement to govern, interpret, and enforce all of your and JCI's respective rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles. The United Nations Convention on Contracts for the International Sale of Goods does not apply to any such action or proceeding.

**13.2 Jurisdiction.** Any action or proceeding brought by either party hereto shall be brought only in a state or federal court of competent jurisdiction located in Milwaukee, Wisconsin and the parties submit to the in personam jurisdiction of such courts for purposes of any action or proceeding. In the event the foregoing sentence is determined by a court of competent jurisdiction to not be enforceable or applicable to an action or proceeding brought by either party relating to or under this Agreement, the parties agree all rights, duties, and obligations of the parties are subject to the courts of the country in which You entered into this Agreement.

**14. General.** This Agreement constitutes the entire understanding and agreement between the parties with respect to the transactions contemplated in this Agreement and supersedes all prior or contemporaneous oral or written communications with respect to the subject matter of this Agreement, all of which are merged in this Agreement. This Agreement shall not be modified, amended or in any way altered except by an instrument in writing signed by authorized representatives of both parties. In the event that any provision of this Agreement is found invalid or unenforceable pursuant to judicial decree, the remainder of this Agreement shall remain valid and enforceable according to its terms. Any failure by JCI to strictly enforce any provision of this Agreement will not operate as a waiver of that provision or any subsequent breach of that provision. The following provisions shall survive any termination or expiration of this Agreement: Sections 2 (Restrictions), 4 (Term and Termination), 6 (Fees and Taxes) (to the extent of any fees accrued prior to the date of termination), 9 (Limitation of Liability), 10 (Confidentiality), 11 (Feedback), 13 (Governing Law), 14 (General), and 16 (U.S. Government Rights). JCI may assign any of its rights or obligations hereunder as it deems appropriate. **IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT IN THE EVENT ANY REMEDY HEREUNDER IS DETERMINED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, ALL LIMITATIONS OF LIABILITY AND EXCLUSIONS OF DAMAGES SET FORTH HEREIN SHALL REMAIN IN EFFECT.**

**15. Export/Import.** The Software is licensed for use in the specific country authorized by JCI. You may not export or import the Software to another country without JCI's written permission and

payment of any applicable country specific surcharges. You agree to comply fully with all relevant and applicable export and import laws and regulations of the United States and foreign nations in which the Software will be used ("Export/Import Laws") to ensure that neither the Software nor any direct product thereof are (a) exported or imported, directly or indirectly, in violation of any Export/Import Laws; or (b) are intended to be used for any purposes prohibited by the Export/Import Laws. Without limiting the foregoing, you will not export or re-export or import the Software: (a) to any country to which the United States or European Union has embargoed or restricted the export of goods or services or to any national of any such country, wherever located, who intends to transmit or transport the Software back to such country; (b) to any user who you know or have reason to know will utilize the Software in the design, development or production of nuclear, chemical or biological weapons; or (c) to any user who has been prohibited from participating in export transactions by any federal or national agency of the U.S. government or European Union. You will defend, indemnify, and hold harmless JCI and its affiliates and their respective licensors and suppliers from and against any and all damages, fines, penalties, assessments, liabilities, costs and expenses (including attorneys' fees and expenses) arising out of any your breach of this Section.

**16. U.S. Government Rights.** The Software is a "commercial item" as that term is defined at 48 CFR 2.101 (October 1995), consisting of "commercial computer software" and "commercial computer software documentation," as such terms are used in 48 CFR 12.212 (September 1995), and is provided to the U.S. Government only as a commercial end item. Consistent with 48 CFR 12.212 and 48 CFR 227.7202-1 through 227.7202-4 (June 1995), all U.S. Government End Users acquire the Software with only those rights set forth herein.

**17. Electronic Acceptance.** This Agreement may be accepted in electronic form (e.g., by an electronic or other means of demonstrating assent) and your acceptance will be deemed binding between the parties. Neither party may contest the validity or enforceability of this Agreement, including under any applicable statute of frauds, because it was accepted or signed in electronic form. Electronically maintained records when produced in hard copy form shall constitute business records and shall have the same validity as any other generally recognized business records.

## **PART 2 - Country Specific Terms**

For licenses granted in the countries specified below, the following terms replace or modify the referenced terms in Part 1 and Part 3. All terms in Part 1 and Part 3 that are not changed by these amendments remain unchanged and in effect. This Part 2 is organized as follows:

**13.1 Governing Law** The phrase "the laws of the country in which You entered into this Agreement" in Section 13.1 (Governing Law) is replaced by the following language as it applies to the countries identified below:

### **Americas**

Canada: the laws in the Province of Ontario;

Mexico: the federal laws of the Republic of Mexico;

United States, Anguilla, Antigua/Barbuda, Aruba, British Virgin Islands, Cayman Islands, Dominica, Grenada, Guyana, Saint Kitts and Nevis, Saint Lucia, Saint Maarten, and Saint Vincent and the Grenadines: the laws of the State of Wisconsin, United States;

Venezuela: the laws of the Bolivarian Republic of Venezuela;

### **Asia Pacific**

Cambodia and Laos: the laws of the State of Wisconsin, United States;

Australia: the laws of the State or Territory in which the transaction is performed;

Hong Kong SAR and Macau SAR: the laws of Hong Kong Special Administrative Region ("SAR");

Taiwan: the laws of Taiwan;

### **Europe, Middle East, and Africa**

Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Former Yugoslav Republic of Macedonia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Slovakia, Tajikistan, Turkmenistan, Ukraine, and Uzbekistan: the laws of Austria;

Algeria, Andorra, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius,

Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis and Futuna: the laws of France;

Estonia, Latvia, and Lithuania: the laws of Finland;

Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome and Principe, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe: the laws of England and Wales; and South Africa, Namibia, Lesotho, and Swaziland: the laws of the Republic of South Africa.

**13.2 Jurisdiction** The following provisions replace Section 13.2 (Jurisdiction) as it applies for those countries identified below: All rights, duties, and obligations are subject to the courts of the country in which You entered into this Agreement except that in the countries identified below all claims or proceedings arising out of or related to this Agreement, including summary proceedings, will be brought before and subject to the exclusive jurisdiction of the following courts of competent jurisdiction:

### **Americas**

Argentina: the Ordinary Commercial Court of the city of Buenos Aires;

Brazil: the court of Rio de Janeiro, RJ;

Chile: the Civil Courts of Justice of Santiago;

Ecuador: the civil judges of Quito for executors or summary proceedings (as applicable);

Mexico: the courts located in Mexico City, Federal District;

Peru: the judges and tribunals of the judicial district of Lima, Cercado;

Uruguay: the courts of the city of Montevideo;

Venezuela: the courts of the metropolitan area of the city of Caracas;

### **Europe, Middle East, and Africa**

Austria: the court of law in Vienna, Austria (Inner-City);

Algeria, Andorra, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, France, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Monaco, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis and Futuna: the Commercial Court of Paris;

Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome and Principe, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe: the courts of England and Wales;

South Africa, Namibia, Lesotho, and Swaziland: the High Court in Johannesburg;

Greece: the competent court of Athens;

Israel: the courts of Tel Aviv-Jaffa;

Italy: the courts of Milan;

Portugal: the courts of Lisbon;

Spain: the courts of Madrid; and

Turkey: the Istanbul Central Courts and Execution Directorates of Istanbul, the Republic of Turkey

**13.3 Arbitration** The following paragraph is added as a new Subsection 13.3 (Arbitration) as it applies for those countries identified below. The provisions of this Subsection 13.3 prevail over those of Subsection 13.2 (Jurisdiction) to the extent permitted by the applicable governing law and rules of procedure:

### **Asia Pacific**

#### **A. In Cambodia, India, Laos, Philippines, and Vietnam:**

Disputes arising out of or in connection with this Agreement will be finally settled by arbitration which will be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. The arbitration award will be final and binding for the parties without appeal and will be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators will be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties will appoint a third arbitrator who will act as chairman of the proceedings. Vacancies in the post of chairman will be filled by the president of the SIAC. Other vacancies will be filled by the respective nominating party. Proceedings will continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator will be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings will be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Agreement prevails over any other language version.

#### **B. In the People's Republic of China:**

In case no settlement can be reached, the disputes will be submitted to China International Economic and Trade Arbitration Commission for arbitration according to the then effective rules of the said Arbitration Commission. The arbitration will take place in Beijing and be conducted in Chinese. The arbitration award will be final and binding on both parties. During the course of arbitration, this agreement will continue to be performed except for the part which the parties are disputing and which is undergoing arbitration.

#### **C. In Indonesia:**

Each party will allow the other reasonable opportunity to comply before it claims that the other has not met its obligations under this Agreement. The parties will attempt in good faith to resolve all

disputes, disagreements, or claims between the parties relating to this Agreement. Unless otherwise required by applicable law without the possibility of contractual waiver or limitation, i) neither party will bring a legal action, regardless of form, arising out of or related to this Agreement or any transaction under it more than two years after the cause of action arose; and ii) after such time limit, any legal action arising out of this Agreement or any transaction under it and all respective rights related to any such action lapse.

Disputes arising out of or in connection with this Agreement shall be finally settled by arbitration that shall be held in Jakarta, Indonesia in accordance with the rules of Board of the Indonesian National Board of Arbitration (Badan Arbitrase Nasional Indonesia or "BANI") then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the chairman of the BANI. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English and/or Indonesian language.

#### **Europe, Middle East, And Africa**

**D. In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Former Yugoslav Republic of Macedonia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Slovakia, Tajikistan, Turkmenistan, Ukraine, and Uzbekistan:**

All disputes arising out of this Agreement or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. JCI may, however, institute proceedings in a competent court in the country of installation.

**E. In Estonia, Latvia, and Lithuania:** All disputes arising in connection with this Agreement will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

#### **Additional Country Specific Amendments**

##### **Canada**

The following is added as a new Section 18:

For purposes of this Section 18, "Personal Data" refers to information relating to an identified or identifiable individual made available by one of the parties, its personnel or any other individual to the other in connection with this Agreement. The following provisions apply in the event that one party makes Personal Data available to the other:

a. General

- i. Each party is responsible for complying with any obligations applying to it under applicable Canadian data privacy laws and regulations ("Laws").
- ii. Neither party will request Personal Data beyond what is necessary to fulfill the purpose(s) for which it is requested. The purpose(s) for requesting Personal Data must be reasonable. Each party will agree in advance as to the type of Personal Data that is required to be made available.

b. Security Safeguards

- i. Each party acknowledges that it is solely responsible for determining and communicating to the other the appropriate technological, physical and organizational security measures required to protect Personal Data.
- ii. Each party will ensure that Personal Data is protected in accordance with the security safeguards communicated and agreed to by the other.
- iii. Each party will ensure that any third party to whom Personal Data is transferred is bound by the applicable terms of this section.
- iv. Additional or different services required to comply with the Laws will be deemed a request for new services.

c. Use

Each party agrees that Personal Data will only be used, accessed, managed, transferred, disclosed to third parties or otherwise processed to fulfill the purpose(s) for which it was made available.

d. Access Requests

- i. Each party agrees to reasonably cooperate with the other in connection with requests to access or amend Personal Data.
- ii. Each party agrees to reimburse the other for any reasonable charges incurred in providing each other assistance.
- iii. Each party agrees to amend Personal Data only upon receiving instructions to do so from the other party or its personnel.

e. Retention

Each party will promptly return to the other or destroy all Personal Data that is no longer necessary to fulfill the purpose(s) for which it was made available, unless otherwise instructed by the other or its personnel or required by law.

f. Public Bodies Who Are Subject to Public Sector Privacy Legislation

If you are a public body subject to public sector privacy legislation, this Section 18 applies only to Personal Data made available to you in connection with this Agreement, and the obligations in this section apply only to \*\* you \*\*, except that: 1) section (b)(i) applies only to JCI; 2) sections (a)(i) and (d)(i) apply to both parties; and 3) section (d)(ii) and the last sentence in (a)(ii) do not apply.

**Peru**

**9. Limitation of Liability**

The following is added to the end of this Section 9 (Limitation of Liability):

Except as expressly required by law without the possibility of contractual waiver, you and JCI intend that the limitation of liability in this Section 9 (Limitation of Liability) applies to damages caused by all types of claims and causes of action. If any limitation on or exclusion from liability in this section is held by a court of competent jurisdiction to be unenforceable with respect to a particular claim or

cause of action, the parties intend that it nonetheless apply to the maximum extent permitted by applicable law to all other claims and causes of action. Additionally, in accordance with Article 1328 of the Peruvian Civil Code, the limitations and exclusions specified in this section will not apply to damages caused by JCI's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

### **United States of America**

#### **6. Fees; Taxes**

The following is added to the end of Section 6 (Fees; Taxes)

For Software delivered electronically in the United States for which you claim a state sales and use tax exemption, you agree not to receive any tangible personal property (e.g., media and publications) associated with the electronic program. You agree to be responsible for any sales and use tax liabilities that may arise as a result of your subsequent redistribution of the Software after delivery by JCI.

#### **14. General**

The following is added to the end of Section 14 (General):

Each party waives any right to a jury trial in any proceeding arising out of or related to this Agreement.

### **Australia**

#### **6. Fees; Taxes**

The following is added to the end of Section 6 (Fees; Taxes)

Notwithstanding the foregoing, if any government or authority imposes a duty, tax (other than income tax), levy, or fee, on this Agreement or on the Software itself, that is not otherwise provided for in the amount payable, you agree to pay it when JCI invoices you. If the rate of GST changes, you may adjust the charge or other amount payable to take into account that change from the date the change becomes effective.

#### **7. Limited Warranty; Disclaimer**

The following is added to the first paragraph of Section 7 (Limited Warranty; Disclaimer): Although JCI disclaims certain warranties, you may have certain rights under the Competition and Consumer Act 2010 or other legislation and are only limited to the extent permitted by the applicable legislation. If JCI is in breach of a condition or warranty implied by the Competition and Consumer Act 2010, JCI's liability is limited to the repair or replacement of the goods, or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily obtained for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

### **Hong Kong Sar, Macau Sar, and Taiwan**

For licenses obtained in Taiwan and the special administrative regions, phrases throughout this Agreement containing the word "country" (for example, "the country in which you entered into this Agreement") are replaced with the following:

- a. **In Hong Kong SAR:** "Hong Kong SAR"
- b. **In Macau SAR:** "Macau SAR" except in the Governing Law clause (Section 11.1)
- c. **In Taiwan:** "Taiwan."

### **India**

#### **14. General**

The following is added to the end of Section 14 (General):

If no suit or other legal action is brought, within three years after the cause of action arose, in respect of any claim that either party may have against the other, the rights of the concerned party in respect of such claim will be forfeited and the other party will stand released from its obligations in respect of such claim.

## **Indonesia**

### **5. Term and Termination**

The following is added to the end of Section 5 (Term and Termination):

Both parties waive the provision of article 1266 of the Indonesian Civil Code, to the extent the article provision requires such court decree for the termination of an agreement creating mutual obligations.

## **Japan**

### **14. General**

The following is added to the end of Section 14 (General):

Any doubts concerning this Agreement will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

## **Malaysia**

### **7. Limited Warranty; Disclaimer**

The word "SPECIAL" in Section 7 is deleted.

## **New Zealand**

### **7. Limited Warranty; Disclaimer**

The following is added to the first paragraph of Section 7 (Limited Warranty; Disclaimer): Although JCI disclaims certain warranties, you may have certain rights under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which JCI provides, if you require the goods for the purposes of a business as defined in that Act.

### **9. Limitation of Liability**

The following is added to Section 9 (Limitation of Liability):

Where the Software is not obtained for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this Section are subject to the limitations in that Act.

## **People's Republic of China**

### **6. Fees; Taxes**

The following is added to the end of Section 6 (Fees; Taxes)

**All banking charges incurred in the People's Republic of China will be borne by you and those incurred outside the People's Republic of China will be borne by JCI.**

### **9. Limitation of Liability**

The following is added to the end of Section 9 (Limitation of Liability)

nothing in these Terms shall exclude any liability of JCI: (i) for the death of or injury to any person; (ii) for damage to property caused by wilful misconduct and/or gross negligence of JCI; (iii) for fraud or

fraudulent misrepresentation; or (iv) for any matter which it would be illegal for JCI to exclude or limit or attempt to exclude or limit its liability under PRC law.

## **Philippines**

### **9. Limitation of Liability**

The following replaces the first sentence of Section 9 (Limitation of Liability):

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL JCI AND AFFILIATES AND THEIR RESPECTIVE ITS SUPPLIERS AND VENDORS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY SPECIAL, (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), INCIDENTAL, CONSEQUENTIAL, PUNITIVE, INDIRECT DAMAGES, MORAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES WHICH SHALL INCLUDE, WITHOUT LIMITATION, DAMAGES FOR PERSONAL INJURY, LOST PROFITS, LOST DATA AND BUSINESS INTERRUPTION, ARISING OUT OF THE USE OR INABILITY TO USE THE SOFTWARE, EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## **Singapore**

### **11. Data Collection and Use.**

The following is added to the end of Section 11 (Data Collection and Use):

You have the right to request access to your personal information in the possession or under the control of JCI, and to request for corrections to be made on any errors in your personal information. Where possible, JCI will validate personal information provided using generally accepted practices and guidelines, for example, validating such personal information against pre-existing data held by JCI, or request to see supporting documentation before the personal information may be updated.

JCI will retain personal information we process on behalf of our customers for as long as needed to provide services to our customers. JCI may further retain and use this personal information as necessary to comply with our legal obligations, resolve disputes, maintain accurate accounting, financial and other operational records and enforce our agreements. You consent and authorize JCI to collect, use and retain information relating to your use of the Software and/or hardware in the manner set out above.

## **14. General**

The following is added to the end of Section 14 (General):

Subject to the rights provided to JCI's suppliers and vendors provided in Section 9 (Limitation of Liability), a person who is not a party to this Agreement will have no right under the Contracts (Right of Third Parties) Act (Cap. 53B) to enforce any of its terms.

## **Taiwan**

### **9. Limitation of Liability**

The following is added to the end of Section 9 (Limitation of Liability):

To the extent required by applicable law, the words "AND THEIR RESPECTIVE SUPPLIERS AND VENDORS" are deleted.

## **European Union Member States**

### **7. Limited Warranty; Disclaimer**

The following is added to Section 7 (Limited Warranty; Disclaimer):

In the European Union ("EU"), consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the provisions set out in this Section 7 (Limited Warranty; Disclaimer).

### **EU Member States And The Following Identified Countries**

**Iceland, Liechtenstein, Norway, Switzerland, Turkey, and any other European country that has enacted local data privacy or protection legislation similar to the EU model.**

#### **14. General**

The following is added to the end of Section 14 (General): In the European Union ("EU"), consumers have legal rights under applicable national legislation governing the sale of consumer goods. Nothing in this Agreement shall in anyway whatsoever be intended to affect or in any way limit such rights, which remain in full force and effect.

**A. Definitions** – For the purposes of this Section 14 (General), the following additional definitions apply:

(1) **Business Contact Information** – business-related contact information disclosed by you to JCI, including names, job titles, business addresses, telephone numbers and email addresses of your employees and contractors. For Austria, Italy and Switzerland, Business Contact Information also includes information about you and your contractors as legal entities (for example, your revenue data and other transactional information).

(2) **Business Contact Personnel** – Your employees and contractors to whom the Business Contact Information related

(3) **Data Protection Authority** – The authority established by the Data Protection and Electronic Communications Legislation in the applicable country or, for non-EU countries, the authority responsible for supervising the protection of personal data in that country, or (for any of the foregoing) any duly appointed successor entity thereto.

(4) **Data Protection & Electronic Communications Legislation** – (i) the applicable local legislation and regulations in force implementing EU Directive 95/46/EC (on the protection of individuals with regard to the processing of personal data and on the free movement of such data) and of EU Directive 2002/58/EC (concerning the processing of personal data and the protection of privacy in the electronic communications sector), as amended or replaced from time to time (such as the General Data Protection Regulation, when and as applicable); or (ii) for non-EU countries, the legislation and/or regulations passed in the applicable country relating to the protection of personal data and the regulation of electronic communications involving personal data, including (for any of the foregoing) any statutory replacement or modification thereof.

**JCI Group** – Johnson Controls International, Plc, including Johnson Controls, Inc., its subsidiaries, and their respective Business Partners and subcontractors.

B. You authorize JCI:

(1) to process and use Business Contact Information within JCI Group in support of you and your business including the provision of support services, and for the purpose of furthering the business relationship between you and JCI Group, including, without limitation, contacting Business Contact Personnel (by email or otherwise) and marketing JCI Group products and services (the "Specified Purpose"); and

(2) to disclose Business Contact Information to other members of JCI Group in pursuit of the Specified Purpose only.

C. JCI agrees that all Business Contact Information will be processed in accordance with the Data Protection & Electronic Communications Legislation and will be used only for the Specified Purpose.

(1) To the extent required by the Data Protection & Electronic Communications Legislation, you represent that (a) you have obtained (or will obtain) any consents from (and has issued (or will issue) any notices to) the Business Contact Personnel as are necessary in order to enable JCI Group to process and use the Business Contact Information for the Specified Purpose.

(2) You authorize JCI to transfer Business Contact Information outside the European Economic Area, provided that the transfer is made on contractual terms approved by the Data Protection Authority or the transfer is otherwise permitted under the Data Protection & Electronic Communications Legislation.

## **Austria**

### **9. Limitation of Liability**

The following is added to the beginning of Section 9 (Limitation of Liability):

THE FOLLOWING LIMITATIONS AND EXCLUSIONS OF JCI'S LIABILITY DO NOT APPLY FOR DAMAGES CAUSED BY GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.  
CIRCUMSTANCES MAY ARISE WHERE, BECAUSE OF A DEFAULT BY JCI IN THE PERFORMANCE OF ITS OBLIGATIONS UNDER THIS AGREEMENT OR OTHER LIABILITY, YOU ARE ENTITLED TO RECOVER DAMAGES FROM JCI.

The following is added to the end of Section 9 (Limitation of Liability):

THE LIMITATIONS AND EXCLUSIONS OF JCI'S LIABILITY DO NOT APPLY FOR DAMAGES CAUSED BY GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.

The following words are deleted from Section 9 (Limitation of Liability): "(WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE)"

The following replaces the first sentence (second sentence after the above amendment) of Section 9 (Limitation of Liability):

"TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL JCI AND AFFILIATES AND THEIR RESPECTIVE ITS SUPPLIERS AND VENDORS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT DAMAGES OR CONSEQUENTIAL DAMAGES, WHICH SHALL INCLUDE, WITHOUT LIMITATION, DAMAGES FOR PERSONAL INJURY, LOST PROFITS, LOST DATA AND BUSINESS INTERRUPTION, ARISING OUT OF THE USE OR INABILITY TO USE THE SOFTWARE, EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES."

## **Belgium, France and Luxembourg**

### **9. Limitation of Liability**

The following replaces the Section 9 (Limitation of Liability) in its entirety:

"EXCEPT AS OTHERWISE PROVIDED BY MANDATORY LAW, JCI'S ENTIRE LIABILITY FOR ALL CLAIMS IN THE AGGREGATE FOR ANY DAMAGES AND LOSSES THAT MAY ARISE AS A CONSEQUENCE OF THE FULFILLMENT OF ITS OBLIGATIONS UNDER OR IN CONNECTION WITH THIS AGREEMENT OR DUE TO ANY OTHER CAUSE RELATED TO THIS AGREEMENT IS LIMITED TO THE COMPENSATION OF ONLY THOSE DAMAGES AND LOSSES PROVED AND ACTUALLY ARISING AS AN IMMEDIATE AND DIRECT CONSEQUENCE OF THE NON-FULFILLMENT OF SUCH OBLIGATIONS (IF JCI IS AT FAULT) OR OF SUCH CAUSE, FOR A MAXIMUM OF EUR 500,000 (FIVE HUNDRED THOUSAND EURO). THE ABOVE LIMITATION WILL NOT APPLY TO DAMAGES FOR BODILY INJURIES (INCLUDING DEATH) AND DAMAGES TO REAL PROPERTY AND TANGIBLE PERSONAL PROPERTY FOR WHICH JCI IS LEGALLY LIABLE. UNDER NO CIRCUMSTANCES IS JCI OR ANY OF ITS SUPPLIERS OR VENDORS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY:

1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL, EXEMPLARY OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; AND / OR 3) LOST PROFITS, BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES.

THE LIMITATION AND EXCLUSION OF LIABILITY HEREIN AGREED APPLIES NOT ONLY TO THE ACTIVITIES PERFORMED BY JCI BUT ALSO TO THE ACTIVITIES PERFORMED BY ITS SUPPLIERS AND VENDORS, AND REPRESENTS THE MAXIMUM AMOUNT FOR WHICH JCI AS WELL AS ITS SUPPLIERS AND VENDORS ARE COLLECTIVELY RESPONSIBLE.

## **France**

### **6. Fee; Taxes**

The following replaces the Section 6 (Fee; Taxes) in its entirety:

You will pay the fees, if any, associated with the Software. All amounts due hereunder shall be paid within thirty (30) days of the date of the invoice. Pursuant to article L. 441-6 of the French Commercial Code, late payment penalties as well as a fixed compensation for recovery costs of the amount of 40 Euros (forty Euros) are due in the event that the amounts due are paid after the due date, and this without the necessity of a reminder without prejudice to damages and other expenses that JCI has the right to claim. The late penalties due to, under the mentioned legislation, will be claimed by JCI at the rate equal to the interest rate applied by the European Central Bank to its most recent refinancing operation plus 10 percentage points.

All taxes, duties, fees and other governmental charges of any kind (including sales and use taxes, but excluding taxes based on the gross revenues or net income of JCI) that are imposed by or under the authority of any government or any political subdivision thereof on the fees for the Software shall be borne solely by you, unless you can evidence tax exemption and shall not be considered a part of a deduction from or an offset against such fees. If you lose tax exempt status, you will pay any taxes due as part of any renewal or payment.

You will promptly notify JCI if your tax status changes. You will pay all court costs, fees, expenses and reasonable attorneys' fees incurred by JCI in collecting delinquent fees.

### **11. Data Collection and Use**

The following replaces the Section 11 (Data Collection and Use) in its entirety:

A. Definitions – For the purposes of this Section 11 (Data Collection and Use), the following additional definitions apply:

(1) **Data** – Data resulting from or otherwise relating to your use of the Software and/or hardware used in connection with the Software.

(2) **Data Protection Authority** – The authority established by the Data Protection and Electronic Communications Legislation in the applicable country or, for non-EU countries, the authority responsible for supervising the protection of personal data in that country, or (for any of the foregoing) any duly appointed successor entity thereto.

(3) **Data Protection & Electronic Communications Legislation** – (i) the applicable local legislation and regulations in force implementing the requirements of EU Directive 95/46/EC (on the protection of individuals with regard to the processing of personal data and on the free movement of such data) and of EU Directive 2002/58/EC (concerning the processing of personal data and the protection of privacy in the electronic communications sector), as amended or replaced from time to time; or (ii) for non-EU countries, the legislation and/or regulations passed in the applicable country relating to the protection of personal data and the regulation of electronic communications involving personal data, including (for any of the foregoing) any statutory replacement or modification thereof.

**JCI Group** – Johnson Controls International, Plc., including Johnson Controls, Inc., its subsidiaries, and their respective Business Partners and subcontractors.

B. You authorize JCI:

- (1) to process and use your Data within JCI Group for purposes of providing you with service/product recommendations, benchmarking, energy monitoring, and maintenance and support (the "Specified Purpose");
- (2) to disclose your Data to other members of JCI Group in pursuit of the Specified Purpose only;
- (3) to de-identify your Data so that it does not identify you directly or by inference (the "De-Identified Data");
- (4) to use the De-Identified Data for its business purposes, including improvement of the Software, research, product development, product improvement and provision of products and services to JCI's other customers (collectively, "JCI's Business Purposes");
- (5) to use, copy, distribute, and otherwise exploit statistical and other data derived from your use of the De-Identified Data for JCI's Business Purposes.

C. JCI agrees that all Data will be processed in accordance with the Data Protection & Electronic Communications Legislation and will be used only for the Specified Purpose.

D. You authorize JCI to transfer Data outside the European Economic Area, provided that the transfer is made on contractual terms approved by the Data Protection Authority or the transfer is otherwise permitted under the Data Protection & Electronic Communications Legislation.

E. According to the Data Protection Act of January 6th, 1978, you have at any time, a right of access to and rectification of all of your personal data. If you wish to exercise this right and gain access to your personal data, please write to us via <https://www.johnsoncontrols.com/contact-us>. You may also oppose, for legitimate reasons, the processing of your personal data."

## **Italy**

### **4. Metering devices**

The following is added to Section 4 (Metering devices): The metering devices and passive restraints mentioned in this Section are those specified in the accompanying order document.

### **5. Term and termination**

The following paragraph is deleted in its entirety from Section 5:

"In addition, either party may, in its sole discretion, elect to terminate this Agreement on written notice to the other party upon the bankruptcy or insolvency of the other party or upon the commencement of any voluntary or involuntary winding up, or upon the filing of any petition seeking the winding up of the other party."

The following wording is added to Section 5 (Term and termination): Without prejudice to the above, if no term is specified, either party shall have the right to terminate the Agreement at any time by giving the other Party a six months prior written notice.

### **11 Data Collection and Use**

The following replaces the Section 11 (Data Collection and Use) in its entirety:

You acknowledge and agree the Software and/or hardware used in connection with the Software may collect data resulting from or otherwise relating to your use of the Software and/or hardware ("Data") for purposes of providing you with service/product recommendations, benchmarking, energy monitoring, and maintenance and support. JCI shall have the right and ability to use the De-Identified Data for its business purposes, including improvement of the Software, research, product

development, product improvement and provision of products and services to JCI's other customers (collectively, "JCI's Business Purposes"). JCI shall have the right to use the Data provided that: (i) the Data have been De-Identified by JCI, so that JCI does not identify You directly or by inference; the Data, as De-Identified, will be used in compliance with the applicable local legislation and regulations in force.

## **9. Limitation of Liability**

The following replaces the Section 9 (Limitation of Liability) in its entirety:

"TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, JCI'S ENTIRE LIABILITY FOR ALL CLAIMS IN THE AGGREGATE FOR ANY DAMAGES AND LOSSES THAT MAY ARISE IN CONNECTION WITH THE FULFILLMENT OF ITS OBLIGATIONS UNDER OR IN CONNECTION WITH THIS AGREEMENT OR DUE TO ANY OTHER CAUSE RELATED TO THIS AGREEMENT IS LIMITED TO THE COMPENSATION OF ONLY THOSE DAMAGES AND LOSSES PROVED AND ACTUALLY ARISING AS AN IMMEDIATE AND DIRECT CONSEQUENCE OF THE NON-FULFILLMENT OF SUCH OBLIGATIONS (IF JCI IS AT FAULT) OR OF SUCH CAUSE, FOR A MAXIMUM OF EUR 500,000 (FIVE HUNDRED THOUSAND EURO). THE ABOVE LIMITATION WILL NOT APPLY TO DAMAGES FOR BODILY INJURIES (INCLUDING DEATH) AND DAMAGES TO REAL PROPERTY AND TANGIBLE PERSONAL PROPERTY FOR WHICH JCI IS LEGALLY LIABLE. SAVE IN CASE OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, UNDER NO CIRCUMSTANCES JCI OR ANY OF ITS SUPPLIERS OR VENDORS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY:

1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL, EXEMPLARY OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; AND / OR 3) LOST PROFITS, BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES.

THE LIMITATION AND EXCLUSION OF LIABILITY HEREIN AGREED APPLIES NOT ONLY TO THE ACTIVITIES PERFORMED BY JCI BUT ALSO TO THE ACTIVITIES PERFORMED BY ITS SUPPLIERS AND VENDORS, AND REPRESENTS THE MAXIMUM AMOUNT FOR WHICH JCI AS WELL AS ITS SUPPLIERS AND VENDORS ARE COLLECTIVELY RESPONSIBLE.

## **Germany**

## **9. Limitation of Liability**

The following replaces the Section 9 (Limitation of Liability) in its entirety:

1. JCI WILL BE LIABLE WITHOUT LIMIT FOR 1) LOSS OR DAMAGE CAUSED BY A BREACH OF AN EXPRESS GUARANTEE; 2) DAMAGES OR LOSSES RESULTING IN BODILY INJURY (INCLUDING DEATH); 3) DAMAGES CAUSED INTENTIONALLY OR BY GROSS NEGLIGENCE; AND 4) claims pursuant to the German Product Liability Act (Produkthaftungsgesetz, ProdHaftG)..

2. IN THE EVENT OF LOSS, DAMAGE AND FRUSTRATED EXPENDITURES CAUSED BY SLIGHT NEGLIGENCE OR IN BREACH OF ESSENTIAL CONTRACTUAL OBLIGATIONS (I.E. an obligation which must be fulfilled to enable a due performance of the AGREEMENT and on whose fulfilment YOU generally rely and may rely ON), JCI WILL BE LIABLE, REGARDLESS OF THE BASIS ON WHICH YOU ARE ENTITLED TO CLAIM DAMAGES FROM JCI (INCLUDING FUNDAMENTAL BREACH, NEGLIGENCE, MISREPRESENTATION, OR OTHER CONTRACT OR TORT CLAIM), PER CLAIM ONLY UP TO 500,000 EURO FOR THE PROGRAM THAT CAUSED THE LOSS OR DAMAGE. A NUMBER OF DEFAULTS WHICH TOGETHER RESULT IN, OR CONTRIBUTE TO, SUBSTANTIALLY THE SAME LOSS OR DAMAGE WILL BE TREATED AS ONE DEFAULT.

3. IN THE EVENT OF LOSS, DAMAGE AND FRUSTRATED EXPENDITURES CAUSED BY SLIGHT NEGLIGENCE, JCI WILL NOT BE LIABLE FOR INDIRECT OR CONSEQUENTIAL DAMAGES, EVEN IF JCI WAS INFORMED ABOUT THE POSSIBILITY OF SUCH LOSS OR DAMAGE. THIS LIMITATION SHALL NOT APPLY WHERE THE LOSS, DAMAGE AND FRUSTRATED EXPENDITURES WAS CAUSED BY A SLIGHT NEGLIGENT BREACH OF ESSENTIAL CONTRACTUAL OBLIGATIONS.

4. IN CASE OF DELAY ON JCI'S PART: 1) JCI WILL PAY TO YOU AN AMOUNT NOT EXCEEDING THE LOSS OR DAMAGE CAUSED BY JCI'S DELAY AND 2) JCI WILL BE LIABLE ONLY IN RESPECT OF THE RESULTING DAMAGES THAT YOU SUFFER, SUBJECT TO THE PROVISIONS OF ITEMS A AND B ABOVE.

#### **14. General**

The following is added to the end of Section 14 (General):

Any claims resulting from this Agreement are subject to a limitation period of three years, except as stated in Section 7 (Limited Warranty; Disclaimer) of this Agreement.

#### **Ireland**

#### **7. Limited Warranty; Disclaimer**

The following is added to Section 7 (Limited Warranty; Disclaimer):

Except as expressly provided in these terms and conditions, or Section 12 of the Sale of Goods Act 1893 as amended by the Sale of Goods and Supply of Services Act, 1980 (the "1980 Act"), all conditions or warranties (express or implied, statutory or otherwise) are hereby excluded including, without limitation, any warranties implied by the Sale of Goods Act 1893 as amended by the 1980 Act (including, for the avoidance of doubt, Section 39 of the 1980 Act).

#### **United Kingdom**

#### **Agreement Structure**

The following sentence is added:

Nothing in this paragraph shall be interpreted or construed as excluding or limiting the liability of any person for fraud or fraudulent misrepresentation.

#### **2. Restrictions**

The following is added at the end of point (iii):

(if it is necessary for You to decompile the Software, to obtain the information necessary to create an independent program which can be operated with the Software, You will inform JCI that this is the case and will allow JCI a reasonable opportunity to provide such information to You so that it is no longer necessary for You to carry out that decompilation)

#### **9. Limitation of Liability**

The following replaces the Section 9 (Limitation of Liability) in its entirety:

FOR THE PURPOSES OF THIS SECTION, A "DEFAULT" MEANS ANY ACT, STATEMENT, OMISSION OR NEGLIGENCE ON THE PART OF JCI IN CONNECTION WITH, OR IN RELATION TO, THE SUBJECT MATTER OF AN AGREEMENT IN RESPECT OF WHICH JCI IS LEGALLY LIABLE TO YOU, WHETHER IN CONTRACT OR IN TORT. A NUMBER OF DEFAULTS WHICH TOGETHER RESULT IN, OR CONTRIBUTE TO, SUBSTANTIALLY THE SAME LOSS OR DAMAGE WILL BE TREATED AS ONE DEFAULT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL JCI AND AFFILIATES AND THEIR RESPECTIVE ITS SUPPLIERS AND VENDORS BE LIABLE TO YOU OR ANY THIRD PARTY

FOR ANY SPECIAL, CONSEQUENTIAL, OR INDIRECT DAMAGES; OR WASTED MANAGEMENT TIME OR LOST PROFITS, BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS, WHICH SHALL INCLUDE, WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS, LOST DATA AND BUSINESS INTERRUPTION, ARISING OUT OF THE USE OR INABILITY TO USE THE SOFTWARE, EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.. CIRCUMSTANCES MAY ARISE WHERE, BECAUSE OF A DEFAULT BY JCI IN THE PERFORMANCE OF ITS OBLIGATIONS UNDER THIS AGREEMENT OR OTHER LIABILITY, YOU ARE ENTITLED TO RECOVER DAMAGES FROM JCI. REGARDLESS OF THE BASIS ON WHICH YOU ARE ENTITLED TO CLAIM DAMAGES FROM JCI AND EXCEPT AS EXPRESSLY REQUIRED BY LAW WITHOUT THE POSSIBILITY OF CONTRACTUAL WAIVER, JCI'S ENTIRE LIABILITY FOR ANY ONE DEFAULT WILL NOT EXCEED THE AMOUNT OF ANY DIRECT DAMAGES, TO THE EXTENT ACTUALLY SUFFERED BY YOU AS AN IMMEDIATE AND DIRECT CONSEQUENCE OF THE DEFAULT, UP TO 500,000 EURO (OR THE EQUIVALENT IN THEN-PREVAILING LOCAL CURRENCY) FOR THE PROGRAM THAT IS THE SUBJECT OF THE CLAIM.

NOTWITHSTANDING THE ABOVE, NOTHING IN THIS AGREEMENT WILL OPERATE TO EXCLUDE OR RESTRICT A PARTY'S LIABILITY (IF ANY) TO THE OTHER: (i) FOR DEATH OR PERSONAL INJURY; (ii) FOR FRAUD OR FRAUDULENT MISREPRESENTATION; (iii) FOR BREACH OF ITS OBLIGATIONS ARISING UNDER SECTION 12 SALE OF GOODS ACT 1979; (iii) FOR BREACH OF ITS OBLIGATIONS ARISING UNDER SECTION 2 SUPPLY OF GOODS AND SERVICES ACT 1982; (iv) FOR BREACH OF ITS OBLIGATIONS ARISING UNDER SECTION 8 SUPPLY OF GOODS (IMPLIED TERMS) ACT 1973; OR (v) FOR ANY MATTER FOR WHICH IT IS NOT PERMITTED BY LAW TO EXCLUDE OR LIMIT, OR TO ATTEMPT TO EXCLUDE OR LIMIT, ITS LIABILITY.

#### **Additional Country Specific Amendments**

##### **Spain**

##### **7. Limited Warranty; Disclaimer**

Section 7 (limited warranty; disclaimer) is replaced with the following:

JCI warrants that (i) for a period of thirty (30) days from delivery initial delivery to you (the "Warranty Period"), the Software will operate in substantial conformity with its Documentation; and (ii) it shall use screening software to scan the Software prior to delivery for viruses, Trojan horses, and other malicious code. If, during the Warranty Period, you notify JCI of any non-compliance with the foregoing warranties, JCI will, in its discretion: (a) use commercially reasonable efforts to provide the programming services necessary to correct any verifiable non-compliance with the foregoing warranties; or (b) replace any non-conforming Software; or if neither of foregoing options is reasonably available to JCI, (c) terminate this Agreement in whole or in part, and refund to You the fees, if any, paid for the non-conforming Software (less depreciation calculated on a three (3)-year straight-line basis commencing on the date of initial delivery to you. JCI shall not be liable for failures caused by third party hardware and software (including your own systems), misuse of the Software, or your negligence or willful misconduct. EXCEPT AS PROVIDED IN THIS SECTION, THE SOFTWARE IS PROVIDED ON AN "AS AVAILABLE," "AS IS" BASIS. THIS WITHOUT PREJUDICE THAT JCI WILL BE LIABLE FOR ANY HIDDEN FAULTS OF THE PRODUCTS PROVIDED, AS WELL AS ANY DAMAGES ARISED AS A RESULT OF PROVIDING A PRODUCT THAT DO NOT CONFORM WITH JCI'S DESCRIPTION, AND/OR THAT IT IS USELESS FOR THE PURPOSES OF THIS AGREEMENT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, JCI AND ITS AFFILIATES, AND THEIR RESPECTIVE SUPPLIERS AND VENDORS DISCLAIM ALL OTHER WARRANTIES WITH RESPECT TO THE SOFTWARE, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, TITLE, MERCHANTABILITY, QUIET ENJOYMENT, QUALITY OF INFORMATION, AND FITNESS FOR A PARTICULAR PURPOSE. JCI AND AFFILIATES AND THEIR RESPECTIVE

ITS SUPPLIERS AND VENDORS DO NOT WARRANT THAT THE SOFTWARE WILL MEET YOUR REQUIREMENTS, OR THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT DEFECTS IN THE SOFTWARE WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY JCI OR ANY OF ITS PERSONNEL OR AGENTS SHALL CREATE ANY ADDITIONAL JCI WARRANTIES OR IN ANY WAY INCREASE THE SCOPE OF JCI'S OBLIGATIONS HEREUNDER.

#### **9. Limitation of liability**

The following is added to the end of this section 9 (limitation of liability):

NOTHING IN THIS AGREEMENT SHALL EXCLUDE OR LIMIT EITHER PARTY'S LIABILITY FOR: (I) DEATH OR PERSONAL INJURY CAUSED BY NEGLIGENCE; (II) FRAUD OR DECEIT; (III) WILLFULLY COSTS DAMAGES OR (IV) ANY OTHER LIABILITY THAT CANNOT BE EXCLUDED BY APPLICABLE LAW.

#### **11. Data Collection and Use**

Section 11 (data collection and use) is modified in the following terms:

You acknowledge and agree that the Software and/or hardware used in connection with the Software may collect data resulting from or otherwise relating to your use of the Software and/or hardware ("Data"). You hereby agree that your Data will be incorporated into a data file controlled by JCI, for the purposes of providing you with service/product recommendations, benchmarking, energy monitoring, maintenance and support, as well as for any purposes related to the execution of this agreement. You may exercise your rights of access, rectification, cancellation and opposition by writing to JCI corporate address stated above, or by contacting us at <https://www.johnsoncontrols.com/contact-us>, accompanying the request with a copy of an official identifying document. JCI shall be the exclusive owner of all Data. JCI shall have the right to de-identify your Data so that it does not identify you directly or by inference (the "De-Identified Data"). JCI shall have the right and ability to use the De-Identified Data for its business purposes, including improvement of the Software, research, product development, product improvement and provision of products and services to JCI's other customers (collectively, "JCI's Business Purposes").

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